



# SeniorLAW Center

Seeking Justice for Older People

## **Pennsylvania SeniorLAW HelpLine**

### **Legal Resource Directory**

### **for all Pennsylvania Counties**

**by Subject Area and by County**

SeniorLAW Center | 1650 Arch St., Suite 1820 | Philadelphia, PA 19103

Pennsylvania SeniorLAW Helpline | 1-877-727-7529 | 1-877-PA SR LAW

<http://seniorlawcenter.org>

April 2024

## How to Use This Directory

This directory contains a list of agencies and organizations that provide a variety of legal services to senior citizens (60 years and older) throughout Pennsylvania as well as a county-by-county listings of available services. The statewide services are listed twice: first by legal issue, in the following order: aging, consumer, health, housing, immigration, legal, public benefits, tax and victims; then alphabetically after the county-by-county listing.

In the county-by-county listing, the Area Agency on Aging (AAA) is listed first in each county. Generally, AAAs provide a variety of services to seniors, including legal services, which often are available through a local private attorney or the local legal services office (a.k.a. legal aid or LSC, which stands for Legal Services Corporation, a federally funded entity). In addition to contact information, we include information about the types of cases handled, eligibility guidelines, and cost. We list similar information for the legal services offices in each county, as well as information for legal clinics at law schools, specialty nonprofit legal offices, lawyer referral services and nonprofit mediation programs. In some cases, we include quasi-legal resources, as well, where we have found these to be especially useful to our callers.

Whenever possible, we include a URL or hyperlink for a website, and we encourage you to explore the websites. Each county name is listed as a hyperlink; county web pages often contain an enormous amount of useful information about government services, courts, etc. **The listing for each county begins on a new page, but some counties continue onto a second or third page.**

After the county-by-county listings, we have included a list of agencies and organizations that provide services throughout the state. **If you do not find an appropriate service in the caller's county, please check the statewide listing.**

We hope this directory helps you find the legal services you need. If you have any questions about this directory, please contact our Director of Intake, Education, Pro Bono, Joanna Jarzebowska at [JJarzebowska@SeniorLAWCenter.org](mailto:JJarzebowska@SeniorLAWCenter.org).

## [Adams County](#)

### **Adams County Office for Aging, Inc.**

318 W. Middle Street  
Gettysburg, PA 17325  
(800) 548-3240 or (717) 334-9296  
<http://www.acofa.org/>  
[inquiry@acofa.org](mailto:inquiry@acofa.org)

Monday – Friday 8:00 – 4:30

- Limited legal services, such as preparation of wills, POAs, and living wills
- Tax assistance begins in Feb. through April 15 on Tuesdays and Wednesdays
- Medicare counseling on Monday and Thursday mornings, by appointment only
- Various other services offered, such as Meals on Wheels and chore assistance
- Eligibility: case-by-case basis, based on income guidelines

### **MidPenn Legal Services**

128 Breckenridge Street  
Gettysburg, PA 17325  
(800) 326-9177 to apply for services  
(717) 334-7624  
<http://midpenn.org>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody/Kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
  - Employment law project
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Generally does not handle Guardianship Issues

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- Half-hour consultation for \$30

- Operates Mon – Fri, 8:00 a.m. – 4:30 p.m.
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Mediation Services of Adams County**

P.O. Box 4113  
 Gettysburg, PA 17325  
 (717) 334-7312

<http://www.mediateadams.org>

- Community
- Family/divorce
- Child custody
- Groups/organizations
- Landlord/tenant
- Small claims
- Training
- Victim-offender/corrections

Fees: \$5 - \$50 per session; sliding scale based on income

### **Adams County Courts Self-Help Forms**

Provided by Adams County Courthouse

117 Baltimore Street  
 Gettysburg, PA 17325

<http://www.adamscounty.us/Dept/CourtofCommonPleas/CourtAdministration/Pages/SELFHELPCENTER.aspx>

- Helps individuals gain an understanding of the legal procedures and rules for filing Divorce, Custody, Support, Paternity or Protection from Abuse action
- Note that Law Library staff, Court staff, and Filing staff CANNOT provide legal advice or assist in completing the self-help forms

### **Survivors, Inc.**

**24/7 Hotline:** (800) 787-8106 or (717) 334-9777

P.O. Box 3572  
 Gettysburg, PA 17325

<http://enddvsa.org/>

- Domestic Violence support
- Protection from Abuse action

### **Adams County Victim Services Office**

111 Baltimore Street, Room 1  
 Gettysburg, PA 17325  
 717-337-9844

8:00 A.M. – 4:30 P.M., Monday – Friday

<http://www.adamscounty.us/Dept/VictimWitness/Pages/default.aspx>

## [Allegheny County](#)

### **Allegheny County AAA**

Birmingham Towers  
2100 Wharton Street 2<sup>nd</sup> floor  
Pittsburgh, PA 15203  
SeniorLine: 800-344-4319  
Office: (412) 350-5460

<http://www.alleghenycounty.us/dhs/aaa.aspx>

[SeniorLine@alleghenycounty.us](mailto:SeniorLine@alleghenycounty.us)

- Contracts with Neighborhood Legal Services for protective services, , and range of civil matters
- Eligibility guidelines: 125% of the Federal Poverty Level
- Contact: Neighborhood Legal Services
- Also seniors can make appointment to see an attorney at one of 87 senior centers in the county; see list at:  
<http://www.alleghenycounty.us/dhs/seniorcenters.aspx#senior-community-center>
- Does not handle Guardianship and Kinship Care Issues

### **Neighborhood Legal Services**

928 Penn Avenue  
Pittsburgh, PA 15222  
(412) 255-6700 or 1-866-761-6572

<http://www.nlsa.us>

Phone intake: Monday – Friday 9am-1:00pm

Walk-ins: 9am – 3pm

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
    - Elder Law (includes elder abuse, living wills, health care planning, guardianship, and more – for details see:  
<https://nlsa.us/legal-resources-2/legal-information/elder-law-issues/> )
  - Family (includes domestic violence, protection from abuse, support, divorce and grandparent custody/visitation)
  - Housing (includes landlord/tenant evictions or NTVs, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF, Medical Assistance for children)
  - advice on Guardianship matters
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

- Self-Help materials: <https://nlsa.us/legal-resources-2/self-help-materials/>
  - Consumer, housing, and employment issues

### **Allegheny County Bar Association Lawyer Referral Service**

400 Koppers Building- 436 Seventh Ave.  
Pittsburgh, PA 15219  
(412) 261-5555

<https://www.getapittsburghlawyer.com/>

- 30 min. consultation for free; anything beyond that is at the attorney's normal rate.
- Online referral tool: <http://www.acba.org/About/Find-a-Lawyer>
- Has lawyers that can discuss Guardianship and Kinship care Issues

### **Modest Means Program of the Allegheny County Bar Association**

400 Koppers Building  
436 7<sup>th</sup> Avenue  
Pittsburgh, PA 15219  
(412) 261-5555

- Reduced fees for qualifying individuals.
- Information on fees, eligibility, and legal issues available at: <https://www.getapittsburghlawyer.com/affording-an-attorney-1>
- Eligibility guidelines: 200% FPL

### **Allegheny County Bar Foundation Pro Bono Center**

Koppers Building, Suite 400  
436<sup>th</sup> Avenue  
Pittsburgh, PA 15219  
(412) 402-6677

<http://www.pittsburghprobono.org/>

- Has a variety of projects and affiliated organizations to help low-income residents – the whole list is available on the website.
- Legal issues handled:
  - Family (includes adoption, all custody, and divorce)
  - Flood assistance
  - Military/veterans issues
  - Anti-predatory lending
  - Estates (includes wills, living wills, health care powers of attorney)
  - Do NOT handle Guardianship
  - Please see some more projects listed below

### **Christian Legal Aid of Pittsburgh**

801 Union Avenue, Pittsburgh, Pennsylvania, 15212

<https://clapittsburgh.org/about-us/>

- Free legal clinics at local churches that provide legal counsel, guidance, and prayer regarding civil and family legal matters
- Income must be at or below 250% of poverty line

### **Criminal Record Expungement**

Neighborhood Legal Services Association  
 928 Penn Avenue  
 Pittsburgh, PA 15222  
 (412) 255-6700

[http://www.pittsburghprobono.org/Criminal\\_Records\\_Expungement\\_Project.asp](http://www.pittsburghprobono.org/Criminal_Records_Expungement_Project.asp)

- Expunges criminal arrest records, summary conviction records, and juvenile records through petition to the Allegheny County Court of Common Pleas

### **Divorce Law Project (Allegheny County Pro Bono Center)**

Koppers Building, Eleventh Floor  
 436 Seventh Avenue  
 Pittsburgh, Pennsylvania 15219  
 (412)-402-6714

[http://www.pittsburghprobono.org/Collaborative\\_Divorce\\_Law\\_Project.asp](http://www.pittsburghprobono.org/Collaborative_Divorce_Law_Project.asp)

- Represents parties in no-fault divorce actions with simple equitable distribution matters that are willing to work together without use of the litigation process
- No Custody or Support Issues

### **Landlord-Tenant Appeals Pro Se Assistance Project**

436 Seventh Avenue  
 400 Koppers Building  
 Pittsburgh, PA 15219  
 (412) 402-6677

[http://www.pittsburghprobono.org/Landlord-Tenant\\_Appeals\\_Pro\\_Se\\_Assistance\\_Project.asp](http://www.pittsburghprobono.org/Landlord-Tenant_Appeals_Pro_Se_Assistance_Project.asp)

- Provides Assistance to pro se litigants seeking to appeal an order of eviction from the magisterial district judge
- 250% of the federal poverty guidelines

### **Legal Advice Clinic (Family division- Allegheny Court of Common Pleas)**

Family Law Center, 440 Ross Street  
 Pittsburgh, PA 15219  
 (412) 350-0237

<https://www.allegheycourts.us/family/selfhelpcenter.aspx>

- Offers Legal counseling and advice to parties that meet the financial eligibility guidelines

- Referred through the Self-Help Center

**Jewish Family and Children's Service of Pittsburgh**

5743 Bartlett Street  
Pittsburgh, PA 15217  
(412) 422-7200

<https://www.jfcspgh.org/>

- Offers family and immigration law assistance to low-income refugees and immigrants in Pittsburgh

**North Hills Community Outreach (NHCO)**

1975 Ferguson Road  
Allison Park, PA 15101  
(412) 487-6316

<https://www.nhco.org/ask-the-attorney>

Interfaith nonprofit organization that addresses spiritual, emotional, physical, and material needs of people in crisis

- Can discuss any non-criminal matter with volunteer attorneys between 7-9PM



### **Small Business Legal Assistance Program**

436 Seventh Avenue  
400 Koppers Building  
Pittsburgh, PA 15219  
(412) 402-6677

- Provides assistance and advice to small businesses in the areas of employment law, tax law, intellectual property, corporate law, contracts, leases, and small claims litigation

### **Save Your Home Mortgage Foreclosure Conciliation Project (Allegheny County Pro Bono Center)**

One Chatham Center  
112 Washington Place  
Pittsburgh, PA 15219  
(412) 350-1041

[http://sheriffalleghenycounty.com/realestate/fore\\_asst.html](http://sheriffalleghenycounty.com/realestate/fore_asst.html)

- Provides limited representation at judicial conciliation conferences to low-income borrowers in residential mortgage foreclosure proceedings

### **Uptown Legal Clinic**

Bethlehem Haven  
905 Watson Street  
Pittsburgh, PA 15219  
(412) 391-1348

<https://bethlehemhaven.org/supportive-services/>

- Bethlehem Haven provides shelter and supportive services to thousands of homeless individuals.
  - Legal services to low income homeless individuals with legal issues pertaining to family law, consumer protection, disability benefits, and other civil issues
- Must meet income eligibility requirements

### **University of Pittsburgh School of Law Civil Practice Clinic**

P.O. Box 7226  
Pittsburgh, PA 15213-0221  
(412) 648-1300

<http://www.law.pitt.edu/clinics>

- Legal issues handled:
  - Disability and Health Insurance Claims
  - Problems with Medicare or Medical Assistance
  - Competency Hearings
  - Denial of SSI Benefits
  - HMO Problems
  - Guardianship Problems
  - Custody

- Protection from Abuse
- Personal Planning Documents
- Eligibility guidelines: on a case-by-case basis
- Fees: none

**Equity Protection Legal Clinic**

NeighborWorks Western Pennsylvania  
 710 Fifth Avenue, Suite 1000  
 Pittsburgh, PA 15219  
 (412) 281-9773  
 (412) 281-9987 fax  
[info@nwwpa.org](mailto:info@nwwpa.org)  
<http://www.nwwpa.org>

- Transactional legal services for lower income homebuyers and homeowners throughout the Western Pennsylvania region, including:
  - Legacy preservation
  - Foreclosure prevention
  - Estate planning
  - First time home buyer education
  - Financial literacy education for Youth and Homebuyers
- Fee: Programs are offered free of charge

Eligibility: There are no eligibility requirements

**Allegheny Link: Aging & Disability Resource Center**

69 E. Beau Street  
 Washington, PA 15301  
 Toll Free Helpline (1-800) 753-8827  
 PA Link, local office number 724-223-5115 x615 (Michelle S. Rockwell, Lead Link Coordinator in Beaver County)  
<http://bccan.org/BeaverLink/>

- PA Link serves Allegheny, Beaver, Fayette, Greene, and Washington counties
- Provides information on all services available to help older adults and people with a disability maintain their independence, dignity, and quality of life.

**The Center for Victims of Violence and Crime**

3433 East Carson Street, Suite 300  
 Pittsburgh, PA 15203  
 (412) 482-3240  
 24 Hour Crisis Hotline: (1-866) 644-2882  
<http://www.centerforvictims.org>

- Legal Support: Accompaniment and Advocacy
- Mediation and Educational Services

### **New Beginnings Divorce Project**

Koppers Building, 11<sup>th</sup> Floor

436 Seventh Ave

Pittsburgh, PA 15219

412-402-6714 (Intake hours: M, W, F 1:00 p.m. – 3:00 p.m.; T, Th 9:00 a.m. – noon)

[www.PittsburghProBono.org/NewBeginnings.asp](http://www.PittsburghProBono.org/NewBeginnings.asp).

Allegheny County Bar Foundation staff and volunteer attorneys provide free legal representation to women with very low incomes who have experienced abuse in their marriages and wish to be divorced in order to move on with their lives. Attorneys' services will be provided at **no charge**. The ACBF will seek permission from the courts for clients to proceed in forma pauperis so that court filing fees will be waived.

Eligibility:

- Be a female resident of Allegheny, Beaver, Butler, or Lawrence County for at least 6 months.
- Have experienced physical or emotional abuse in her marriage as evidenced by the applicant having sought or been granted a Protection from Abuse order; by criminal charges for domestic violence filed against the applicant's spouse; or by the client's self-identification.
- Have a household income at 125% of the federal poverty level or below.
- Be willing to proceed as a simple divorce with no claims for equitable distribution or custody. Other legal aid, pro bono, or reduced-fee services may be available for child support and child custody matters.

### **Allegheny County Court of Common Pleas Pro Se Assistance Program**

Pro Se Coordinator

Family Law Center

440 Ross Street

Pittsburgh, PA 15219

(412) 350-5600

[https://www.alleghenycourts.us/docupost/adult\\_motions\\_pro\\_se.aspx](https://www.alleghenycourts.us/docupost/adult_motions_pro_se.aspx)

- Information Desk on 1<sup>st</sup> floor
- Tuesday and Thursday mornings only
- Must meet eligibility guidelines

### **Allegheny County Court of Common Pleas – Dockets**

<https://dcr.alleghenycounty.us/>

## Armstrong County

### **Armstrong County Area Agency on Aging**

120 South Grant Ave, Suite 4

Kittanning, PA 16201

(724) 548-3290 or (800) 368-1066

Monday – Friday 8:00am – 4:00pm

<http://www.co.armstrong.pa.us/services/aaa>

[aaa@co.armstrong.pa.us](mailto:aaa@co.armstrong.pa.us)

- Contracts with private attorney to provide legal services (satellite office at 502 Market Street, Freeport, PA 16229)
- Legal issues handled:
  - Income issues (includes Social Security, welfare, financial benefit applications and bankruptcy)
  - Protection from Abuse Orders
  - Personal planning (includes wills, living wills and POA)
  - Discrimination/Civil Rights
  - Housing (where senior is the tenant)
  - Domestic relations (including PFA & grandparent custody)
  - Utilities
  - Consumer problems over \$400 but under \$25,000 (through arbitration, not civil litigation) and bankruptcy
  - One-time consultations for other miscellaneous legal issues where no other assistance would be available
  - Does NOT handle Guardianship Issues
- Eligibility guidelines: Armstrong resident, age 60+, ineligible for alternate assistance
- Fees: none
- Contact: Janet Talerico (Dir.)

### **Summit Legal Aid (*formerly Laurel Legal + Southwestern Pennsylvania Legal Services*)**

~~(800) 253-9558 or~~

(800) 846.0871

(814) 226-4340

Armstrong PFAs: (724) 836-2211

<https://summitlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse, support, divorce and custody/visitation, child dependency)
  - Housing (includes landlord/tenant, homelessness prevention subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF, Medical Assistance for children)

- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Will Assist with Kinship Care/Custody
- Only assists with Guardianship in Westmoreland County with referral from Office of Aging
- Serves Armstrong, Cambria, Clarion, Indiana, Jefferson, and Westmoreland counties

**PBA Lawyer Referral Service** – use statewide number  
 (800) 692-7375 (in-PA callers only) or (717) 238-6807  
 Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- Half-hour consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

**Armstrong County Victim Services**

Armstrong County District Attorney’s Office  
 Armstrong County Courthouse  
 500 E. Market Street, Suite 323  
 Kittanning, PA 16201  
 (724) 548-3486  
<http://www.co.armstrong.pa.us/departments/elected-officials/da>

**HAVIN, Inc. (Helping All Victims in Need)**

P.O. Box 983  
 Kittanning, PA 16201  
 24 Hour Hotline: (724) 548-8888 or (800) 841-8881  
<https://www.havinpa.org/>  
 Domestic Violence and Sexual Assault Victim Support

- Advocacy
- Accompaniment
- Information & Referral

**Armstrong County Housing Authority**

350 S Jefferson Street  
 Kittanning, PA 16201  
 (724) 548-7671 or (800) 762-8291  
 Section 8 Phone: (724) 543-7016 or (800) 428-5365  
 Monday – Friday, 8:30 a.m. – 4:00 p.m.  
<http://www.hacarmstrong.org/>  
 Services offered in Section 8/Rental Housing

**Community Action Agency of Armstrong County**

<https://www.pittsburghfoodbank.org/what-we-do/resources-to-people/>

- In addition to distributing food, the Food Bank is actively engaged in confronting issues of chronic hunger, poor nutrition and health.

## Beaver County

### **Beaver County Office on Aging**

1020 Eighth Avenue

Beaver Falls, PA 15010

(724) 847-2262 or 1-888-548-2262

To report abuse: (724) 775-1786, 1-800-272-0567 or PA Hotline (800) 490-8505

<http://www.bcoa.us>

[Aging@BCoA.Us](mailto:Aging@BCoA.Us)

Monday - Friday 8:00am - 4:30pm

- Contracts with Neighborhood Legal Services for wills, POAs, and protective services/defense of guardianship
- Also contracts with private attorney for wills and POAs
- Eligibility guidelines: none
- Contact: Information and Referral Department or Beverly Sullivan (Dir.)

### **Neighborhood Legal Services**

Stone Point Landing, Suite 204A

500 Market Street

Bridgewater, PA 15009

(724) 378-0595

<http://www.nlsa.us>

Telephone Hours: Monday-Friday 9:00am – 12:00pm, 1:00pm – 2:30pm

Office Hours: Monday-Friday 8:30am – 12:00pm, 1:00pm – 4:30pm

Legal issues handled:

- Consumer (includes bankruptcy, sheriff sales, repossession, predatory lending schemes, )
- Elder Law (includes elder abuse, living wills, health care planning, physical abuse, emotional abuse, financial abuse, power of attorney, guardianship, and more – for details see: <https://nlsa.us/legal-resources-2/legal-information/elder-law-issues/> )
- Family (includes domestic violence, protection from abuse, support, divorce and grandparent custody/visitation)
- Housing (includes landlord/tenant, evictions and NTVs, lock-outs, subsidized housing, foreclosure and public utilities)
- Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF, Medical Assistance for children)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and some elder law.
- Self-Help materials: <https://nlsa.us/legal-resources-2/self-help-materials/>
  - Consumer, housing, and employment issues

### **Equity Protection Legal Clinic**

NeighborWorks Western Pennsylvania.

710 Fifth Avenue, Suite 1000

Pittsburgh, PA 15219

(412) 281-9773

Fax (412) 281-9987

[info@nwwpa.org](mailto:info@nwwpa.org)

<http://www.nwwpa.org/>

- Transactional legal services for lower income homebuyers and homeowners throughout the Western Pennsylvania region, including:
  - Legacy preservation
  - Foreclosure prevention
  - Estate planning
  - First time home buyer education
  - Financial literacy education
- Fee: Programs are offered free of charge
- Eligibility: There are no eligibility requirements

### **Beaver County Bar Association Lawyer Referral Service**

788 Turnpike Street

Beaver, PA 15009

(724) 728-4888

9:00 a.m. – 4:00 p.m.

<https://bcba-pa.org/lawyer-referral-service/>

- 30 min. consultation for \$25 with attorney
- Also refers to Neighborhood Legal Services, but callers must qualify for services.
- Has attorneys that handle Grandparent Custody and Guardianship Defense

### **Beaver County Victim Services**

Beaver County District Attorney's Office

Beaver County Courthouse

810 Third Street

Beaver, PA 15009

(724) 773-8570

(780) 662-2258

[bcvictimservices@hotmail.com](mailto:bcvictimservices@hotmail.com)

<http://beavercountyvictimservices.ca/>

### **Women's Center of Beaver County**

P.O. Box 428

Beaver, PA 15009

Office: (724) 775-2032

24 Hour Hotline: (724) 775-0131 or (877) 629-1841



[www.womenscenterbc.org](http://www.womenscenterbc.org)  
[annex@womenscenterbc.org](mailto:annex@womenscenterbc.org)

- Legal programs offered:
  - Sexual abuse advocacy
  - Domestic violence advocacy
  - Protection from abuse orders
- No fees or eligibility guidelines.

### **New Beginnings Divorce Project**

Koppers Building, 11<sup>th</sup> Floor

436 Seventh Ave

Pittsburgh, PA 15219

412-402-6714 (Intake hours: M, W, F 1:00 p.m. – 3:00 p.m.; T, Th 9:00 a.m. – noon)

[www.PittsburghProBono.org/NewBeginnings.asp](http://www.PittsburghProBono.org/NewBeginnings.asp).

Allegheny County Bar Foundation staff and volunteer attorneys provide free legal representation to women with very low incomes who have experienced abuse in their marriages and wish to be divorced in order to move on with their lives. Attorneys' services will be provided at **no charge**. The ACBF will seek permission from the courts for clients to proceed in forma pauperis so that court filing fees will be waived.

Eligibility:

- Be a female resident of Allegheny, Beaver, Butler, or Lawrence County for at least 6 months.
- Have experienced physical or emotional abuse in her marriage as evidenced by the applicant having sought or been granted a Protection from Abuse order; by criminal charges for domestic violence filed against the applicant's spouse; or by the client's self-identification.
- Have a household income at 125% of the federal poverty level or below.

Be willing to proceed as a simple divorce with no claims for equitable distribution or custody. Other legal aid, pro bono, or reduced-fee services may be available for child support and child custody matters.

### **Housing Authority of the County of Beaver**

300 State Avenue

Beaver, PA 15009

(724) 775-1220

(724) 775-8827 fax

<http://www.beavercountyhousing.org/>

## [Bedford County](#)

### **Huntingdon/Bedford/Fulton AAA**

240 Wood Street  
P.O. Box 46  
Bedford, PA 15522  
(814) 623-8148 or (800) 892-7903  
<http://www.hbfaaa.org/>

- Collaborates with PACE, Property Tax/Rent rebates, LIHEAP
- Operates a shared-ride program to take seniors to legal aid appts
- AAA's solicitor can do consultations for free or reduced rate, or advice in emergencies
- Direct legal representation on benefits and rights
- Eligibility guidelines: none

### **MidPenn Legal Services**

232 East Pitt Street  
Bedford PA, 15522  
(814) 623-6189  
To apply for services: (800) 326-9177  
<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit protection, bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody/Kinship Care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and some elder law.
- Generally does not handle Guardianship Issues

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Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- Half-hour consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

**Your Safe Haven**

220 S. Thomas St  
Bedford,, PA 15522  
(814) 623-7664

<http://www.yoursafehaven.org/>

- Services include:
  - Advocacy in Protection from Abuse matters
  - Accompaniment in court proceedings and meetings with police

**Bedford County District Attorney's Office**

200 S. Juliana St  
Bedford, PA 15522  
(814) 623-4855

[https://bedfordcountypa.org/courts/district\\_attorney/index.php](https://bedfordcountypa.org/courts/district_attorney/index.php)

**Bedford County Housing Authority**

201 S. Richard Street  
Suite 414  
Bedford, PA 15522  
(814) 623-1477

<https://affordablehousingonline.com/housing-authority/Pennsylvania/Housing-Authority-of-the-County-of-Bedford/PA085>

Services include rental housing/Section 8

## Berks County

### **Berks County Area Agency on Aging**

County Services Center, 8<sup>th</sup> Floor

633 Court St.

Reading, PA 19601

(610) 478-6500

<http://www.co.berks.pa.us/aging>

[aging@countyofberks.com](mailto:aging@countyofberks.com)

- Contracts with private attorney to provide legal services
- Legal issues handled:
  - Income issues (Social Security, welfare etc.)
  - Long-term care
  - Abuse or neglect
  - Personal planning (includes wills and powers of attorney)
  - Defense of guardianship
  - Age discrimination
  - Housing (includes landlord/tenant)
  - Protective services
  - Utilities
- Eligibility: 125% of the Federal Poverty Level
- Fees: none

### **MidPenn Legal Services**

501 Washington St. #401

Reading, PA 19601

Apply for Services: (800) 326-9177

(610) 376-8656

<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent Custody/Kinship Care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
- Financial eligibility is determined by income, assets and family size. Income limits set at 125% of the Federal Poverty Level, except PFA
- Generally does not handle Guardianship Issues

### **Berks County Bar Association Lawyer Referral Service**

544 Court Street

Reading PA, 19601  
(610) 375-4591  
[info@berksbar.org](mailto:info@berksbar.org)  
<http://berksbar.com/public/lrs/index.php>

- Initial consultation for \$35, \$10 for seniors (65 & older)

### **Berks County Victim Services**

Services Center, 5<sup>th</sup> Floor  
633 Court Street  
Reading, PA 19601  
(610) 478-6000  
<http://www.co.berks.pa.us/Dept/DA/Pages/VictimWitness.aspx>  
[VictimWitness@countyofberks.com](mailto:VictimWitness@countyofberks.com)

### **Berks Women in Crisis**

255 Chestnut Street  
Reading, PA 19602  
(610) 373-1206  
Hotline: 844-789-SAFE OR text SAFE BERKS to 20121  
Safe House (24 hr): (610) 373-2053  
[www.berkswomenincrisis.org](http://www.berkswomenincrisis.org)  
Legal Services include abuse counseling and PFA Hearings  
There are no fees or eligibility requirements for these services

### **Berks County Housing Authority**

1803 Butter Lane  
Reading, PA 18506  
(610) 370-0822  
(610) 370-2766 fax  
[www.berksha.org](http://www.berksha.org)  
[contact@berksha.org](mailto:contact@berksha.org)

## [Blair County](#)

### **Blair Senior Services**

1320 12<sup>th</sup> Avenue  
Altoona, PA 16601  
Main Office/Intake: (814) 946-1235  
Toll Free: (800) 245-3282  
TDD: (814) 949-4856  
<http://www.blairsenior.org>

- Contracts with private attorney to provide legal services
- Legal issues handled:
  - Wills and powers of attorney
- No fees or eligibility guidelines

### **MidPenn Legal Services**

171 Lakemont Park Blvd  
Altoona, PA 16602  
Local Office: (814) 943-8139  
Apply for Services: (800) 326-9177  
<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card issues)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Generally does not handle Guardianship Issues

### **Blair County Bar Association Lawyer Referral Service**

423 Allegheny Street  
Hollidaysburg, PA 16648  
(814) 693-3090  
[http://blaircountybar.org/?page\\_id=6](http://blaircountybar.org/?page_id=6)

- No set consultation fee agreement
- Have attorneys that can advise on Guardianship and Kinship Care Issues

**Family Services Incorporated**

2022 Broad Avenue

Altoona, PA 16601

(814) 944-3583

Domestic Abuse and Crime Victim Service Hotline: (800) 500-2849

<https://www.familyservicesinc.net/>

- Services offered in crime victim support, including accompaniment, information and referrals

**Blair County Victim Services**

Blair County District Attorney's Office

Blair County Courthouse

423 Allegheny Street, Suite 412

Hollidaysburg, PA 16648

(814) 693-3010

<http://www.blairco.org/Dept/DA/Pages/default.aspx>

**Blair County Housing Authority**

1407 Blair Street

Holidaysburg, PA 16648

(814) 695-7548

<http://www.affordablehousingonline.com/housingauthoritydetail.asp?id=PA069>

- Services offered in rental housing and Section 8

**Altoona Housing Authority**

Section 8 Department

2700 Pleasant Valley Blvd.

Altoona, PA 16602

(814) 949-2000

[info@altoonahousing.org](mailto:info@altoonahousing.org)

<http://www.altoonahousing.org>

## [Bradford County](#)

### **Bradford/Sullivan/Susquehanna/Tioga County Senior Services**

220 Main Street, Unit #2

Towanda, PA 18848

Office: (570) 265-6121

24-hour Protective Services, Toll Free: (800) 982-4346

<http://www.bsstaaa.org>

- Contracts with North Penn Legal Services
- Covers most issues including POAs (but not wills)

### **North Penn Legal Services**

213 Main Street, Suite 1

Towanda, PA 18848

Legal Aid Hotline: (877) 515-7732

Monday – Friday 8:00am – 4:00pm

<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Estates (includes wills and powers of attorney for seniors)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and some elder law.

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807

Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Bradford County Victim Services**

Bradford County Courthouse

301 Main Street

Towanda, PA 18848

(570) 265-1759

[gormand@bradfordcountypa.org](mailto:gormand@bradfordcountypa.org)



<http://www.bradfordcountypa.org/Other-Agencies/Victim-Services.asp>

**Abuse and Rape Crisis Center**

P.O. Box 186

Towanda, PA 18848-0186

(570) 265-5333

Emergency Hotline: (570) 265-5333

<https://www.arccbc.org/>

[arcc@arccbc.org](mailto:arcc@arccbc.org)

- Domestic Violence and Sexual Assault Victim Advocacy
- Fees: There are no fees or eligibility requirements for this service

**Tioga/Bradford County Housing & Redevelopment Authorities**

4 Riverside Plaza

Blossburg, PA 16912

(570) 638-2151

Fax: (570) 638-2156

Monday – Friday 8:00am – 4:00pm

<http://www.tbhra.org>

## Bucks County

### **Bucks County Area Agency on Aging**

30 East Oakland Avenue

Doylestown, PA 18901

(267) 880-5700 or (888) 942-8257

24 Hour Abuse Hotline: (800) 243-3767

<http://www.buckscounty.org/government/humanservices/AAA>

[aging@co.bucks.pa.us](mailto:aging@co.bucks.pa.us)

- Contracts with Legal Aid of Southeastern PA
- Contract covers most civil cases: personal planning, bankruptcy and bill collection, housing, financial abuse & public benefits BUT NOT WILLS.
- Eligibility guidelines: 125% of the Federal Poverty Level
- Can contact through phone or submit a request-for-services online

### **Legal Aid of Southeastern Pennsylvania**

1290 Veterans Hwy, Box 809

Bristol, PA 19007

(215) 781-1111

Legal Helpline: (877) 429-5994 Monday – Friday 9:00am – 1:00pm

[www.lasp.org](http://www.lasp.org)

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Elder Law (powers of attorney, AHCD, living wills)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Estates (includes wills and powers of attorney for seniors)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse, mortgage foreclosure and elder law. No income limits for protection from abuse cases and for seniors, age 60 and over. However, there are asset guidelines for seniors on a case by case basis. For cases regarding mortgage foreclosure, there is an income limit of about 187.5%.
- Can submit online intake form.
- Handle Guardianship in Bucks County Only

50 North Main Street, 2<sup>nd</sup> Floor

Doylestown, PA 18901

(215) 340-1818

Legal Helpline: (877) 429-5994 Monday – Friday 9:00am – 1:00pm  
<http://lasp.org/domestic-violence/how-lasp-can-help>

- Domestic Relations Only
  - Custody
  - Children and Youth services
  - Protection from Abuse

### **Bucks County Bar Association Lawyer Referral Service**

135 East State Street, PO Box 300  
Doylestown, PA 18901  
(215) 348-9413

<http://www.bucksbar.org/?page=LawyerReferral>

- Connects individuals with an attorney at attorney's regular rate
- Refers to Legal Aid of Southeastern Pennsylvania (civil) or PD's office (criminal) for low-income individuals

### **Legal Clinic for the Disabled, Inc.**

1513 Race Street  
Philadelphia, PA 19102  
Intake Line: (215) 587-3350 Wednesdays 9:30am – 3:30pm  
DOES NOT accept walk-ins

<http://www.lcdphila.org/>  
[legalinfo@lcdphila.org](mailto:legalinfo@lcdphila.org)

- Legal issues handled:
  - Consumer (includes foreclosure)
  - Family (includes divorce, protection from abuse, custody and support)
  - Health (includes public and private health insurance claims and attendant care)
  - Housing (includes landlord/tenant, and real estate title transfers)
  - Estates (includes wills and powers of attorney)
  - Public benefits (includes SSI, Social Security Disability, publicly funded transportation, income maintenance and food)
  - ADA and Fair Housing Act
  - Special education
  - Does NOT handle Guardianship Defense
- Eligibility guidelines: 150% of the Federal Poverty Level, have a physical disability, be deaf or hard of hearing, or be the parent of a child with a disability.

### **Bucks County Courts**

Bucks County Court of Common Pleas  
Bucks County Justice Center  
100 North Main Street  
Doylestown, PA 18901  
(215) 348-6700

<http://buckscounty.org/courts/>

### **Network of Victim Assistance**

2370 York Road, Suite B1  
Jamison, PA 18929  
Hotline: (1-800) 675-6900  
Office Line: (215) 343-6543  
TTY: (215) 343-6299  
Fax: (215) 343-6260

<http://www.novabucks.org/>

[novainfo@novabucks.org](mailto:novainfo@novabucks.org)

- Legal Services:
  - Serves all victims except domestic violence victims
  - Victim support:
    - Police Interviews
    - Court Accompaniment
    - Crime Related Expenses
- No fees with this program.
- Eligibility: the crime must have occurred in Bucks county or the victim or his/her spouse must be a resident of Bucks county
- Can also report child abuse (NOVA staff mandated to report child abuse) through Childline at (1-800) 932-0313.

### **Bucks County Housing Authority**

350 S. Main Street #205, P.O. Box 1329  
Doylestown, PA 18901  
(215) 348-9469  
Fax: (215) 348-7140

<http://buckscountyhousingauthority.org/>

- Senior Complexes available for ages 62 and above
- Various types of housing available, can apply online.

### **Bucks County Housing and Urban Development**

Neshaminy Manor Center  
1260 Almshouse Road  
Doylestown, PA 18901  
(215) 345-3840

<http://www.buckscounty.org/government/CommunityServices/HousingAndCommunityDevelopment>

### **A Woman's Place**

P.O. Box 299  
Doylestown, PA 18901

Office: (215) 343-9241

Hotline: (800) 220-8116

[www.awomansplace.org](http://www.awomansplace.org)

- Legal Services Offered
  - Custody
  - Support
  - Divorce
  - Equitable Distribution
  - Protection from abuse proceedings
  - The program partners with other organizations to assist victims in obtaining immigration relief and resolving landlord tenant issues
- No fees or eligibility requirements

## Butler County

### **Butler County Area Agency on Aging**

111 Sunnyview Circle, Suite 101

Butler, PA 16001

(724) 282-3008 or (888) 367-2434

24 Hour Elder Abuse Hotline (724) 283-6955

<http://www.co.butler.pa.us/butler/cwp/view.asp?a=1468&q=603991>

[aaainfo@co.butler.pa.us](mailto:aaainfo@co.butler.pa.us)

- Contacts with a private attorney to provide legal services
- AAA must make the referral
- Contract covers personal planning and other simple civil matters.
- Eligibility guidelines: 100% of the Federal Poverty Level
- Fees: none
- Also contracts with Neighborhood Legal Services for protective services and defense of guardianship.

### **Neighborhood Legal Services**

No physical office location in Butler County

(724) 282-3888

Toll Free: (866) 761-6572

<http://www.nlsa.us>

Phone intake: Monday – Friday 9:00am – 1:00pm

Legal issues handled:

- Consumer (includes bankruptcy, sheriff sales and repossession)
- Elder Law (includes elder abuse, living wills, health care planning, guardianship, and more – for details see: <https://nlsa.us/legal-resources-2/legal-information/elder-law-issues/> )
- Family (includes domestic violence, protection from abuse, support, divorce and custody/visitation, grandparent custody)
- Housing (includes landlord/tenant, eviction and NTVs, subsidized housing, foreclosure and public utilities)
- Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF, Medical Assistance for children)
  - advice on Guardianship matters
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and some elder law.
- Self-Help materials: <https://nlsa.us/legal-resources-2/self-help-materials/>
  - Consumer, housing, and employment issues

### **Equity Protection Legal Clinic**

NeighborWorks® Western Pennsylvania.

710 Fifth Avenue, Suite 1000

Pittsburgh, PA 15219

(412) 281-9773

Fax: (412) 281-9987

<http://www.nwwpa.org/>

[info@nwwpa.org](mailto:info@nwwpa.org)

- Transactional legal services for lower income homebuyers and homeowners throughout the Western Pennsylvania region, including:
  - Legacy preservation
  - Foreclosure prevention
  - Estate planning
  - First time home buyer education
  - Financial literacy education
- No fees or eligibility requirements for this program

### **Butler County Bar Association Lawyer Referral Service**

240 South Main St

Butler, PA 16001

(724) 841-0130

<http://www.butlercountypabar.org/>

- 30 min. consultation for \$25, 1 hour for \$50
- Have attorneys that can advise on custody and guardianship

### **Victim Outreach Intervention Center**

111 South Cliff Street, Ste 1A

Butler, PA 16001

Corporate Office:(724) 283-8700

24 Hour Hotline: 1-800-400-8551

<http://www.voiceforvictims.com/>

[voice@voiceforvictims.com](mailto:voice@voiceforvictims.com)

- Civil legal services provided to survivors of domestic abuse who are residents of Butler County and within income guidelines.
- Legal services provided include:
  - Custody
  - Divorce
  - Immigration
  - Landlord/tenant issues
  - Legal options
  - Protection From Abuse (P.F.A.) orders
  - Support

### **Butler County Victim Services**

Butler County District Attorney's Office  
Butler County Courthouse  
Third Floor, County Government Center  
124 West Diamond Street  
P.O. Box 1208  
Butler, PA 16003  
(724) 284-5232 or (724) 284-5465

<http://www.co.butler.pa.us/district-attorney-program-descriptions>

- Services Include:
  - Court Accompaniment and Notifications
  - Victim Compensation
  - Victim Impact Statements

### **New Beginnings Divorce Project**

Koppers Building, 11<sup>th</sup> Floor  
436 Seventh Ave  
Pittsburgh, PA 15219  
412-402-6714 (Intake hours: M, W, F 1:00 p.m. – 3:00 p.m.; T, Th 9:00 a.m. – noon)

[www.PittsburghProBono.org/NewBeginnings.asp](http://www.PittsburghProBono.org/NewBeginnings.asp).

Allegheny County Bar Foundation staff and volunteer attorneys provide free legal representation to women with very low incomes who have experienced abuse in their marriages and wish to be divorced in order to move on with their lives. Attorneys' services will be provided at **no charge**. The ACBF will seek permission from the courts for clients to proceed in forma pauperis so that court filing fees will be waived.

Eligibility:

- Be a female resident of Allegheny, Beaver, Butler, or Lawrence County for at least 6 months.
- Have experienced physical or emotional abuse in her marriage as evidenced by the applicant having sought or been granted a Protection from Abuse order; by criminal charges for domestic violence filed against the applicant's spouse; or by the client's self-identification.
- Have a household income at 125% of the federal poverty level or below.
- Be willing to proceed as a simple divorce with no claims for equitable distribution or custody. Other legal aid, pro bono, or reduced-fee services may be available for child support and child custody matters.

### **Housing and Redevelopment Authority of the County of Butler**

114 Woody Drive  
Butler, PA 16001  
(724) 287-6797 or (1-800) 433-6327  
TDD: (1-800) 545-1833 x772

<http://housingauthority.com>  
[bcha@housingauthority.com](mailto:bcha@housingauthority.com)



## [Cambria County](#)

### **Cambria County Area Agency on Aging**

Central Park Complex  
110 Franklin Street, Suite 400  
Johnstown, PA 15901  
(814) 539-5595  
<http://www.cambriacountypa.gov/area-agency-on-aging.aspx>

- ~~Refers to Laurel Legal Services~~
- Contact: M. Veil Griffith (Administrator)

### **Summit Legal Aid (formerly Laurel Legal + Southwestern Pennsylvania Legal Services)**

227 Franklin Street, Ste. 400  
Johnstown, PA 15901  
(800) 846.0871  
814-536-8917  
~~1-800-253-9558~~  
<https://summitlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse, support, divorce and custody/visitation, grandparent custody / kinship care)
  - Housing (includes landlord/tenant, subsidized housing, homelessness prevention, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Only assists with Guardianship in Westmoreland County with referral from Office of Aging
- Serves Armstrong, Cambria, Clarion, Indiana, Jefferson, and Westmoreland counties

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Victim Services, Inc.**

638 Ferndale Ave  
Johnstown, PA 15905  
(814) 288-4961  
24 Hour Hotline: (800) 755-1983  
<http://www.victimservicesinc.org/>

Or

427 Westridge Rd  
Somerset, PA 15501  
(814) 443-1555

- Confidential free advocacy and education services for victims of sexual assault and violent crime in Cambria and Somerset Counties.

### **Johnstown Housing Authority**

501 Chestnut St  
Johnstown, PA 15906  
(814) 535-7771  
TDD: (814) 535-2711  
Hours: Monday – Friday 8:00am – 12:00pm, 1:00pm – 4:00pm  
<http://jhaonline.org/>

Services offered in Rental Housing/Section 8

### **The Women's Help Center, Inc.**

809 Napoleon Street  
Johnstown, PA 15901  
(814) 536-5361  
24 Hour Hotline: (800) 999-7406

OR

Somerset County Satellite Office  
Scull Building Room 214  
124 North Center Avenue  
Somerset, PA 15501  
24 Hour Hotline: (814) 443-2051

<http://www.womenshelpcenter.org>

- Women's Help Center advocate will help to prepare, transport and accompany victims of abuse (physical, sexual, emotional or financial) to legal appointments and court appearances, and provide support through the entire legal process.
  - If You're Filing For:
    - A Protection From Abuse Order
    - Custody
    - Divorce
  - If you're pressing criminal charges
    - Simple Assault
    - Aggravated Assault
    - Stalking
  - Due to physical, emotional, sexual or financial abuse.

## Cameron County

### **Cameron/Elk/McKean Counties Offices of Human Service**

118 Center Street  
P.O. Box A  
Ridgeway, PA 15853  
(814) 776-2191 or (800) 282-1688  
[www.ohsaging.com](http://www.ohsaging.com)  
[ohs@ncentral.com](mailto:ohs@ncentral.com)

- Contracts with a private attorney in Elk Co. to provide legal services
- Contract covers range of civil issues but most referrals concern financial issues or powers of attorney. If attorney cannot handle the issue by phone, he tries to refer seniors who are not in his area to attorneys in their locale (for free or reduced rates).
- No fees or eligibility guidelines

### **Northwestern Legal Services**

Renaissance Centre  
1001 State Street, Ste 700  
Erie, PA 16051  
New Clients: (800) 665-6957 Monday – Friday 9:00am – 4:00pm  
(814) 452-6957 or (800) 753-5707  
<http://www.nwls.org/>  
[nwls@nwls.org](mailto:nwls@nwls.org)

- Telephone Advice for the following legal issues:
  - Education & Employment: Alternative Education Hearings, Vocational Rehabilitation, Expungement of criminal and child abuse records to secure or maintain employment. Limited legal advice on school suspensions, expulsions and enrollment.
  - Health Law: Medical Assistance and Long Term Care, Medicare appeals, nursing home involuntary discharge. Advance Directives/Living Wills and Health Care Power of Attorney for persons with serious illness. Limited legal advice on medical bill collections.
  - Family Law: Domestic violence/ Protection from Abuse, guardianship, legal separation. Limited legal advice on custody/visitation, child support, adoptions, name change and emancipation of minors, grandparent custody.
  - Housing Law: Private landlord issues including eviction, failure to repair and security deposit problems. Public housing, Section 8, and mortgage foreclosure on a limited basis.
  - Denial or Termination of public benefits, Social Security or SSI
  - Consumer Law: Limited legal advice on debt collection and harassment, repossession, Sheriff Sale, bankruptcy, student loan issues and utility termination.

- Financial eligibility: 125-150% of the Federal Poverty Level, depending on expenses. No financial eligibility cut-off for protection from abuse.
- Does NOT handle Guardianship Issues
- Can apply online for service

**PBA Lawyer Referral Service** – use statewide number  
(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

**Cameron County Victim Services/Witness Program**

20 East 5<sup>th</sup> Street  
Emporium, PA 15834  
(814) 486-9301

[http://www.cameroncountypa.com/?page\\_id=4280](http://www.cameroncountypa.com/?page_id=4280)  
[victimservices@cameroncountypa.com](mailto:victimservices@cameroncountypa.com)

## [Carbon County](#)

### **Carbon County Area Agency on Aging**

401 Delaware Ave. 3<sup>rd</sup> Floor

Palmerton, PA 18701

(800) 441-1315

<http://www.carboncounty.com/index.php/2-uncategorised/44-agency-on-aging-ccaging2@ptd.net>

- Contracts with a private attorney for wills, powers of attorney, medical powers of attorney and living wills.
- Will do home visits
- Eligibility guidelines: none
- Fees: none
- Contact: Susan Zeigler (Administrator)

### **North Penn Legal Services**

101 West Broad Street, Suite 713

Hazleton, PA 18201

Office: (570) 455-9512

Legal Aid Hotline: 877-953-4250

Monday – Thursday 9:30 – 11:30am; 1:30 – 4:00pm and Friday 9:00 – 11:30am

<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Estates (includes wills and powers of attorney for seniors)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Can also apply for services online.

### **Carbon County Bar Association Lawyer Referral Service**

777 Blakeslee Blvd. Drive East, Suite 2

Lehighton, PA 18235

(610) 379-4950

<http://www.carbonbar.org/Lawyer-Referral-Service.html>  
[carbonba@ptd.net](mailto:carbonba@ptd.net)

- \$25 for 30 minute consultation
- Must complete and submit online form
- Handle Grandparent Custody/Kinship Care AND Guardianship Issues
- Modest Means Program in place: \$25 consultation fee can be lowered if individual is 200% of poverty guidelines and approved of by staff (generally approved of on a case-by-case basis)

### **Carbon County Victim Services**

Carbon County District Attorney's Office

P.O. Box 36

Jim Thorpe, PA 18229

(570) 325-2718

[JeanAEngler@carboncounty.net](mailto:JeanAEngler@carboncounty.net)

<http://www.carboncounty.com/attorney.htm>

Contact Victim Witness Coordinator

### **Domestic Violence Service Center**

P.O. Box 2177

Wilkes-Barre, PA 18703

(570) 823-7312

Hotline: (570) 823-7312 or (800) 424-5600

TTY: (570) 823-5853

<http://www.domesticviolenceservice.org>

### **Victims Resource Center**

1001 Mahoning Street

Lehighton, PA 18235

(610) 379-0151

Hotline: (866) 206-9050

TTY: (570) 823-5853

[www.vrcnepa.org](http://www.vrcnepa.org)

Legal Services

- Offers to support to all crime victims including
  - Court orientation
  - Court accompaniment
  - Counseling
  - Filing orders (PFA, PFI, PSVI)
- No fees or eligibility requirements for these services

### **Carbon County Housing Authority**

215 S. Third Street

Lehighton, PA 18235

(610) 377-9375

Fax: (610) 377-9397

<http://www.cchapa.org>

## Centre County

### **Centre County Office on Aging**

420 Holmes Street, Room 245

Willowbank Office Building

Bellefonte, PA 16823

(814) 355-6716

<http://centrecountypa.gov/index.aspx?NID=342>

[aging@co.centre.pa.us](mailto:aging@co.centre.pa.us)

- Contracts with MidPenn Legal Services
- Eligibility guidelines: 125% of the Federal Poverty Level
- Fees: none
- Also has relationship with local Bar for pro bono and paying referrals

### **MidPenn Legal Services**

3500 East College Avenue, Suite 1295

State College, PA 16801

(800) 326-9177 or (814) 238-4958

<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card/predatory lending)
  - Family (includes domestic violence, protection from abuse, and custody/visitation, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
  - Elder law (includes defense of guardianship, protective services, powers of attorney and living wills)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Generally does not handle Guardianship Issues

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807

Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Centre County Victim Services**

Centre County District Attorney's Office  
Courthouse Annex, 3<sup>rd</sup> Floor  
106 East High Street  
Bellefonte, PA 16823  
(814) 548-1107

Victim Advocate: Faith Schindler ([fshindler@centreda.org](mailto:fshindler@centreda.org))

Early Outreach Victim Advocate: Lauren Miller ([lmiller@centreda.org](mailto:lmiller@centreda.org))

<http://www.centrecountypa.gov/index.aspx?NID=373>

### **Housing Authority of Centre County**

602 E. Howard St  
Bellefonte, PA 16823  
(814) 355-6750

Contact: Lori Haines (Director) [lorihaines831@gmail.com](mailto:lorihaines831@gmail.com)

<http://www.centrecountypa.gov/index.aspx?NID=408>

- Programs Include:
  - Section 8
  - Family Self-Sufficiency & Family Unification
  - Shelter Plus Care
  - Public Housing
  - Elderly-Disabled Housing
  - Tax-Credit Property



## [Chester County](#)

### **Chester County Department of Aging Services**

601 Westtown Road, Suite 130

PO Box 2747

West Chester, PA 19380

(800) 692-1100 x6350 or (610) 344-6350

24 Hour Elder Abuse Hotline: (800) 564-7000

<http://www.chesco.org/135/Aging>

[ccaging@chesco.org](mailto:ccaging@chesco.org)

- Half-hour consultations for \$10
- Private attorney does estate/personal planning documents
- Reduced Fee Legal Services Program in collaboration with Chester County Bar
  - Fees: \$50/hour maximum
  - Call 610-344-6350 to sign up
- On the Second Wednesday of each month from 9am to 12:00, an attorney is from LASP meets with seniors for 30 minutes to provide consultation for topics including living wills, durable power of attorney for healthcare, consumer fraud, debt collection practices, bankruptcy, landlord/ tenet, social security benefits, public welfare benefits or any other civil legal questions.
  - The attorney will meet with people at:  
The Chester County Government Services Center  
601 Westtown Rd, Suite 130  
West Chester PA 19380
  - Call 610-344-6350 to schedule a time.
  - Must be LSC-eligible.

### **Legal Aid of Southeastern Pennsylvania**

222 N. Walnut Street, 2<sup>nd</sup> Floor

West Chester, PA 19380

Office: (610) 436-4510

Helpline: (877) 429.5994, M-F, 9:00 am – 1:00 pm

[www.lasp.org](http://www.lasp.org)

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Elder Law (wills, powers of attorney, AHCD)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Estates (includes wills and powers of attorney for seniors)

- Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse, mortgage foreclosure and elder law. No income limits for protection from abuse cases. For seniors, age 60 and over, there is an income limit of 200%. For cases regarding mortgage foreclosure, there is an income limit of about 187.5%.
- Does NOT handle Guardianship in Chester
- Can apply online for services.

**Access to Justice Program (offered through the Chester County Bar Association)**

15 West Gay Street Floor 2  
West Chester, PA 19380  
(877) 429-5994

<https://www.chescobar.org/index.cfm?pg=AccesstoJustice>

- Serves those who are ineligible for free legal services, whose cases cannot be handled by free legal aid or those who cannot afford an attorney at full cost
- Legal issues handled:
  - Simple wills and living wills
  - Power of attorney
  - Bankruptcy
  - Landlord/tenant
  - Elder law
  - All Custody and visitation
  - No-asset divorces
  - Miscellaneous cases at the discretion of the program
  - Does NOT handle Guardianship Defense

**Chester County Bar Association Lawyer Referral Service**

15 West Gay Street Floor 2  
West Chester, PA 19380  
(610) 429-1500

<https://www.chescobar.org/index.cfm?pg=clientReferrals>

- 30 min. consultation for \$25
- Can also submit an online form for immediate referrals

**Legal Clinic for the Disabled, Inc.**

1513 Race Street  
Philadelphia, PA 19102  
Intake Line: (215) 587-3350, open Wednesdays 9:30am – 3:30pm (No Walk-Ins)

Office: (215) 587-3158

<http://www.lcdphila.org/>

[legalinfo@pcdphila.org](mailto:legalinfo@pcdphila.org)

- Legal issues handled:
  - Consumer (includes foreclosure and debt collection)
  - Family (includes divorce, protection from abuse, custody and support)
  - Health (includes public and private health insurance claims and attendant care)
  - Housing (includes landlord/tenant, and real estate title transfers)
  - Estates (includes wills and powers of attorney)
  - Public benefits (includes SSI, Social Security Disability, publicly funded transportation, income maintenance and food)
  - ADA and Fair Housing Act
  - Special education
  - Does NOT handle Guardianship Defense
- Eligibility guidelines: 150% of the Federal Poverty Level; have a physical disability, or be deaf/hard of hearing (or parent of child with special health care needs)

### **Center for Resolutions**

26 E. 4<sup>th</sup> St

P.O. Box 1498

Media, PA 19063

(610) 566-7710

<http://www.center4resolutions.org/>

- Alternative Resolution and Mediation resources and training programs
- Works with:
  - Business, Groups/Organizations
  - Community, religious, schools
  - Family/divorce/custody
  - Labor/management, employment
  - Landlord/tenant
  - Small claims
  - Victim-offender/corrections
  - Limited Guardianship

### **Chester County Courts**

201 West Market Street, Suite 4100

P.O. Box 2746

West Chester, PA 19380

(610) 344-6170

<http://www.chesco.org/3207/Courts>

### **The Crime Victims' Center of Chester County, Inc.**

135 Market Street  
West Chester, PA 19382  
(610) 692-1926

24 Hour Hotlines  
Sexual Assault: (610) 692-7273  
Other crimes: (610) 692-7420

<http://www.cvcofcc.org/>  
[contactus@cvcofcc.org](mailto:contactus@cvcofcc.org)

- Services Include:
  - Accompaniment and Advocacy
  - Assistance with Compensation Claims and Financial Recovery
  - Protection from Abuse Orders
  - Information and Referrals

### **Domestic Violence Center of Chester County**

#### **Oxford Office**

35 N 3<sup>rd</sup> St  
Oxford, PA 19363  
(610) 932-8557 ext. 211

#### **Coatesville Office**

1001 E. Lincoln Highway  
Coatesville, PA 19320  
(610) 384-2159

#### **Kennett Square Office**

La Comunidad Hispana  
731 W Cypress St  
Kennett Square, PA 19348  
(610) 444-7550 ext. 233 or 243

#### **Phoenixville Office**

by appointment only  
(610) 431-3546 x121  
to schedule an appointment

<http://www.dvccc.com>

24-Hour Hotline: (888) 711-6270 or (610) 431-1430

- Legal services include:
  - Counseling
  - Advocacy
  - Representation in Protection from Abuse
  - Accompaniment
  - Outreach to District Courts
  - Custody, Divorce, Spousal/Child Support, and Bankruptcy

### **The Housing Authority of the County of Chester**

30 West Barnard St, Suite 2  
West Chester, PA 19382  
(610) 436-9200

<http://www.haccnet.org/>  
[HACC@haccnet.org](mailto:HACC@haccnet.org)

- Services include Public Housing and Housing Choice Voucher (Section 8)

## Clarion County

### **Clarion County Area Agency on Aging**

12 Grant Street  
Clarion, PA 16214  
(814) 226-4640

<http://www.clarionaging.com/>

- Contracts with a private attorney to provide legal services
- Legal issues handled:
  - Income issues (includes Social Security and welfare)
  - Long-term care
  - Abuse and neglect
  - Defense of guardianship
  - Protective services
- No fees or eligibility requirements

### **Summit Legal Aid (formerly Laurel Legal + Southwestern Pennsylvania Legal Services)**

231 W. Main Street  
Clarion, PA 16214  
(800) 846.0871  
(800) 660-1755 or (814) 226-4340

<https://summitlegal.org/>

Legal issues handled:

- Consumer (includes bankruptcy, sheriff sales and repossession)
- Family (includes domestic violence, protection from abuse, support, divorce and custody/visitation)
- Housing (includes landlord/tenant, homelessness prevention, subsidized housing, foreclosure and public utilities)
- Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Will Assist with Kinship Care/Custody
- Only assists with Guardianship in Westmoreland County with referral from Office of Aging

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available

- Limited Guardianship advice

**Clarion County Victim Services**

Clarion County District Attorney's Office

502 Liberty Street

Clarion, PA 16214

(814) 226-4423

<http://www.co.clarion.pa.us/government/district-attorney-s-office.html>

**PASSAGES, Inc.**

1300R East Main Street

Clarion, PA 16214

(814) 226-7273

Hotline: (800) 793-3620

[http://clarion.pa.networkofcare.org/mh/services/agency.aspx?pid=PASSAGES\\_71\\_2\\_0](http://clarion.pa.networkofcare.org/mh/services/agency.aspx?pid=PASSAGES_71_2_0)

- Support and Prevention services for victims of domestic violence or sexual assault.

**Clarion County Housing Authority**

8 West Main Street

Clarion, PA 16214

(814)226-8910

TDD #: (814)-226-8911

<http://www.clarionhousing.com/ccha@clarionhousing.com>

**Stop Abuse for Everyone, Inc. (SAFE)**

1302 East Main Street

Clarion, PA 16214

(814) 226-8481

Emergency Services after 4:00pm: (814) 226-7020

<http://www.stopabuseforeveryone.org/>

- Free and confidential service to victims of abuse and domestic violence

## Clearfield County

### **Clearfield County AAA, Inc.**

103 N. Front Street  
Clearfield, PA 16830  
(814) 765-2696 or (800) 225-8571  
24 Hour Elder Abuse Hotline (800) 233-0249  
<http://www.ccaaa.net/>  
[mail@ccaaa.net](mailto:mail@ccaaa.net)

- Contracts with a private attorney to provide legal services
- Legal issues handled:
  - Any non-fee generating issue
- No fees or eligibility requirements for services

### **MidPenn Legal Services**

211 East Locust Street  
Clearfield, PA 16830  
(800) 326-9177 or (814) 765-9646  
<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card issues)
  - Education (includes school enrollment by non-parent caregiver)
  - Employment (Legal help for employment problems)
  - Family (includes protection from abuse and custody/visitation, grandparent custody/Kinship Care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Utility (utility termination issues)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Generally does not handle Guardianship Issues

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **The Clearfield County Victim/Witness Office**

District Attorney's Office  
230 E. Market Street, Suite 108  
Clearfield, PA 16830

(814) 765-2641 ext. 2017  
Emergency: (814) 765-1533  
Fax: (814) 765- 6792

<http://clearfieldda.org/contact-us/>

- Assistance with restitution claims
- Crisis and support counseling
- Accompaniment to court
- Employer/Creditor Intervention
- State and local release notification
- Assistance with property returns and crime victim's compensation claims
- Criminal justice support and advocacy

**Passages, Inc.**

90 Beaver Drive, Suite 212D  
DuBois, PA 15801  
(814) 371-9677  
24 Hour Hotline: (888) 716-9677  
Fax: (814) 371-9679

<http://www.passages-inc.org>

- Support and prevention services for victims of domestic violence and sexual assault.

**Clearfield County Housing Authority**

203 South 3<sup>rd</sup> Street  
Clearfield, PA 16830  
(814) 765-2485  
(814)765-2487 fax

<http://www.affordablehousingonline.com/housingauthoritydetail.asp?id=PA065>

- Services offered in rental housing and Section 8



## [Clinton County](#)

### **Lycoming/Clinton Bi-County Office of Aging – STEP, Inc.**

124 East Walnut Street  
Lockhaven, PA 17745  
(570) 858-5800  
Transportation: (800) 206-3006  
Aging services: (800) 222-2019  
<http://www.stepcorp.com>

- Contracts with a private attorney to do educational seminars and handle protective services, limited defense of guardianship, and other civil matters, e.g., housing and consumer
- Often can find local attorneys to do POAs for free or reduced fee.
- No fees or eligibility requirements
- Refer to North Penn for Grandparent Custody and Guardianship Matters

### **North Penn Legal Services**

329 Market Street  
Williamsport, PA 17701  
(570) 323-8741 or (800) 326-7436  
Monday – Friday 8:30am – 12:00pm, 1:00pm – 4:30pm  
<http://www.northpennlegal.org/>

- Legal issues handled include:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Medical Assistance & Medicare
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Estates (includes wills and powers of attorney for seniors)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
  - Education and Employment law issues
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and cases funded by grants with their own income requirements.

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- Half-hour consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Clinton County Courts**

230 East Water Street  
Lock Haven, PA 17745  
(570) 893-4016

[http://www.clintoncountypa.com/departments/court\\_services/county\\_courts/](http://www.clintoncountypa.com/departments/court_services/county_courts/)

### **Clinton County Women's Center**

34 West Main St  
Lock Haven, PA 17745  
(570) 748-9539  
24 Hour Hotline: (570) 748-9509

<http://www.ccwcsafe.org/>

- Offers assistance to victims of domestic violence, including shelter, counseling, support groups and advocacy

### **Clinton County Victim Services**

Clinton County DA Office  
322 East Water Street  
Lock Haven, PA 17745  
(570) 748-2954

[http://www.clintoncountypa.com/departments/county\\_departments/victim\\_witness/](http://www.clintoncountypa.com/departments/county_departments/victim_witness/)

### **Clinton County Housing Authority**

Lock Haven Office  
369 Linden Circle  
Lock Haven, PA 17745  
(570) 748-2954  
Monday – Friday 8:00am – noon, 1:00pm – 3:30pm

Renovo Office  
350 Huron Ave  
Renovo, PA 17764  
(570) 923-0530  
Tuesday, Thursday 10:00am – 12:00pm, 1:00pm – 3:00pm

<http://clintoncountyhousing.com/ContactUs/tabid/3094/Default.aspx>

## Columbia County

### **Columbia-Montour Area Agency on Aging**

702 Sawmill Road, Suite 201  
Bloomsburg, PA 17815  
(570) 784-9272 or (800) 598-5001  
<http://www.cmaaa15.org/>  
[info@cmaaa15.org](mailto:info@cmaaa15.org)

- Contracts with a private attorney for POAs and protective services
- For other issues: up to 1 hour consultation for free.
- Eligibility Requirement: Individual must not be able to afford an attorney
- No fees

### **North Penn Legal Services**

168 E. Fifth Street  
Bloomsburg, PA 17815  
(570) 784-8760  
Monday, Tuesday, Thursday 8:30am – 12:00pm, 1:00pm – 4:30pm  
Wednesday 8:30am – 12:00pm  
<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Estates (includes wills and powers of attorney for seniors)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- Half-hour consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

**Columbia County Victim Witness Program**

Columbia County Courthouse

35 West Main Street

Bloomsburg, PA 17815

(570) 389-5658

[http://www.columbiapa.org/victim\\_witness/index.php](http://www.columbiapa.org/victim_witness/index.php)

**Columbia County Housing Authority**

700 Sawmill Road, Ste 101

Bloomsburg, PA 17815

(570) 784-9373

<http://columbiacountyhousing.com>

## Crawford County

### **Active Aging, Inc.**

1034 Park Avenue  
Meadville, PA 16335  
(800) 321-7705 or (814) 336-1792

[www.activeaging.org](http://www.activeaging.org)

[aainc@toolcity.net](mailto:aainc@toolcity.net)

- Contracts with a private attorney to provide legal services
- Legal issues handled:
  - Defense of guardianship
  - Protective services
- No fees or eligibility guidelines
- Also occasionally arranges pro bono referral to a local attorney.

### **Northwestern Legal Services**

Professional Building, 4<sup>th</sup> Floor  
231 Chestnut Street  
Meadville, PA 16335  
New Clients: (800) 665-6957 or (814) 724-1040

<http://www.nwls.org/>

- Legal issues handled:
  - Education & Employment: Alternative Education Hearings, Vocational Rehabilitation, Expungement of criminal and child abuse records to secure or maintain employment. Limited legal advice on school suspensions, expulsions and enrollment.
  - Health Law: Medical Assistance and Long Term Care, Medicare appeals, nursing home involuntary discharge. Advance Directives/Living Wills and Health Care Power of Attorney for persons with serious illness. Limited legal advice on medical bill collections.
  - Family Law: Domestic violence/ Protection from Abuse, guardianship, legal separation. Limited legal advice on custody/visitation, child support, adoptions, name change and emancipation of minors.
  - Housing Law: Private landlord issues including eviction, failure to repair and security deposit problems. Public housing, Section 8, and mortgage foreclosure on a limited basis.
  - Denial or Termination of public benefits, Social Security or SSI
  - Consumer Law: Limited legal advice on debt collection and harassment, repossession, Sheriff Sale, bankruptcy, student loan issues and utility termination.
  - Financial eligibility: 125-150% of the Federal Poverty Level, depending on expenses. No financial eligibility cut-off for protection from abuse.
  - Does NOT handle Guardianship Issues

**PBA Lawyer Referral Service** – use statewide number  
(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

**Crawford County Courthouse: Pro Se Litigant Assistant**

Law Library, Second Floor  
903 Diamond Park  
Meadville, PA 16335  
(814) 373-2730  
<https://www.crawfordcountypa.net/ClerkCourts/Pages/home.aspx>

**Crawford County Victim Services**

Crawford County District Attorney's Office  
Crawford County Judicial Center  
359 E. Center St.  
Meadville, PA 16335  
(814) 333-7455  
<https://www.crawfordcountypa.net/DistrictAttorney/Pages/home.aspx>

**Meadville Housing Authority**

1120 Market Street  
Meadville, PA 16335  
(814) 336-3177  
Logistical info:  
<http://www.affordablehousingonline.com/housingauthoritydetail.asp?id=PA033>  
Official Website: [https://www.cityofmeadville.org/index.asp?SEC=7564140E-FBE5-4A92-9730-B4932E37C4D1&Type=B\\_BASIC](https://www.cityofmeadville.org/index.asp?SEC=7564140E-FBE5-4A92-9730-B4932E37C4D1&Type=B_BASIC)

- Services offered in Rental Housing/Section 8

**Center for Family Services**

213 W. Center Street  
Meadville, PA 16335  
(814) 337-8450 Monday – Friday 8:00am – 4:30pm  
Meadville Food Pantry: (814) 337-8454 Monday and Thursday 9:00 -12:00, 1:00 – 3:00  
<http://www.ctrforfamilyservices.org/>

- HUD Approved housing assistance
- Foreclosure Counseling
- Budget & credit counseling
- Homebuyer Education

## [Cumberland County](#)

### **Cumberland County Office of Aging and Community Services**

1100 Claremont Road  
Carlisle, PA 17015  
(717) 240-6110 or (888) 691-0371 x. 6110  
[www.ccpa.net/aging](http://www.ccpa.net/aging)  
[aging@ccpa.net](mailto:aging@ccpa.net)

- Contracts with a private attorney, who focuses on personal planning but will consult on other non-fee generating issues.
- Assists consumers of all ages with a disability or those over 60 with accessing social services and navigating the human services system
  - Rent rebate applications
  - Housing
  - Senior Citizen Property
  - Helping fill out application
- Providing assistance to understand services needed
- No fees or eligibility requirements

### **MidPenn Legal Services**

401 E. Louthier Street, Suite 103  
Carlisle, PA 17013  
(800) 822-5288 or (717) 243-9400  
<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card issues)
  - Education (includes school enrollment by non-parent caregiver)
  - Employment (Legal help for employment problems)
  - Family (includes protection from abuse and custody/visitation, grandparent custody/Kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Utility (utility termination issues)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Generally does not handle Guardianship Issues

### **Cumberland County Bar Association Lawyer Referral Service**

32 South Bedford Street  
Carlisle, PA 17013  
(717) 249-3166  
<http://www.cumberlandbar.com/LRS.aspx>

- 30 min. consultation for \$35
- Can advise on Grandparent Custody and Guardianship

### **Jewish Family Service**

3333 N. Front Street  
Harrisburg, PA 17110  
(717) 233-1681

<http://www.ifsofdbg.org/>

- Will prepare a Power of Attorney and act as Power of Attorney for \$80/hour.
- Will file for Guardianship and act as Guardian for \$120/hour.
- No eligibility requirements

### **Penn State University, Dickinson School of Law**

Penn State's Dickinson School of Law  
150 South College Street  
Carlisle, PA 17013-2899

<https://dickinsonlaw.psu.edu/academics/experiential-learning/clinics>

### **Community Law Clinic**

45 North Pitt Street  
Carlisle PA 17013  
(717) 243-2968

- **Cumberland county only**
- Legal issues handled:
  - Family law
  - Disability
  - Other limited civil legal issues including Grandparent Custody
  - Protection from abuse
  - Defense of Guardianship
  - Other domestic matters
- Eligibility guidelines: must be at or near the Federal Poverty Level
- Fees: none

### **Neighborhood Dispute Settlement**

315 Peffer Street  
Harrisburg, PA 17102  
(717) 233-8255

[info@disputesettlement.us](mailto:info@disputesettlement.us)

[www.disputesettlement.us](http://www.disputesettlement.us)

- Offers mediation services regarding:
  - Neighborhood Disputes
  - Landlord/Tenant Disputes



- Family Issues including divorce, separation or partnership dissolution
- Can also submit online inquiry

**Cumberland Housing Authority**

114 North Hanover Street  
Carlisle, PA 17013  
(717) 249-1315 or (866) 683-5907  
Fax: (717) 249-5988

<https://cchra.com/>

- Housing Authority manages 12 properties in the county, senior housing is available

**Cumberland County District Attorney Victim Services**

Main Office  
1 Courthouse Square  
Carlisle, PA 17013  
(888) 697-0371 x6220  
Fax: (717) 240-7805

West Shore Office  
2120 Market St  
Camp Hill, PA 17011  
(717) 761-5599  
Fax: (717) 761-6774

<http://www.ccpa.net/index.aspx?NID=131>

## [Dauphin County](#)

### **Dauphin County Area Agency on Aging**

2 South Second Street, 3<sup>rd</sup> Floor

Harrisburg, PA 17101

(717) 780-6130 or (800) 328-0058 x. 613

[http://www.dauphincounty.org/government/departments/area\\_agency\\_on\\_aging/index.php](http://www.dauphincounty.org/government/departments/area_agency_on_aging/index.php)

- Contracts with Widener Law School to provide legal services
- Eligibility guidelines: on a case by case basis
- Fees: none

### **MidPenn Legal Services**

213-A North Front Street

Harrisburg, PA 17101

(800) 932-0356 or (717) 232-0581

Centralized intake: 1-800-326-9177, Monday - Friday, 8:30 - 3:30.

<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card issues, debt collection, car repossession, bankruptcy, contractor issues)
  - Education (school enrollment)
  - Employment (includes wage claims, expungement, pardons, unemployment compensation, licenses)
  - Family (includes custody, child support, protection from abuse, some divorce, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse. If qualify, attorney services are free.
- Generally does not handle Guardianship Issues

### **Dauphin County Bar Association Lawyer Referral Service**

213 North Front Street

Harrisburg, PA 17101

(717) 232-7536 (Option #2)

<http://www.dcba-pa.org/community-programs/lawyer-referral-services.aspx>

- Does not have a consultation fee agreement
- See <http://palawhelp.org/PA/index.cfm> for background information regarding your particular legal issue
- If busy, line may ring out. Please call back and be patient- small staff, large demand!

### **Widener University Law School**

3800 Vartan Way  
Harrisburg, PA 17106  
(717) 541-0320

<https://commonwealthlaw.widener.edu/current-students/academics/practical-learning-opportunities/civil-law-clinic/>

#### **Civil Law Clinic**

- Legal issues handled:
  - Domestic relations
  - Consumer Law
  - Civil Procedure
  - Unemployment Compensation
  - Grandparent Custody
  - Guardianship
- Eligibility: Takes cases as per FPL and follows Mid Penn Legal Services' guidelines. Accepts referrals from Mid Penn but if over 60, the referral can come from the AAA without same guidelines.

### **Jewish Family Service**

3333 N. Front Street  
Harrisburg, PA 17110  
(717) 233-1681

<http://www.jfsofmbg.org/>

- Will prepare a power of attorney and act as power of attorney for \$80/hour.
- Will file for guardianship and act as guardian for \$120/hour.

### **Neighborhood Dispute Settlement**

315 Peffer Street  
Harrisburg, PA 17102  
(717) 233-8255

[info@disputesettlement.us](mailto:info@disputesettlement.us)

[www.disputesettlement.us](http://www.disputesettlement.us)

- Offers mediation services regarding:
  - Neighborhood Disputes
  - Landlord/Tenant Disputes
  - Family Issues including divorce, separation or partnership dissolution
- Can submit online inquiry

### **Dauphin County Courts Self-Help Center**

Dauphin County Courthouse  
Law Library, 4<sup>th</sup> Floor

101 Market Street

Harrisburg, PA

Open Monday – Friday, 8:00 – 1:00

[http://www.dauphincounty.org/government/courts/self\\_help\\_center/index.php](http://www.dauphincounty.org/government/courts/self_help_center/index.php)

Contains variety of court forms, including:

- Custody (complaint & modification), divorce (3301c & 3301d)
- Name change petition
- License suspension appeal
- IFP
- The staff in the Self Help Center and the courthouse are not permitted to provide legal advice and assumes no liability or responsibility for the actions taken by the users of the documents, including reliance on their contents. Referred to the Dauphin County Bar Association Lawyer Referral Service at (717) 232-7536 (see above for additional contact info) for further legal advice/services.

### **Victim/Witness Assistance Program**

Dauphin County Courthouse

25 South Front Street, 7<sup>th</sup> Floor

Harrisburg, PA 17101

Toll Free: (888) 292-9611

(717) 780-7075 (local)

(717) 780-7079 (fax)

(717) 780-8052 (After Hours Emergency Pager)

<http://www.victimwitness.org/>

- Provides various services, such as:
  - Accompaniment and Courtroom Orientation
  - Advocacy and Counseling
  - Creditor/Employer/School Intercession
  - Crisis Intervention
  - Child Care and Transportation
  - Victim Witness Notification & Intimidation
  - Homicide Support Group
  - Inmate Release Notification
  - Witness Relocation

### **Housing Authority of the Country of Dauphin**

501 Mohn Street

Steelton, PA 17113

(717) 939-9301

Fax: (717) 939-7947

<http://www.dauphinhousing.org/>

- Accessible facilities for people with disabilities
- Administers federal housing subsidy program
  - For public housing, must be 55 or older or disabled

## [Delaware County](#)

### **The Delaware County Office of Services for the Aging (COSA)**

206 Eddystone Avenue  
Eddystone, PA 19022  
(610) 490-1300 or (800) 416-4504  
<http://www.delcosa.org/>  
[cosa@co.delaware.pa.us](mailto:cosa@co.delaware.pa.us)

- Contracts with Legal Aid of Southeastern PA
- Also refers to private attorneys (NOT free)
- No fees or eligibility requirements
- Can submit an online inquiry

### **Legal Aid of Southeastern Pennsylvania**

419 Avenue of the States  
Chester, PA 19013  
(610) 874-8421  
Legal Helpline – (877) 429-5994 (Monday-Friday, 9:00 am - 1:00 pm)  
[www.lasp.org](http://www.lasp.org)

- Legal issues handled:
  - Consumer (Ch. 7 bankruptcy only)
  - Elder Law for seniors only (wills, powers of attorney, AHCD)
  - Family (protection from abuse and custody/visitation only, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, and public utilities)
  - Public benefits (includes Food Stamps, Social Security, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF)
  - Arrest record expungement
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse, mortgage foreclosure and elder law. No income limits for protection from abuse cases and for seniors, age 60 and over. However, there are asset guidelines for seniors on a case by case basis. For cases regarding mortgage foreclosure, there is an income limit of about 187.5%.
- Seniors aged 60 and over should call the Elder Law Helpline listed above directly for specific financial exceptions for seniors.
- Does NOT handle Guardianship in Delaware County
- Can also submit an [online intake form](#).

### **Delaware County Bar Association Lawyer Referral Service**

335 West Front Street  
Media, PA 19063-2340

PO Box 466  
(610) 566-6625 ext.: 221  
<https://www.delcobar.org/public/lawyer-referral/>

- 30 min. consultation for \$20
- Can Refer for Grandparent Custody and Defense of Guardianship

### **Villanova School of Law**

299 North Spring Mill Road  
Villanova, Pennsylvania 19085-1597  
(610) 519-7000  
<http://www1.villanova.edu/villanova/law/clinic/prospclients.html>

#### **Civil Justice Clinic (610) 519-6417**

- Students represent clients in a range of civil matters including custody, support, disability, consumer matters, housing and employment. We do not handle divorce or bankruptcy matters.

#### **Clinic for Asylum, Refugee & Emigrant Services (CARES) (610) 519-6839**

- Students represent refugees seeking asylum protection in the U.S. because of threatened persecution in the countries from which they fled.

#### **Farmworker Legal Aid Clinic (610) 519-6839**

- Students represent clients who are living and working in agricultural and agricultural-related settings throughout eastern Pennsylvania.

#### **Federal Tax Clinic (610) 519-4123**

- Students represent low-income taxpayers in controversies before the Internal Revenue Service & in the U.S. Tax Court.
- Serves all of Pennsylvania

#### **Interdisciplinary Mental and Physical Health Law Clinic (Health Law Clinic)**

(610) 519-6417

- Law students & graduate nursing students work collaboratively representing low-income clients in health-related matters.
- Eligibility guidelines: 200% of the Federal Poverty Level
- Fees: none

### **Legal Clinic for the Disabled, Inc.**

1513 Race Street  
Philadelphia, PA 19102  
(215) 587-3350 Intake Wednesday 9:30am – 3:30pm. No walk-in intake.  
<http://www.lcdphila.org/>  
[legalinfo@lcdphila.org](mailto:legalinfo@lcdphila.org)

- Legal issues handled:
  - Consumer (includes foreclosure)
  - Family (includes divorce, protection from abuse, custody and support, )
  - Health (includes public and private health insurance claims and attendant care)
  - Housing (includes landlord/tenant, and real estate title transfers)
  - Estates (includes estate administration, simple wills, living wills, and powers of attorney)
  - Public benefits (includes SSI, Social Security Disability, publicly funded transportation, income maintenance, Medicaid, Medicare and food)
  - ADA and Fair Housing Act
  - Special education
  - Debt Collection
  - Disability/Discrimination/ADA
  - Does NOT handle Guardianship defense
- Eligibility guidelines: 150% of the Federal Poverty Level. Must have a physical disability, be deaf or hard of hearing, or be the parent of a child with a disability

### **Center for Resolutions**

26 East 4th Street  
Media, PA 19063  
(610) 566-7710

<http://www.center4resolutions.org/>

Email: [info@center4resolutions.org](mailto:info@center4resolutions.org)

Legal Issues Handled:

- Business
- Community, religious, schools
- Employment
- Family/divorce/custody (including Grandparent Custody)
- Guardianship Defense (Limited)
- Groups/organizations
- Labor/management
- Landlord/tenant
- Small claims
- Training
- Victim-offender/corrections
- Mediate disputes, refer out to an attorney if necessary
- \$35 per party

### **Delaware County Courts**

201 West Front Street,  
Media, PA 19063  
(610) 891-4000

<http://www.co.delaware.pa.us/courts/>

**Delaware County Housing Authority**

1855 Constitution Avenue  
Woodlyn, PA 19094  
(610) 876-2521  
<http://www.dcha1.org/>

**Delaware County Victim/Witness Assistance & Restitution**

Delaware County Courthouse  
Veteran's Square  
201 West Front Street  
Media, PA 19063  
(610) 891-4227  
<http://www.delcoda.com/>

**Senior Victim Services, Inc.**

20 South Olive Street  
Suite 303  
Media, PA 19063  
(610) 627-2292  
<https://www.delcoda.com/information/19-victim-services/agency-assistance/66-senior-victim-services>

- Legal Services:
  - Assistance to victims of criminal law
  - court management
  - Crime prevention.
- Eligibility:
  - Must be a victim aged 65 and over.
  - The crime has to occur in Delaware
  - No fees

**Domestic Abuse Project of Delaware County**

14 West Second Street  
Media, PA 19063  
(610) 565-6272  
24 hour Hotline: (610) 565-4590  
<http://www.dapdc.org>

- Legal Services:
  - Protection from Abuse orders
- Eligibility:
  - Victims of Domestic Violence
  - Must be a resident of Delaware County
- Fee: None

**Family Support Line**



100 West 6th Street, Suite 2

Media, PA 19063

(610) 891-5275

Fax: (610) 891-0481

Childline: (800) 932-0313

<http://www.familysupportline.org>

- Support and counseling for adult and child victims of domestic violence and sexual abuse/assault.

## Elk County

### **Cameron/Elk/McKean County Offices of Human Services**

118 Center Street  
P.O. Box A  
Ridgeway, PA 15853  
(814) 776-2191 or (800) 672-7145  
[www.ohsaging.com](http://www.ohsaging.com)  
[ohs@ncentral.com](mailto:ohs@ncentral.com)

- Contracts with a private attorney in Elk Co. to provide legal services
- Contract covers range of civil issues but most referrals concern financial issues or powers of attorney. If attorney cannot handle the issue by phone, he tries to refer seniors who are not in his area to attorneys in their locale (for free or reduced rates).
- No fees or eligibility requirements
- Can also submit online inquiry

### **Northwestern Legal Services**

Renaissance Centre  
1001 State St., Suite 700  
Erie, PA 16501  
(814) 452-6949 or (800) 753-5707  
New Clients: (800) 665-6957  
<http://www.nwls.org/>  
[nwls@nwls.org](mailto:nwls@nwls.org)

- Legal issues handled:
  - Education & Employment: Alternative Education Hearings, Vocational Rehabilitation, Expungement of criminal and child abuse records to secure or maintain employment. Limited legal advice on school suspensions, expulsions and enrollment.
  - Health Law: Medical Assistance and Long Term Care, Medicare appeals, nursing home involuntary discharge. Advance Directives/Living Wills and Health Care Power of Attorney for persons with serious illness. Limited legal advice on medical bill collections.
  - Family Law: Domestic violence/ Protection from Abuse, guardianship, legal separation. Limited legal advice on custody/visitation, child support, adoptions, name change and emancipation of minors, grandparent custody.
  - Housing Law: Private landlord issues including eviction, failure to repair and security deposit problems. Public housing, Section 8, and mortgage foreclosure on a limited basis.
  - Denial or Termination of public benefits, Social Security or SSI
  - Consumer Law: Limited legal advice on debt collection and harassment, repossession, Sheriff Sale, bankruptcy, student loan issues and utility termination.

- Financial eligibility: 125-150% of the Federal Poverty Level, depending on expenses. No financial eligibility cut-off for protection from abuse.
- Does NOT handle Guardianship Issues
- Can submit [online intake form](#).

**PBA Lawyer Referral Service** – use statewide number  
 (800) 692-7375 (in-PA callers only) or (717) 238-6807  
 Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

**Elk County Housing Authority**

424 Water Street Extension  
 P.O. Box 100  
 Johnsonburg, PA 15845  
 (814) 965-2532

<http://www.co.elk.pa.us/index.php/contact-elk-county/county-directories/human-services/57-elk-county-housing-authority-1>

- Services offered in Rental Housing/Section 8

**CAPSEA, Inc. (Citizens Against Physical, Sexual, & Emotional Abuse)**

PO Box 464  
 Ridgeway, PA 15853  
 24/7 Hotline: 814 772-3838  
<http://capsea.org/>  
[Elkvw@msn.com](mailto:Elkvw@msn.com)

- Assists with many aspects of criminal justice system and victim's rights programs

## [Erie County](#)

### **Greater Erie Community Action Committee/AAA**

18 West 9th Street  
Erie, PA 16501  
(800) 769-2436 or (814) 459-4581  
[www.gecac.org](http://www.gecac.org)

- Contracts with Northwestern Legal Services for wills & POAs
- Also has a staff attorney who can be consulted for basic legal information or questions
- Local elder law attorney does legal educational events for seniors
- No fees or eligibility requirements

### **Northwestern Legal Services**

1001 State Street, Suite 700  
Renaissance Centre  
Erie, PA 16501  
(800) 753-5704 or (814) 452-6949  
<http://www.nwls.org/>

- Legal issues handled:
  - Education & Employment: Alternative Education Hearings, Vocational Rehabilitation, Expungement of criminal and child abuse records to secure or maintain employment. Limited legal advice on school suspensions, expulsions and enrollment.
  - Health Law: Medical Assistance and Long Term Care, Medicare appeals, nursing home involuntary discharge. Advance Directives/Living Wills and Health Care Power of Attorney for persons with serious illness. Limited legal advice on medical bill collections.
  - Family Law: Domestic violence/ Protection from Abuse, guardianship, legal separation. Limited legal advice on custody/visitation, child support, adoptions, name change and emancipation of minors, grandparent custody.
  - Housing Law: Private landlord issues including eviction, failure to repair and security deposit problems. Public housing, Section 8, and mortgage foreclosure on a limited basis.
  - Denial or Termination of public benefits, Social Security or SSI
  - Consumer Law: Limited legal advice on debt collection and harassment, repossession, Sheriff Sale, bankruptcy, student loan issues and utility termination.
  - Financial eligibility: 125-150% of the Federal Poverty Level, depending on expenses. No financial eligibility cut-off for protection from abuse.
  - Does NOT handle Guardianship Issues
  - Can submit [online intake form](#).

### **Erie County Bar Association Lawyer Referral Service**

429 West 6<sup>th</sup> Street

Erie, PA 16502

(814) 459-4411, Monday – Friday, 8:30 – noon, 1:00-3:00

<https://www.eriebar.com/public-lawyer-referral-information-service>

- 30 min. consultation for \$45
- Free consultation in some areas
- Online referral form available 24/7

### **Crime Victim Center**

125 West 18<sup>th</sup> Street

Erie, PA 16501

24/7 Crisis Hotline: (814) 455-9414 or (800) 352-7273

<http://www.cvcerie.org/>

General Inquiries: [admin@cvcerie.org](mailto:admin@cvcerie.org)

- Services Include:
  - Court Accompaniment
  - Information and Referral
  - Assistance with Compensation and Restitution

### **SafeNet**

1702 French Street

Erie, PA 16501

(814) 455-1774

24/7 Crisis Hotline: (814) 454-8161

General Information: (814) 455-1774 ext. 222 (Contact: Lucy Dehn)

<http://www.safeneterie.org/>

General information: [info@safeneterie.org](mailto:info@safeneterie.org)

- Services include Protection from Abuse Orders
- Domestic Violence Support

### **Safe Journey**

P.O. Box 208

Union City, PA 16438

(814) 438-2675

<http://www.mysafejourney.org/>

- Domestic Violence Support
- Court Accompaniment and Protection From Abuse Orders

### **Housing Authority of the City of Erie**

606 Holland Street

Erie, PA 16501

(814) 452-2425

<http://www.hace.org/>

Services Include Rental Housing/Section 8

## Fayette County

### **Southwestern PA AAA**

137 North Beeson Ave, Ste 107  
Uniontown, PA 15401  
(724) 430-4603 or (888) 300-2704  
Protective Services Hotline: (800) 537-2424  
[http://www.swpa-aaa.org/  
contact@swpa-aaa.org](http://www.swpa-aaa.org/contact@swpa-aaa.org)

- Legal services provided to those 60 years of age or older
- Handles most civil matters as long as they are not fee-generating
- Also refers to LSC and has a good referral network for other issues
- No fees or eligibility requirements

### **Summit Legal Aid (formerly Laurel Legal + Southwestern PA Legal Services)**

45 East Main St., Ste. 200  
Uniontown, PA 15401  
(800) 846.0871  
724-439-3591

After hours on Monday – Thursday, 5:00 – 8:00 pm, (1-800) 846-0871

New Clients: (888) 855-3873

Mortgage Foreclosure: (866) 940-7257

<https://summitlegal.org/>

- Legal issues handled:
  - Consumer (includes debt collection and repossession)
  - Family (includes domestic violence, protection from abuse, support, and custody/visitation)
  - Housing (includes landlord/tenant, homelessness prevention, subsidized housing and foreclosure)
  - Public benefits (includes Food Stamps, Social Security, Social Security Disability, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF, WIC and LIHEAP)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- There are no fees for this service.

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807

Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Fayette County Victim Services**

Fayette County District Attorney's Office  
Fayette County Courthouse  
61 East Main Street  
Uniontown, PA 15401  
(724) 430-1269

<http://www.co.fayette.pa.us/DA/Pages/Victim-Witness-Services.aspx>

- Victim/Witness Coordinator: Elaine Otterstrom (as of 6/28/18)

### **Crime Victims' Center of Fayette County**

6 Oliver Road, Suite 108  
Oliver Square Plaza  
Uniontown, PA 15401  
(724) 438-1470  
24-Hour Hotline: (724) 437-3737

<http://www.crimevictimscenter.com>

- Can submit inquiry online and schedule evening appointments through office number (provided above)
- Services include:
  - Crisis intervention, Counseling and Therapy
  - Medical Advocacy
  - Legal Advocacy

### **Fayette County Housing Authority**

624 Pittsburgh Road  
Uniontown, PA 15401  
(724) 434-2100

<http://faycha.org/>

[info@faycha.org](mailto:info@faycha.org)

### **Domestic Violence Services of Southwestern Pennsylvania**

308 East Maiden Street  
Washington, PA 15301  
(724) 439-9500 (24 Hour Hotline)

<http://www.peacefromdv.org>

- Assists in filing Protection From Abuse orders
- Support and accompaniment services
- Legal Advocacy program
- No fees for victims of domestic violence



## Forest County

### **Experience, Inc. Warren/Forest AAA**

905 Fourth Avenue  
PO Box 886  
Warren, PA 16365  
(800) 281-6545 or (814) 723-3763  
<http://www.experienceinc.org/>  
[info@experienceinc.org](mailto:info@experienceinc.org)

- Works with personal care and home support, as well as the occasional guardianship; no other legal issues handled
- TC

### **Northwestern Legal Services**

Renaissance Centre  
1001 State St., Suite 700  
Erie, PA 16501  
(814) 452-6949 or (800) 753-5704  
New Clients: (800) 665-6957  
<http://www.nwls.org/>  
[nwls@nwls.org](mailto:nwls@nwls.org)

- Legal issues handled:
  - Education & Employment: Alternative Education Hearings, Vocational Rehabilitation, Expungement of criminal and child abuse records to secure or maintain employment. Limited legal advice on school suspensions, expulsions and enrollment.
  - Health Law: Medical Assistance and Long Term Care, Medicare appeals, nursing home involuntary discharge. Advance Directives/Living Wills and Health Care Power of Attorney for persons with serious illness. Limited legal advice on medical bill collections.
  - Family Law: Domestic violence/ Protection from Abuse, guardianship, legal separation. Limited legal advice on custody/visitation, child support, adoptions, name change and emancipation of minors, grandparent custody.
  - Housing Law: Private landlord issues including eviction, failure to repair and security deposit problems. Public housing, Section 8, and mortgage foreclosure on a limited basis.
  - Denial or Termination of public benefits, Social Security or SSI
  - Consumer Law: Limited legal advice on debt collection and harassment, repossession, Sheriff Sale, bankruptcy, student loan issues and utility termination.
  - Financial eligibility: 125-150% of the Federal Poverty Level, depending on expenses. No financial eligibility cut-off for protection from abuse.
  - Does NOT handle Guardianship Issues

**PBA Lawyer Referral Service** – use statewide number  
(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

**A SAFE PLACE, Inc.**

210 North Drive  
Warren, PA 16365  
(814) 726-1271

24 Hour Hotline: (814) 726-1030

- Sexual Assault & Domestic Violence Program
- No website; only online presence is their [Facebook page](#)

**Forest County Victim Services**

Forest County District Attorney  
526 Elm Street, #5  
Tionesta, PA 16353  
(814) 755-7880  
Rachel Bereksazi, Victim/Witness Coordinator

**Warren County Victim Services**

Warren County Courthouse  
204 4th Avenue  
Warren, PA 16365  
(814) 728-3468 or (814) 728-3510  
<http://warrencountyda.org/victimwitnessservices.html>

- Victim Witness Program

**Clarion County Housing Authority**

8 W Main St  
Clarion, PA 16214  
(814) 226-8910  
<http://clarionhousing.com/>  
ccha@clarionhousing.com

## [Franklin County](#)

### **Franklin County AAA**

600 Norland Ave, Suite 11  
Chambersburg, PA 17201  
(717) 263-2153 or 800-642-6990  
24-Hour Reporting Hotline: (800) 642-6990

[http://franklincountypa.gov/index.php?section=human-services\\_aging](http://franklincountypa.gov/index.php?section=human-services_aging)

- Contracts with private attorneys to provide personal planning documents and consultation on civil legal problems
- Must be at or below 150% FPL
- Fees: none

### **MidPenn Legal Services**

230 Lincoln Way East, Suite A  
Chambersburg, PA 17201  
(800) 326-9177 or (717) 264-5354

<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card issues)
  - Education (includes school enrollment by non-parent caregiver)
  - Employment (Legal help for employment problems)
  - Family (includes protection from abuse and custody/visitation, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Utility (utility termination issues)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Generally does not handle Guardianship Issues

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Franklin County Legal Services**

14 North Main Street, 4<sup>th</sup> Floor  
Chambersburg, PA 17201

(717) 262-2326

[www.fcls.net](http://www.fcls.net)

- Legal issues handled:
  - Family (includes child/grandparent custody, child support, spousal support and divorce)
  - Housing (includes landlord-tenant disputes, mortgage foreclosures, public or subsidized housing and homelessness)
  - Income Issues (includes Unemployment compensation insurance Benefits, welfare benefits, bankruptcy and Social Security Benefits)
  - Consumer (includes deception or fraud directed at consumers)
  - Civil rights and civil liberties (includes discrimination for any reason prohibited by law and violation of constitutionally protected rights of free speech)
  - Immigration (includes assistance in securing immigration benefits and representation in certain deportation proceedings)
  - Civil legal services for incarcerated
  - Self-help guides in housing, immigration, custody, and divorce
  - Limited Guardianship defense
- Legal services free if meet certain financial qualifications. Income limits are set at 187.5% of the Federal Poverty Level. There are asset limits as well (higher for seniors). Current have contract with Franklin County Area Agency on Aging.
- Check online for continuously updated application/intake office hours.

### **Women In Need (WIN) Victim Services**

156 East Queen Street

Chambersburg, PA 17201

24/7 Hotline: (717) 264-4444 or (800) 621-6660

<http://www.winservices.org/Default.aspx>

- Legal services include:
  - Advocacy & Accompaniment in Criminal and Civil Court
  - Protection from Abuse Orders

### **Franklin County Victim/Witness Services**

157 Lincoln Way East

Chambersburg, PA 17201

(717) 267-1575

[http://www.franklincountypa.gov/index.php?section=district-attorney\\_help](http://www.franklincountypa.gov/index.php?section=district-attorney_help)

### **Franklin County Housing Authority**

Chambersburg Office

436 West Washington Street

Chambersburg, PA 17201

(717) 263-4200

<http://fcha.net/>

Waynesboro Office

202 Elder Ave

Waynesboro, PA 17268

(717) 762-7117

- Services include Public Family Housing & Section 8 Rental Assistance

## Fulton County

### **Huntingdon/Bedford/Fulton AAA**

182 Buchanan Trail, Suite 145  
P.O. Box 59  
McConnellsburg, PA 17233  
(800) 637-0315 or (717) 485-5151  
24 Hour Elder Abuse Hotline: (800) 490-8505  
<http://hbfaaa.org/>

- Collaborates with PACE, Property Tax/Rent rebates, LIHEAP
- Operates a shared-ride program to take seniors to legal aid appts
- AAA's solicitor can do consultations for free or reduced rate, or advice in emergencies
- Direct legal representation on benefits and rights
- Eligibility guidelines: none

### **MidPenn Legal Services**

230 Lincoln Way East, Suite A  
Chambersburg, PA 17201  
(800) 372-4737 or (717) 264-5354  
<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card issues)
  - Education (includes school enrollment by non-parent caregiver)
  - Employment (Legal help for employment problems)
  - Family (includes protection from abuse and custody/visitation, grandparent custody/kinship care))
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Utility (utility termination issues)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Generally does not handle Guardianship Issues
- Contact (FOR OUR USE ONLY): Carrie Bowmaster

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Franklin County Legal Services**

14 North Main Street, 4<sup>th</sup> Floor

Chambersburg, PA 17201

(717) 262-2326

[www.fcls.net](http://www.fcls.net)

- Legal issues handled:
  - Family (includes custody, grandparent custody, child support, spousal support and divorce)
  - Housing (includes landlord-tenant disputes, mortgage foreclosures, public or subsidized housing and homelessness)
  - Income Issues (includes Unemployment compensation insurance Benefits, welfare benefits, bankruptcy and Social Security Benefits)
  - Consumer (includes deception or fraud directed at consumers)
  - Civil rights and civil liberties (includes discrimination for any reason prohibited by law and violation of constitutionally protected rights of free speech)
  - Immigration (includes assistance in securing immigration benefits and representation in certain deportation proceedings)
  - Civil legal services for incarcerated
  - Self-help guides in housing, immigration, custody, and divorce
  - Defense of Guardianship
- Legal services free if meet certain financial qualifications
- Check online for continuously updated application/intake office hours.

### **Fulton County Victim/Witness Services**

Franklin County District Attorney's Office

130 North Second Street

McConnellsburg, PA

(717) 485-5419, option #2

<https://www.co.fulton.pa.us/district-attorney.php>

[districtattorney@co.fulton.pa.us](mailto:districtattorney@co.fulton.pa.us)

### **Women In Need (WIN) Victim Services**

156 East Queen Street

Chambersburg, PA 17201

24/7 Hotline: (717) 264-4444 or (800) 621-6660

<http://www.winservices.org/Default.aspx>

- Legal services include:
  - Advocacy & Accompaniment in Criminal and Civil Court
  - Protection from Abuse Orders

### **Fulton County Housing Authority**

661 Lincoln Way East  
McConellsburg, PA 17233  
(717) 485-4041

- Services offered in Section 8

## [Greene County](#)

### **Southwestern PA AAA**

93 East High Street  
B-Level  
Waynesburg, PA 15370  
(724) 852-1510 or (888) 300-2704 x4619  
24 Hour Protective Services Hotline: (800) 537-2424  
<http://www.swpa-aaa.org/>  
[contact@swpa-aaa.org](mailto:contact@swpa-aaa.org)

- Legal services provided by an in-house legal team
- Handles most civil matters except fee-generating
- Also refers to LSC and has a good referral network for other issues.
- Eligibility guidelines: 60 or older
- Fees: none
- Contact: Kathleen A. Gustine, Esq., Legal Services for Elderly
  - (724) 489-8085

### **Summit Legal Aid (*formerly Southwestern Pennsylvania Legal + Laurel Legal Services*)**

63 South Washington Street  
Waynesburg, PA 15370  
(800) 846.0871  
(724) 627-3127  
New Clients: (888) 855-3873  
Mortgage Foreclosure: (866) 940-7257  
<https://summitlegal.org/>

- Legal issues handled:
  - Consumer (includes debt collection and repossession)
  - Family (includes domestic violence, protection from abuse, support, and custody/visitation)
  - Housing (includes landlord/tenant, homelessness prevention, subsidized housing and foreclosure)
  - Public benefits (includes Food Stamps, Social Security, Social Security Disability, Unemployment compensation Insurance Benefits, SSI, general assistance, TANF, WIC and LIHEAP)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30



- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Greene County Victim/Witness Services**

Greene County District Attorney's Office

Greene County Courthouse, 3<sup>rd</sup> Floor

10 East High St

Waynesburg, PA 15370

(724) 852-5229

Cherie Rumskey, Victim/Witness Coordinator

<http://www.co.greene.pa.us/secured/gc2/depts/lo/da/vws.htm>

### **Greene County Housing Program**

Fort Jackson Building, 3<sup>rd</sup> Floor

19 South Washington Street

Waynesburg, PA 15370

(724) 852-5276

Fax: (724) 852-5368

Monday – Friday 8:30 am - 4:30 pm

<http://www.co.greene.pa.us/secured/gc2/depts/hs/housing/housing.htm>

### **Greene County Housing and Family Resources**

Fort Jackson Building, 3<sup>rd</sup> Floor

19 South Washington Street

Waynesburg, PA 15370

(724) 852-5276

Fax: (724) 852-5368

Monday – Friday 8:30am – 4:30pm

<http://www.co.greene.pa.us/secured/gc2/depts/hs/housing/housing.htm>

### **Domestic Violence Services of Southwest Pennsylvania**

308 East Maiden Street

Washington, PA 15301

(724) 852-2463

<http://www.peacefromdv.org>

[admin@peacefromdv.org](mailto:admin@peacefromdv.org)

- Assists in filing with Protection From Abuse orders
- Support and Accompaniment services
- No fees for victims of domestic violence

## Huntingdon County

### **Huntingdon/Bedford/Fulton AAA**

307 10<sup>th</sup> Street  
Huntingdon, PA 16652  
(814) 643-5115 or (800) 528-9155  
24 Hour Elder Abuse Hotline: (800) 490-8505  
<http://hbfaaa.org/home.html>

- Collaborates with PACE, Property Tax/Rent rebates, LIHEAP
- Operates a shared-ride program to take seniors to legal aid appts
- AAA's solicitor can do consultations for free or reduced rate, or advice in emergencies
- Direct legal representation on benefits and rights
- Eligibility guidelines: none

### **MidPenn Legal Services**

3500 E. College Ave.  
Suite 1295  
State College, PA 16801  
(800) 326-9177 or (814) 238-4958  
<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card issues)
  - Education (includes school enrollment by non-parent caregiver)
  - Employment (Legal help for employment problems)
  - Family (includes protection from abuse and custody/visitation, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Utility (utility termination issues)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse
- Generally does not handle Guardianship Issues

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Huntingdon House**

401 7<sup>th</sup> Street  
Huntingdon, PA 16652  
(814) 643-1190  
Emergency Hotline: (1-855) 366-8448  
<http://www.huntingdonhouse.org/>

- Victim/Witness Program
- Provides court accompaniment and support
- Assistance filing Protection from Abuse orders

**Huntingdon County Housing Authority**

100 Federal Drive  
Mount Union, PA 17066  
(814) 542-2531  
<http://www.huntingdoncounty.net/Dept/Planning/Pages/Fair-Housing.aspx>

- Legal services offered in Rental Housing/Section 8

**Huntingdon County Victim Assistance**

223 Penn Street  
Huntingdon, PA 16652  
(724) 465-3840

## Indiana County

### **Aging Services, Inc.**

1055 Oak Street  
Indiana, PA 15701  
(724) 349-4500 or (800) 442-8016  
[www.agingservicesinc.com](http://www.agingservicesinc.com)

- Contacts with a private attorney to do presentations at all senior centers regarding personal planning documents and estate recovery.
- May connect seniors to legal services but no arrangement with a specific attorney.
- No fees or eligibility requirements

### **Summit Legal Aid (formerly Laurel Legal + Southwestern Pennsylvania Legal Services)**

(800) 846.0871  
(814) 226-4340  
(800) 253-9558 or (724) 836-2211  
<https://summitlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse, support, divorce and custody/visitation, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Only assists with Guardianship in Westmoreland County with referral from Office of Aging
- Serves Armstrong, Cambria, Clarion, Indiana, Jefferson, and Westmoreland counties

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Indiana County Victim Services**

Indiana County District Attorney's Office  
Indiana County Courthouse  
825 Philadelphia Street  
Indiana, PA 15701  
(724) 465-3840  
<http://www.countyofindiana.org/Depts/DA/Pages/Victim-Services.aspx>

**Housing Authority of Indiana County**

104 Philadelphia Street  
Indiana, PA 15701  
(724) 463-4730  
<http://housingauthority-indianacounty.com/>

- Programs Include
  - Public Housing
  - Section 8
  - Low Income Tax Credit
  - Family Self-Sufficiency

## Jefferson County

### **Jefferson County AAA**

186 Main Street  
Brookville, PA 15825  
(814) 849-3096 or (800) 852-8036  
<http://www.jcaaa.org/>  
[info@gcaaa.org](mailto:info@gcaaa.org)

- Contracts with a private attorney to provide legal services
- Legal issues handled:
  - Abuse and neglect
  - Does NOT handle Grandparent Custody or Guardianship Defense
  - Protective services
  - Services must be non-fee generating unless specifically stated otherwise (case-by-case basis)
- No fees or eligibility guidelines

### **Summit Legal Aid (formerly Laurel Legal + Southwestern Pennsylvania Legal Service)**

(800) 846.0871  
**(724) 836-2211**  
Telephone Intake Only: (814) 226-4340 **800-253-9558.**  
<https://summitlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse, support, divorce and custody/visitation)
  - Housing (includes landlord/tenant, subsidized housing, homelessness prevention, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

**Jefferson County Victim Services**

Jefferson County District Attorney's Office

Jefferson County Courthouse

200 Main Street

Brookville, PA 15825

(814) 849-1641

Fax: (841) 849-3099

<http://www.jeffersoncountypa.com/victim-witness/>

**Jefferson Housing Authority**

201 N Jefferson St

Punxsutawney, PA 15767

(814) 938-7140 or (800) 585-5303

<http://www.jeffcoha.com/>

- Services offered in public housing and Section 8 Housing Choice Voucher Program

**Passages, Inc.**

18 Western Ave, Rooms 108 and 110

Brookville, PA 15825

(814) 849-5303 OR 1-877-776-5303

- Support and prevention services for victims of domestic violence and sexual assault.

## [Juniata County](#)

### **Mifflin-Juniata AAA**

249 West 3rd Street  
Lewistown, PA 17044  
(717) 242-0315 or (800) 348-2277

- Refers to MidPenn Legal Services
- Fees: none

### **MidPenn Legal Services**

3500 East College Avenue, Suite 1295  
State College, PA 16801  
(814) 238-4958

To apply for services: (800) 326-9177

<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card issues)
  - Education (includes school enrollment by non-parent caregiver)
  - Employment (Legal help for employment problems)
  - Family (includes protection from abuse and custody/visitation, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Utility (utility termination issues)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Generally does not handle Guardianship Issues

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807

Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Juniata County Victim Services**

Juniata County District Attorney's Office  
North Main Street  
P.O. Box 68  
Mifflintown, PA 17059  
(717) 436-7727

<https://www.juniataco.org/departments/victim-witness-program/>



## **The Abuse Network**

P.O. Box 268

31 South Dorcas St, Ground Floor

Lewistown, PA 17044

(717) 447-1885 or (888) 810.2444

24 Hour Hotline: (717) 242-2444

<http://www.abusenetwork.org/>

- Services Offered:
  - Emergency Domestic Violence Shelter
  - Advocacy
  - Accompaniment
  - Information and Referral

## [Lackawanna County](#)

### **Lackawanna County AAA**

200 Adams Avenue, 3<sup>rd</sup> Floor

Scranton, PA 18503

(570) 963-6740

<https://www.lackawannacounty.org/index.php/departmentsagencies/human-services/area-agency-on-aging>

[AAA@lackawannacounty.org](mailto:AAA@lackawannacounty.org)

- Contracts with the County Solicitors Office, Elderly Law Project
- Legal issues handled:
  - Consumer (includes bankruptcy consultations, collection)
  - Estates (includes powers of attorney, simple wills, deed transfers)
  - Housing (includes landlord/tenant)
  - Family (includes protection from abuse and custody)
  - Guardianship
  - Do not handle Grandparent Custody
- Eligibility guidelines: 100% of the Federal Poverty Level
- Fees: none
- ALSO: Reduced fees for seniors with higher income

### **North Penn Legal Services**

33 North Main Street, Suite 200

Pittston, PA 18640

(570) 299-4100

<http://www.northpennlegal.org/>

- Centralized Intake line: 1-877-953-4250 Monday – Thursday: 9:30-11:30; 1:30-4:00 pm
- Online [intake form](#) available.  
Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession, contractor fraud)
  - Family (includes domestic violence, protection from abuse and custody/visitation, limited services for divorce (usually pro se clinic, grandparent custody))
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Estates (includes wills, living wills and powers of attorney for seniors on a county by county basis depending if a contract exists with the AAA)
  - Public benefits: includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF
  - Do NOT handle Guardianship Issues

- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **Lackawanna County Bar Association Lawyer Referral Service**

233 Penn Avenue  
Scranton, PA 18503  
(570) 969-9161

<https://www.lackawannabar.org/>

- Will provide names of local attorneys but no set consultation fee agreement
- Handle Grandparent Custody and Guardianship Defense

### **Lackawanna Pro Bono, Inc.**

233 Penn Avenue  
Scranton, PA 18503  
(570) 961-2714

<http://lackawannaprobono.org/>

- Legal issues handled:
  - Community economic development
  - Consumer (includes debtor-creditor and mortgage foreclosure)
  - Family (includes custody, grandparent custody/kinship care , dissolution of Marriage and domestic violence)
  - Housing (includes landlord/tenant)
  - Public benefits (includes unemployment compensation and SSI)
  - Do NOT handle Guardianship
- Eligibility guidelines: 125% of the Federal Poverty Level
- Fees: none

### **Lackawanna County Victim/Witness Services**

District Attorney's Office  
Victim/Witness Unit  
Murray Building  
415 Spruce St  
Scranton, PA 18503  
(570) 963-6717 x7425

[https://www.lackawannada.com/?page\\_id=97](https://www.lackawannada.com/?page_id=97)

[bottd@lackawannacounty.org](mailto:bottd@lackawannacounty.org)

Contact: Deborah Bott (1 of 3 full time advocates)

### **Women's Resource Center**

P.O. Box 975  
Scranton, PA 18501  
24 Hour Hotline: (570) 346-4671 (within Lackawanna County)

<http://www.wrcnepa.org/>

- Legal services provided include advocacy and assistance in court in civil and criminal matters, Protection from Abuse orders, custody & support, divorce, evictions, nuisance ordinances from landlords, consumer debt & banking issues, immigration and employment.

**Lackawanna Housing Authority**

2019 West Pine St  
Dunmore, PA 18512  
(570) 342-7629

<http://hacl.org/>

[HALackawanna@hacl.org](mailto:HALackawanna@hacl.org)

- Services include public housing and Section 8 program assistance

## **Lancaster County**

### **Lancaster County Office of Aging**

150 North Queen St. Suite 415

Lancaster, PA 17603

(717) 299-7979 or 800-801-3070 (Information and referral unit, T/Th/F)

<https://lancoaging.org/>

[aging@co.lancaster.pa.us](mailto:aging@co.lancaster.pa.us)

- Contracts with MidPenn Legal Services
- No fees or eligibility requirements

### **MidPenn Legal Services**

38 North Christian Street, Suite 200

Lancaster, PA 17602

(800) 732-0025 or (717) 299-0971

<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card issues)
  - Education (includes school enrollment by non-parent caregiver)
  - Employment (Legal help for employment problems)
  - Family (includes protection from abuse and custody/visitation, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Utility (utility termination issues)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse
- Generally does not handle Guardianship Issues

### **Lancaster County Bar Association Lawyer Referral Service**

28 East Orange Street

Lancaster, PA 17602

(717) 393-0737

Monday – Friday 9:00am – 12:00pm

<http://lancasterbar.org/community/lawyer-referral/>

- 30 min. consultation for \$50
- Walk-in appointments standard, phone calls will be arranged for special circumstances

### **Mediation and Restorative Practices**

53 N. Duke Street

Lancaster, PA 17602

(717) 293-7231 or (717) 397-2404 (line 2)

Monday – Friday, 9:00 – 4:30 PM

<https://advoz.org/>

- Mediation and Dispute Resolution- fee may associated with mediation services
- Community Restorative Justice program
- Victim/offender conferencing

### **Lancaster County Court Self-Help Center**

Lancaster County Courthouse, 1<sup>st</sup> Floor  
50 N. Duke St.  
P.O. Box 83480  
Lancaster, PA 17608  
Hours: Monday – Friday, 8:30 – 5:00  
(717) 299-8041

<http://www.court.co.lancaster.pa.us/35/Self-Help-Center>

- Provides one central location where self-represented litigants can obtain some of the information and forms that they may need to represent themselves in certain types of court actions.
- Neither the staff in the Center nor the staff in any Court office will be able to give legal advice or help fill out the forms.

### **Domestic Violence Services of Lancaster County**

P.O. Box 359  
Lancaster, PA 17608  
(717) 299-9677  
24 Hour Hotline: (800) 799-7233 or (717) 292-1249

Domestic Violence Legal Clinic  
35 East Orange Street, Suite 200  
Lancaster, PA 17602  
(717) 291-5826

<https://www.caplanc.org/Our-Programs/Safety-Empowerment/Domestic-Violence-Clinic>

- Domestic Violence Legal Clinic services include
  - Protection from Abuse Orders
  - Court Accompaniment
  - Custody and support
  - Landlord/Tenant issues

### **Lancaster County Victim Services**

Lancaster County District Attorney's Office  
P.O. Box 83480  
Lancaster, PA 17608  
(717) 299-8048

<http://www.web.co.lancaster.pa.us/531/Victim-Witness-Services>  
[victimwitness@co.lancaster.pa.us](mailto:victimwitness@co.lancaster.pa.us)

- Legal services include:
  - Assistance with restitution, compensation claims and accompaniment
  - Advocacy and Information

**Lancaster County Housing & Redevelopment Authorities**

202 North Prince Street, Suite 400

Lancaster, PA 17603

(717) 394-0793

<http://lchra.com/>

- Section 8 Housing
- HUD Grants

## Lawrence County

### **Lawrence County AAA**

Shenley Square  
2706 Mercer Road  
New Castle, PA 16105  
(724) 658-3729  
24 Hour Elder Abuse Hotline: (724) 658-3729  
<http://www.ccpgh.org/page.aspx?pid=368>  
[lawcoage@ccpgh.org](mailto:lawcoage@ccpgh.org)

- Contracts with Neighborhood Legal Services
- Contact: information and referral unit

### **Neighborhood Legal Services**

125 E. North Street, Suite 329  
Temple Building  
New Castle, PA 16101  
(724) 658-2677 or (866) 761-6572  
<http://www.nlsa.us>

Phone intake: Monday – Friday 9:00am – 11:30am; 1:00pm – 2:00pm

Walk-ins: Monday – Friday 8:00am – 12:00pm; 1:00pm – 4:00pm

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Elder Law (includes elder abuse, living wills, health care planning, guardianship, and more – for details see: <http://www.nlsa.us/resources/elder/elder.html>)
  - Family (includes domestic violence, protection from abuse, support, divorce and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, eviction and NTV, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF, Medical Assistance for children)
  - advice on Guardianship matters
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and some elder law.
- Self-Help materials: <http://www.nlsa.us/ProSe/prose.html>
  - Consumer, housing, and employment issues
- Contact (FOR OUR USE ONLY): Claudia Bistyga (bistygac@nlsa.us)

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807

Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>



- Half-hour consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Lawrence County Victim Services**

Lawrence County District Attorney's Office  
 Lawrence County Government Center  
 430 Court Street  
 New Castle, PA 16101  
 (724) 656-2139, Contact: Kate Fee-Baird, Victim Witness Coordinator  
 (724) 656-1921, Contact: Linda Brubaker, Protection from Abuse Coordinator  
<http://www.co.lawrence.pa.us/DA/victimsinfopage.htm>

### **New Beginnings Divorce Project**

Koppers Building, 11<sup>th</sup> Floor  
 436 Seventh Ave  
 Pittsburgh, PA 15219  
 412-402-6714 (Intake hours: M, W, F 1:00 p.m. – 3:00 p.m.; T, Th 9:00 a.m. – noon)  
[www.PittsburghProBono.org/NewBeginnings.asp](http://www.PittsburghProBono.org/NewBeginnings.asp)

Allegheny County Bar Foundation staff and volunteer attorneys provide free legal representation to women with very low incomes who have experienced abuse in their marriages and wish to be divorced in order to move on with their lives. Attorneys' services will be provided at **no charge**. The ACBF will seek permission from the courts for clients to proceed in forma pauperis so that court filing fees will be waived.

Eligibility:

- Be a female resident of Allegheny, Beaver, Butler, or Lawrence County for at least 6 months.
- Have experienced physical or emotional abuse in her marriage as evidenced by the applicant having sought or been granted a Protection from Abuse order; by criminal charges for domestic violence filed against the applicant's spouse; or by the client's self-identification.
- Have a household income at 125% of the federal poverty level or below.

Be willing to proceed as a simple divorce with no claims for equitable distribution or custody. Other legal aid, pro bono, or reduced-fee services may be available for child support and child custody matters.

### **Housing Authority of the County of Lawrence**

P.O. Box 988, 481 Neshannock Ave.  
 New Castle, PA 16103  
 Public Housing: (724) 656-5100 ext. 208  
 Section 8: (724) 656-5106  
<http://www.lawrencecountyha.com>  
 Programs Include:

- Public Housing

- Section 8 Vouchers
- Section 504 Handicapped Accessible Units
- Single Room Occupancy

## [Lebanon County](#)

### **Lebanon County Area Agency on Aging**

710 Maple Street, 2<sup>nd</sup> Floor

Lebanon, PA 17046

(717) 273-9262

24 Hour Protective Services/EMS Hotline: (717) 724-3882 OR (800) 490-8505

<http://www.lebcountry.org/depts/AAA/Pages/default.aspx>

[lebcoaaa@lebcnty.org](mailto:lebcoaaa@lebcnty.org)

- Contracts with Mid-Penn Legal Services
- Eligibility guidelines: 125% of the Federal Poverty Level
- Fees: none

### **MidPenn Legal Services**

513 Chestnut Street

Lebanon, PA 17042

(717) 274-2834 or 800-326-9177

<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card issues)
  - Education (includes school enrollment by non-parent caregiver)
  - Employment (Legal help for employment problems)
  - Family (includes protection from abuse and custody/visitation, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities,)
  - Utility (utility termination issues)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse
- Generally does not handle Guardianship Issues

### **Lebanon County Bar Association Lawyer Referral Service**

547 South Tenth Street

Lebanon, PA 17042

(717) 273-3113

<http://www.lebanoncountybar.org/>

- Half-hour consultation based on attorney's hourly rate
- Also refers to MidPenn Legal Services if eligible.
- Handles Grandparent Custody and Guardianship Matters

### **Domestic Violence Intervention of Lebanon County**

P.O. Box 42

Lebanon, PA 17042

(717) 273-7190 or (866) 686-0451

<http://www.dviolc.org/>

- Legal services include Protection from Abuse orders, Advocacy and Accompaniment

### **Lebanon County Victim Services**

District Attorney's Office  
Lebanon County Courthouse  
400 South 8th Street  
Lebanon, PA 17042  
(717) 274-2801

<http://www.lebcounty.org/depts/DA/Pages/VictimWitness.aspx>

### **Community Homes of Lebanon Valley, Inc.**

Corporate Headquarters  
1407 Oak Street  
Lebanon, PA 17042  
Apartment Rental Office: (717) 273-3333

<http://www.communityhomeslc.org>  
[apartments@communityhomesonline.org](mailto:apartments@communityhomesonline.org)

- Section 8 - Assisted Housing: 62 yrs. or older - income not to exceed \$13,400 (1 person) \$15,300 (2 persons)
- Must apply to waiting list first

### **Lebanon County Housing Authority**

P.O. Box 420  
Lebanon, PA 17042  
(717) 273-1630  
TDD 800-545-1833 x826

<http://www.lebanoncountyhousing.com>

- Providing quality, affordable housing for seniors and disabled persons

### **Sexual Assault Resource and Counseling Center (SARCC) of Schuylkill County**

615 Cumberland Street  
Lebanon, PA 17042  
(717) 272-5308

<http://www.sarcclebanon.org>

- Legal Programs:
  - Advocacy, support and counseling for victims of Sexual Assault
- Fees: All services are free

## [Lehigh County](#)

### **Lehigh County Aging and Adult Services**

Government Center

17 South 7<sup>th</sup> Street, Room 230

Allentown, PA 18101

(610) 782-3034

<http://www.lehighcounty.org/Departments/HumanServices/AgingandAdultServices/tabid/56/language/en-US/Default.aspx>

- Contracts with North Penn Legal Services for most non-fee generating cases
- Will pay consultation fee at Lehigh Bar LRS; many attorneys offer reduced rates for seniors for simple matters.
- Eligibility guidelines: handled on a case-by-case basis
- Fees: none

### **North Penn Legal Services**

559 Main Street, Ste 200 (second floor)

Bethlehem, PA 18018

(610) 317-8757

Monday – Friday 9:00am -12:00pm; 1:00pm – 5:00pm

<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Estates (includes wills and powers of attorney for seniors)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Do NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **Lawyer Referral Program of Bar Association of Lehigh County**

1114 West Walnut Street

Allentown, PA 18102

(610) 433-6204

<http://lehighbar.org/resources/lawyer-referral-service/>

- 30 minute consultation for \$25
- Modest Means Program: qualification determined on a case-by-case basis (may waive \$25 referral fee if qualified)
- Handles Grandparent Custody and Limited Guardianship Defense

**Lehigh County Court of Common Pleas**

455 West Hamilton Street

Allentown, PA 18101

(610) 782-3000

Online Self Help Center: <http://www.lccpa.org/selfhelp/>

Downloadable Court Forms: <http://www.lccpa.org/forms/listing.nex>

**Crime Victims Council of the Lehigh Valley**

801 Hamilton St, Ste 300

Allentown, PA 18101

(610) 437-6610

24 Hour Emergency Line: (610) 437-6611

<http://www.cvclv.org/>

- Services Include:
  - Police Accompaniment
  - Court Accompaniment
  - Individual Counseling
  - Victim Compensation
- All services provided free of charge

**Lehigh County Victim Services**

Lehigh County District Attorney's Office

Lehigh County Courthouse

455 West Hamilton St, Room 307

Allentown, PA 18101

(610) 782-3100

<http://www.lehighcounty.org/Departments/DistrictAttorney/VictimWitnessUnit/tabid/1260/Default.aspx>

- Services Include:
  - Court Accompaniment
  - Assistance with restitution and property return
  - Preparation of victim impact statements
  - Support and advocacy
  - Preparation for testimony

**Lehigh County Housing Authority**

635 Broad Street

Emmanuel, PA 18049

(610) 965-4514

<http://www.lehighcountyha.org>

- Services Include:
  - Low Income Housing
  - Single Mother Assistance
  - Apartments for Rent
  - Apartments with Paid Utilities

Application Office

120 North 3<sup>rd</sup> Street Rear

Emmaus, PA 18049

(610) 433-2312

Handles vouchers and Section 8

**Allentown Housing Authority**

1339 W. Allen St  
Allentown, PA 18102  
(610) 439-8678

<http://www.allentownhousing.org>

## [Luzerne County](#)

### **Area Agency on Aging for Luzerne/Wyoming Counties**

111 N. Pennsylvania Blvd., Ste 100

Wilkes-Barre, PA 18701

(570) 822-1158

<http://www.aginglw.org/>

- Contracts with a private attorney to provide limited legal services:
  - Defense of guardianship
  - Protective services
  - Social Security Disability
  - Wills
  - Consumer Issues
- Also refers to North Penn Legal Services
- No fees or eligibility requirements

### **North Penn Legal Services**

33 North Main Street, Suite 200

Pittston, PA 18640

(570) 299-4100 or (855) 236-6405

Office Hours: 8:30 - 4:30 M-Th

<http://www.northpennlegal.org/>



- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Estates (includes wills and powers of attorney for seniors)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **Wilkes-Barre Law and Library Assn. Lawyer Referral Service of Luzerne County**

200 N. River St., Room 23

Wilkes-Barre, PA 18711

(570) 822-6029

<https://luzernecountybar.com/site/lawyer-referral-service/>

- 30 min. consultation for \$10

### **Domestic Violence Service Center**



P.O. Box 2177  
Wilkes-Barre, PA 18703  
(570) 823-7312  
24 Hour Hotline: (800) 424-5600  
<http://www.domesticviolenceservice.org>

**Victim Resource Center**

71 North Franklin St  
Wilkes-Barre, PA 18701  
(570) 823-0765  
<http://www.vrcnepa.org>

**Luzerne County Victim Services**

Luzerne County District Attorney's Office  
Luzerne County Courthouse (1<sup>st</sup> Floor)  
200 North River St  
Wilkes-Barre, PA 18711  
(570) 825-1674  
<https://www.luzernecounty.org/235/Victim-Witness-Services>

**Luzerne County Housing Authority**

250 First Avenue  
Kingston, PA 18704  
(570) 287-9661

- Services Include:
  - Rental Housing/Section 8

<http://www.nepaha.org/>

## [Lycoming County](#)

### **Lycoming/Clinton Counties STEP Office of Aging – STEP, Inc.**

2138 Lincoln Street  
Williamsport, PA 17701  
(570) 323-3096 or (570) 326-0587  
Aging (800) 332-8555  
Transportation: (800) 222-2468  
<http://www.stepcorp.org>

- Contracts with a private attorney to do educational seminars and handle protective services, defense of guardianship, and other civil matters, e.g., housing and consumer
- Often can find local attorneys to do POAs for free or reduced fee.
- No fees or eligibility guidelines
- Refer to North Penn for Grandparent Custody and Guardianship Matters

### **North Penn Legal Services**

25 West Third Street  
Ste 400 – Penn Tower Building  
Williamsport, PA 17701  
(570) 323-8741 or (800) 326-7436  
Office Hours: 8:30 AM - 12:00 PM; 1:00 PM – 4:30 PM; Monday - Friday  
<http://www.northpennlegal.org/>

- Legal issues handled include:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, parental rights, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, evictions, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Education and Employment law issues (Income taxes, debt counseling, business incorporation/dissolution, business development, rent/tax rebates)
  - Well-being (Abuse, Medical Assistance, Insurance)
  - Wills, health directives, powers of attorneys
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and cases funded by grants with their own income requirements.

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807

Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Lycoming Law Association Attorney Directory**

25 West Third Street

Ste 803

Williamsport, PA 17701

(570) 323-9897

<http://www.lycolaw.org/directory/directory.asp>

- Can search by attorney name or practice area
- Many attorneys have web pages

### **Lycoming County Courts**

Lycoming County Courthouse

48 West Third Street, 4<sup>th</sup> Floor

Williamsport, PA 17701

Mon-Fri, 8:30 a.m. to 5 p.m.

(570) 327-2200

<http://www.lyco.org/Courts/Court-Administration>

- Includes local rules, various forms, filing instructions, administrative orders and announcements.
- Pro bono cases handled through North Penn Legal Services

### **Lycoming County District Attorney's Office Victim/Witness Services**

(Note: Contact names change, phone numbers do not)

Adults: (570) 327-2461, contact Troy D. Sellers, [tsellers@lyco.org](mailto:tsellers@lyco.org)

Juveniles: (570) 327-2471, contact Laura L. Weeks, [lweeks@lyco.org](mailto:lweeks@lyco.org)

<http://www.lyco.org/ElectedOfficials/DistrictAttorney/VictimWitnessServices.aspx>

## McKean County

### **Cameron/Elk/McKean County Offices of Human Services**

118 Center Street  
P.O. Box A  
Ridgway, PA 15853  
(814) 776-2191 or (800) 672-7145  
[www.ohsaging.com](http://www.ohsaging.com)  
[ohs@ohsaging.com](mailto:ohs@ohsaging.com)

- Contracts with a private attorney in Elk Co. to provide legal services
- Contract covers range of civil issues but most referrals concern financial issues or powers of attorney. If attorney cannot handle the issue by phone, he tries to refer seniors who are not in his area to attorneys in their locale (for free or reduced rates).
- No fees or eligibility guidelines

### **Northwestern Legal Services**

100 Main Street  
Bradford, PA 16701  
(814) 362-6596  
(800) 753-5703  
New Clients: (800) 665-6957 or (814) 452-6957  
<http://www.nwls.org/>

- Legal issues handled:
  - Education & Employment: Alternative Education Hearings, Vocational Rehabilitation, Expungement of criminal and child abuse records to secure or maintain employment. Limited legal advice on school suspensions, expulsions and enrollment.
  - Health Law: Medical Assistance and Long Term Care, Medicare appeals, nursing home involuntary discharge. Advance Directives/Living Wills and Health Care Power of Attorney for persons with serious illness. Limited legal advice on medical bill collections.
  - Family Law: Domestic violence/ Protection from Abuse, guardianship, legal separation. Limited legal advice on custody/visitation, child support, adoptions, name change and emancipation of minors, grandparent custody.
  - Housing Law: Private landlord issues including eviction, failure to repair and security deposit problems. Public housing, Section 8, and mortgage foreclosure on a limited basis.
  - Denial or Termination of public benefits, Social Security or SSI
  - Consumer Law: Limited legal advice on debt collection and harassment, repossession, Sheriff Sale, bankruptcy, student loan issues and utility termination.
  - Financial eligibility: 125-150% of the Federal Poverty Level, depending on expenses. No financial eligibility cut-off for protection from abuse.

- Does NOT handle Guardianship Issues

**PBA Lawyer Referral Service** – use statewide number  
(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

**McKean County Victim Services**

McKean County District Attorney  
500 West Main Street  
Smethport, PA 16749  
(814) 887-3312  
Monday – Friday 8:30am - 4:30pm  
[http://www.mckeancountypa.org/other\\_elected\\_officials/district\\_attorney/index.php](http://www.mckeancountypa.org/other_elected_officials/district_attorney/index.php)

**McKean County Housing and Redevelopment Authority**

415 West Main Street  
Smethport, PA 16749  
(814) 887-5563

Satellite Locations:

Bradford  
11 Campus Drive  
Bradford, PA 16701  
(814) 887-5563

Kane – Central Towers  
130 Greeves Street  
Kane, PA 16735  
(814) 887-5563

<http://www.mckeancountyhousing.com/>

## [Mercer County](#)

### **Mercer County Area Agency on Aging**

133 North Pitt Street  
Mercer, PA 16137  
(724) 662-6222  
Adult Protective Services: (724) 854-6222  
<http://www.mercercountyaging.org/>  
[admin@mercercountyaging.org](mailto:admin@mercercountyaging.org)

### **Northwestern Legal Services**

1031 Roemer Boulevard  
Farrell, PA 16121  
(724) 346-6112 OR (800) 753-5708  
New Clients: (814) 452-6957 OR (800) 665-6957  
<http://www.nwls.org/>

- Legal issues handled:
  - Education & Employment: Alternative Education Hearings, Vocational Rehabilitation, Expungement of criminal and child abuse records to secure or maintain employment. Limited legal advice on school suspensions, expulsions and enrollment.
  - Health Law: Medical Assistance and Long Term Care, Medicare appeals, nursing home involuntary discharge. Advance Directives/Living Wills and Health Care Power of Attorney for persons with serious illness. Limited legal advice on medical bill collections.
  - Family Law: Domestic violence/ Protection from Abuse, guardianship, legal separation. Limited legal advice on custody/visitation, child support, adoptions, name change and emancipation of minors, grandparent custody.
  - Housing Law: Private landlord issues including eviction, failure to repair and security deposit problems. Public housing, Section 8, and mortgage foreclosure on a limited basis.
  - Denial or Termination of public benefits, Social Security or SSI
  - Consumer Law: Limited legal advice on debt collection and harassment, repossession, Sheriff Sale, bankruptcy, student loan issues and utility termination.
  - Financial eligibility: 125-150% of the Federal Poverty Level, depending on expenses. No financial eligibility cut-off for protection from abuse.
  - Does NOT handle Guardianship Issues

### **Mercer County Lawyer Referral Service**

P.O. BOX 1302  
Hermitage, PA 16148

(724) 342-3111

[http://www.mcbar.net/Lawyer\\_Referral.html](http://www.mcbar.net/Lawyer_Referral.html)

[mcbar@mcbar.net](mailto:mcbar@mcbar.net)

- Consultation at attorney's regular rate
- Refers to Northwestern Legal Services for indigent clients

### **Mercer County Victim Services**

Mercer County District Attorney's Office

209 Mercer County Courthouse

Mercer, PA 16137

(724) 662-7587

<https://www.mcc.co.mercer.pa.us/DistrictAttorney/default.HTM>

### **AWARE, Inc.**

109 South Sharpsville Ave, Suite D

Sharon, PA 16146

(724) 342-4934

Fax: (724) 342-4938

24 Hour Hotline: (888) 981-1457

<http://www.merceraware.org>

- Legal Programs:
  - Protection from Abuse orders
  - Court accompaniment
  - Crime Victim Compensation assistance
- No fee or eligibility requirements

### **Mercer County Housing Authority**

80 Jefferson Avenue

Sharon, PA 16146

(724) 342-4000

Section 8: (724) 342-4013

Resident Services: (724) 342-4048

Emergency Maintenance: (724) 342-4021

<http://www.mercercountyhousingauthority.com/>

## Mifflin County

### **Mifflin-Juniata AAA**

249 West 3rd Street  
Lewistown, PA 17044  
(717) 242-0315 or (800) 348-2277

- Refers to MidPenn Legal Services
- No fees

### **MidPenn Legal Services**

#### Lewistown Office

3 West Monument Square, Suite 303  
Lewistown, PA 17044  
(717) 248-3099

#### State College Office

3500 E. College Ave.  
Suite 1295  
State College, PA 16801  
(814) 238-4958

To apply for services: (800) 326-9177

<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes credit card issues)
  - Education (includes school enrollment by non-parent caregiver)
  - Employment (Legal help for employment problems)
  - Family (includes protection from abuse and custody/visitation, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Utility (utility termination issues)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse
- Generally does not handle Guardianship Issues

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice



**Mifflin County Victim Services**

Mifflin County Courthouse

20 North Wayne St

Lewistown, PA 17044

(717) 242-3372

<http://www.co.mifflin.pa.us/dept/CVS/Pages/default.aspx>

- Services Offered:
  - Obtaining reparation and compensation
  - Status notification
  - Information on criminal justice process

**Mifflin County Housing Authority**

141 South Pine Rd

Lewiston, PA 17044

(717) 248-2624

<http://www.co.mifflin.pa.us/dept/HS/Pages/Services-Housing.aspx>

## [Monroe County](#)

### **Monroe County Area Agency on Aging**

724 Phillips Street, Ste 102

Stroudsburg, PA 18360

(570) 420-3735 OR (800) 498-0330

Hours: 8:00 AM to 4:30 PM; Monday-Friday

<http://www.monroecountypa.gov/Dept/Aging/Pages/default.aspx>

[monroeaging@co.monroe.pa.us](mailto:monroeaging@co.monroe.pa.us)

- Contracts with North Penn Legal Services for wills, living wills, POAs
- No fees or eligibility requirements

### **North Penn Legal Services**

10 North Tenth Street

Stroudsburg, PA 18360

(570) 424-5338 OR (800) 532-8282

Office hours: 8:30-12:00 1:00 - 4:30 Monday through Thursday;

8:30-12:00 1:00 - 4:00 Friday

<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **Monroe County Bar Association Lawyer Referral Service**

913 Main Street

Stroudsburg, PA 18360

(570) 424-7288

<http://www.monroerefer.org>

- 30 min. consultation for \$25
- Online referral system available
- Attorneys available for Grandparent Custody and Guardianship Defense

### **Monroe County Victim Services**

Monroe County District Attorney's Office

Monroe County Courthouse, 1st Floor

610 Monroe Street, Suite 126  
Stroudsburg, PA 18360  
(570) 517-3052  
<http://monroecountyda.com/advocates/>  
[info@monroecountyda.com](mailto:info@monroecountyda.com)

- Spanish and English translators in office

**Women's Resources of Monroe County, Inc.**

225 J. Wilson Drive  
Delaware Water Gap, PA 18327  
Administration: (570) 424-2093  
Counseling Appointments: (570) 421-4200  
24 Hour Hotline: (866) 421-4200  
TTY: (570) 424-3453

Satellite Office  
Tobyhanna, PA  
by appointment only  
(570) 894-3121

[www.wrmonroe.org](http://www.wrmonroe.org)

- Legal Programs:
  - Domestic violence support and legal referrals
  - Sexual abuse legal advice
  - PFA and Child Custody
  - Divorce
  - Referral Service
- Fee: There are no fees for these programs
- Eligibility: Domestic Violence Victims/Assault Victims

**Monroe County Housing Authority**

1055 West Main Street  
Stroudsburg, PA 18360  
(570) 421-7770  
Fax: (570) 421-6958  
TDD: (570) 421-6968  
<http://monroecountyhousing.org/>

## Montgomery County

### **Montgomery County Aging & Adult Services**

#### Physical Address

Human Services Center  
1430 DeKalb Street, 2<sup>nd</sup> Floor  
Norristown, PA 19404  
(610) 278-3601

#### Mailing Address

Montgomery County Aging & Adult Services  
P.O. Box 311  
Norristown, PA 19404

Elder Abuse Hotline: (800) 734-2020

<http://mcaas.montcopa.org>

- Contracts with Legal Aid of Southeastern Pennsylvania
- No fees or eligibility requirements

### **Legal Aid of Southeastern Pennsylvania**

Norristown Office – Headquarters  
625 Swede Street  
Norristown, PA 19401  
(610) 275-5400

Pottstown Office  
248 King Street  
Pottstown, PA 19464  
(610) 326-8280

Legal Helpline: (877) 429-5994 9:00am – 1:00pm

[www.lasp.org](http://www.lasp.org)

- Online Intake available
- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Elder Law (wills, powers of attorney, AHCD)
  - Family (includes domestic violence, PFA, and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Estates (includes wills and powers of attorney for seniors)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse, mortgage foreclosure and elder law. No income limits for protection from abuse cases and for seniors, age 60 and over. However, there are asset guidelines for seniors on a case by case basis. For cases regarding mortgage foreclosure, there is an income limit of about 187.5%.
- Does NOT handle Guardianship in Montgomery County

### **Montgomery County Bar Association Lawyer Referral Service**

100 West Airy Street  
Norristown, PA 19401  
(610) 279-9660 (option #3)

<https://www.montgomerybar.org/for-the-public/lawyer-referral-service.php>

- 30 min. consultation for \$40
- Online referral service available
- Elder Law Handbook published and available at the office and can be mailed out upon request

### **Montgomery County Bar Association Center for Mediation and Arbitration**

100 West Airy Street  
Norristown, PA 19401  
(610) 279-9660 x 200

<https://www.montgomerybar.org/for-the-public/center-for-mediation-and-arbitration.php>

- A service for dispute resolution of matters that have been or could be filed in civil court or that the parties otherwise want resolved.
- Does not provide dispute resolution services for family law cases.

### **Legal Clinic for the Disabled, Inc.**

1513 Race Street  
Philadelphia, PA 19102  
(215) 587-3350 Intake Wednesdays 9:30am – 3:30pm  
No Walk-in Intake

[http://www.lcdphila.org/  
legalinfo@lcdphila.org](http://www.lcdphila.org/legalinfo@lcdphila.org)

- Legal issues handled:
  - Consumer (includes foreclosure)
  - Family (includes divorce, protection from abuse, custody and support, )
  - Health (includes public and private health insurance claims and attendant care)
  - Housing (includes landlord/tenant, and real estate title transfers)
  - Estates (includes estate administration, simple wills, living wills, and powers of attorney)
  - Public benefits (includes SSI, Social Security Disability, publicly funded transportation, income maintenance, Medicaid, Medicare and food)
  - ADA and Fair Housing Act
  - Special education
  - Debt Collection
  - Disability/Discrimination/ADA
  - Does NOT handle Guardianship Defense
- Eligibility guidelines: 150% of the Federal Poverty Level, have a physical disability, be deaf or hard of hearing, or be the parent of a child with a disability.

### **Montgomery County Community Action -- Food Stamp Outreach**

113 East Main Street

Norristown, PA 19401  
(610) 277-6363

<http://www.cadcom.org/>

- Food stamp prescreening and application by phone. Also advocates on behalf of applicants at DPW.
- Housing and utilities assistance
- Tax services
- Asset development
- Food resources
- Fiscal department
- Mortgage assistance
- Fatherhood initiative

### **Montgomery County Courts**

Court Administration  
P.O. Box 311  
Norristown, PA 19404-0311  
(610) 278-3224

<http://www.courts.montcopa.org/courts/site/default.asp>

### **Montgomery County Victim Services**

Montgomery County District Attorney's Office  
Montgomery County Courthouse  
P.O. Box 311, 4th Floor  
Norristown, PA 19404-0311  
(610) 278-3144  
(610) 278-6292 Juvenile Division

<http://pa-montgomerycounty.civicplus.com/index.aspx?NID=244>

### **Victim Services Center of Montgomery County**

325 Swede Street, 2nd Floor  
Norristown, PA 19401  
(610) 277-0932  
24 Hour Hotline: (888) 521-0983

<http://www.victimservicescenter.org>

### **Montgomery County Housing Authority (MCHA)**

104 W. Main Street, Suite 1  
Norristown, PA 19401  
(610) 275-5720  
Voice Relay (800) 654-5988

<http://www.montcoha.org/>

### **Family Services of Montgomery County**

<https://fsmontco.org>

- In home counseling
- Meals on Wheels
- Project HEARTH (Helping Elderly Adults Remain in their Home)
- Telephone Reassurance Program
- Rent and Utility Assistance

## [Montour County](#)

### **Columbia-Montour Area Agency on Aging**

702 Sawmill Road, Suite 201  
Bloomsburg, PA 17815  
(570) 784-9272  
(800) 598-5001

<http://www.cmaaa15.org/>

[info@cmaaa15.org](mailto:info@cmaaa15.org)

Monday - Friday 8:00am - 4:30pm

- Contracts with a private attorney for POAs and protective services
- For other issues: up to 1 hour consultation for free.
- No fees. Must not be able to otherwise afford an attorney.

### **North Penn Legal Services**

168 E. Fifth Street  
Bloomsburg, PA 17815-2206  
(570) 784-8760 OR 877-515-7079

<http://www.northpennlegal.org/>

Monday, Tuesday, Thursday: 8:30am -12:00pm; 1:00pm - 4:30pm

Wednesday 8:30am – 12:00 pm

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807

Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Montour County Victim Services**

Montour County District Attorney's Office



Montour County Courthouse  
253 Mill Street  
Danville, PA 17821  
(570) 271-3070

<http://www.montourco.org/Pages/VictimWitnessProgram.aspx>

**Women's Center, Inc. of Montour/Columbia**

111 North Market Street  
Bloomsburg, PA 17815  
(570) 784-6632 or (570) 784-6631  
Hotline: (800) 544-8293

[www.thewomenscenterinc.org](http://www.thewomenscenterinc.org)

- Legal Programs:
  - Counseling for Domestic Violence
  - PFA
  - Referral Services
  - Domestic or Sexual Issues
- Services are free to victims of domestic violence or sexual assault

**Housing Authority of Montour County**

1 Beaver Place  
Danville, PA 17821  
(570) 275-3640  
Fax (570) 275-3615  
[mocoha@ptd.net](mailto:mocoha@ptd.net)

## [Northampton County](#)

### **Northampton County AAA**

2801 Emrick Blvd

Bethlehem, PA 18020

(610) 829-4540 or (800) 322-9269

24 Hour Elder Abuse Hotline: (610) 252-9060

<https://www.northamptoncounty.org/HS/AGING/Pages/default.asp>

- Contracts with North Penn Legal Services
- No fees or eligibility requirements

### **North Penn Legal Services**

559 Main Street, Ste 200

Bethlehem, PA 18018

(610) 317-8757

Office hours: 9:00-12:00 and 1:00 to 5:00 Monday through Friday.

<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and some elder law.

### **Northampton County Bar Association Attorney Referral and Information Service**

155 South Ninth Street

Easton, PA 18042

(610) 258-6333

<http://www.norcobar.org/content.aspx?ID=26>

- 30 min. consultation for \$30
- Make written inquiries to: ARIS, P.O. Box 4733, Easton, PA 18042
- Have attorneys that handle Grandparent Custody and Guardianship Defense

### **Northampton County Victim Services**

Northampton County District Attorney's Office

Northampton County Courthouse

669 Washington Street

Easton, PA 18042-7492

(610) 610-829-6645

<https://www.northamptoncounty.org/DISTAT/Pages/default.aspx>

**Crime Victims Council of the Lehigh Valley**

1555 Northampton Street

Easton, PA 18042

(610) 250-6313

24 Hour Hotline: (610) 437-6611

[www.cvclv.org](http://www.cvclv.org)

[info@cvclv.org](mailto:info@cvclv.org)

Allentown Office

801 Hamilton Street, Suite 300

Allentown, PA 18101

(610) 437-6610

- Court Accompaniment
- Legal Programs and information

**Turning Point of the Lehigh Valley**

444 East Susquehanna Street

Allentown, PA 18103

Helpline: (610) 437-3369 (English and Spanish)

Toll Free Helpline: (877) 438-4957

TTY: (610) 419-4594

Administration: (610) 797-0530

[www.turningpointlv.org](http://www.turningpointlv.org)

- Legal Programs:
  - Protection from Abuse orders
  - Criminal Proceedings
  - Victim's compensation
  - Custody/Support
  - Counseling
  - Safe House
- Fees: There are no fees for these programs
- Eligibility: Must be a Domestic Violence Victim

**Northampton County Housing Authority**

15 South Wood Street

Nazareth, PA 18064

(610) 759-8488

Fax: (610) 759-8451

## [Northumberland County](#)

### **Northumberland County AAA**

322 North 2<sup>nd</sup> Street

Sunbury, PA 17801

(570) 495-2395 or (877) 622-2251

24 Hour Elder Abuse Hotline: (855) 313-4387

<http://www.ncaging.org>

[info@ncaging.org](mailto:info@ncaging.org)

- Contracts with a private attorney to provide legal services under protective services
- Legal issues handled:
  - Income issues (includes social security and welfare)
  - Long term care
  - Abuse or neglect
  - Personal planning
  - Defense of guardianship
  - Age discrimination
  - Housing
  - Protective services
  - Utilities
- No fees or eligibility requirements
- Does NOT handle Grandparent Custody
- Contact: Information and assistance department

### **North Penn Legal Services**

133 North 2<sup>nd</sup> Street

Sunbury, PA 17801

(570) 286-5287 or (877) 515-7730

Office hours: 8:30-4:30 Monday-Friday

<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

**PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Northumberland County Victim Services**

Northumberland County District Attorney's Office

Northumberland County Courthouse

Victim/Witness Coordinator

201 Market Street

Sunbury, PA 17801

(570) 988-4120

<https://www.norrycopa.net/index.php/intro-to-victim-witness-services/>

### **Housing Authority of Northumberland County**

50 Mahoning Street

Milton, PA 17847

(570) 742-8797

Fax: (570) 742-4701

[www.nchahousing.org](http://www.nchahousing.org)

[contact@nchahousing.org](mailto:contact@nchahousing.org)

## [Perry County](#)

### **Perry County AAA**

2 West Main Street  
Rhinesmith Building, Center Square  
P.O. Box 725  
New Bloomfield, PA 17068  
(717) 582-5128 OR 1-866-926-5118  
TTY: (717) 737-3564

<http://www.perryco.org/Dept/HumanServices/Pages/HumanServices.aspx>  
<http://www.perryco.org/Dept/HumanServices/Documents/Perry%20Link%20to%20Aging%20and%20Disability%20Resources.pdf>

- Contracts with MidPenn Legal Services for planning documents
- Will do house calls & visit facilities
- Has list of local elder law attorneys for estate & MA questions
- Eligibility guidelines: 125% of the Federal Poverty Level
- Fees: none
- Contact: information and assistance unit or Karen Sheriff, Director

### **MidPenn Legal Services**

213-A N. Front Street  
Harrisburg, PA 17101-2240  
(717) 232-0581 OR (800) 932-0356  
To apply for services: (800) 326-9177

<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Elder law (includes powers of attorney and wills)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Generally does not handle Guardianship Issues

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available

- Limited Guardianship advice

## **Philadelphia County**

**Please see the Philadelphia Resource Directory  
Available at <http://www.seniorlawcenter.org>**



## [Pike County](#)

### **Pike County AAA**

150 Pike Co Blvd.  
Lords Valley, PA 18428  
(570) 775-5550  
24 Hour Elder Abuse Hotline: (800) 233-8911  
<http://www.pikeaaa.org>  
[pikeaaainformation@gmail.com](mailto:pikeaaainformation@gmail.com)

- Contracts with North Penn Legal Services
- Eligibility guidelines: 125% of the Federal Poverty Level
- Fees: none
- Contact: information and referral unit

### **North Penn Legal Services**

10 North 10<sup>th</sup> Street  
Stroudsburg, PA 18360  
(800) 532-8282 OR (570) 424-5338  
<http://www.northpennlegal.org/>

Monday – Thursday 8:30-12:00, 1:00-4:30; Friday 8:30-12:00, 1:00-4:00

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Pike County Victim Services**

Pike County District Attorney's Office  
506 Broad Street

Milford, PA 18337  
(570) 296-6620 x1070  
Mary Beth Sayles, Victim/Witness Coordinator (570-296-3482)  
[www.pikepa.org/da.html](http://www.pikepa.org/da.html)  
[daoffice@pikepa.org](mailto:daoffice@pikepa.org)

**Safe Haven of Pike County**

402 Broad Street  
Milford, PA 18337-1020  
(570) 296-2827  
24 Hour Hotline: (570) 296-4357  
[http://shopcempowers.org/  
empowerment@shopc.org](http://shopcempowers.org/empowerment@shopc.org)

- Services provided to victims of domestic violence and sexual assault:
  - Court accompaniment
  - Protection from Abuse orders and Victim Compensation Assistance Program (VCAP) claims
  - Medical Advocacy
  - Counselling
  - Community Outreach

## Potter County

### **Potter County AAA**

62 North Street

P.O. Box 241

Roulette, PA 16746

(814) 544-7315 or (800) 800-2560

24 Hour Mental Health Hotline: (877) 727-7142

<http://www.pottercountyhumansvcs.org/post.php?pid=10>

[dfoust@pottercountyhumansvcs.org](mailto:dfoust@pottercountyhumansvcs.org)

- Contracts with an attorney for Powers of Attorney, Advanced Healthcare directives, guardianship and trust matters.
- No fees or eligibility requirements
- Contact: information and referral department

### **Northwestern Legal Services**

100 Main Street

Bradford, PA 16701

New Clients Call: (814) 452-6957 or (800) 665-6957

Contact: (800) 753-5703 or (814) 362-6596

<http://www.nwls.org/>

- Legal issues handled:
  - Education & Employment: Alternative Education Hearings, Vocational Rehabilitation, Expungement of criminal and child abuse records to secure or maintain employment. Limited legal advice on school suspensions, expulsions and enrollment.
  - Health Law: Medical Assistance and Long Term Care, Medicare appeals, nursing home involuntary discharge. Advance Directives/Living Wills and Health Care Power of Attorney for persons with serious illness. Limited legal advice on medical bill collections.
  - Family Law: Domestic violence/ Protection from Abuse, guardianship, legal separation. Limited legal advice on custody/visitation, child support, adoptions, name change and emancipation of minors, grandparent custody.
  - Housing Law: Private landlord issues including eviction, failure to repair and security deposit problems. Public housing, Section 8, and mortgage foreclosure on a limited basis.
  - Denial or Termination of public benefits, Social Security or SSI
  - Consumer Law: Limited legal advice on debt collection and harassment, repossession, Sheriff Sale, bankruptcy, student loan issues and utility termination.
  - Financial eligibility: 125-150% of the Federal Poverty Level, depending on expenses. No financial eligibility cut-off for protection from abuse.
  - Does NOT handle Guardianship Issues

**PBA Lawyer Referral Service** – use statewide number  
(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Potter County Victim Services**

Potter County District Attorney's Office  
Gunzberger Building  
1 North Main Street, Suite 215  
Coudersport, PA 16915  
(814) 274-9450  
(Contact: Anita Mead [[amead@pottercountypa.net](mailto:amead@pottercountypa.net)], 814-274-9450 x237)  
<http://www.pottercountypa.net/post.php?pid=27>

### **A Way Out: Domestic Violence and Sexual Assault Services**

P.O. Box 447  
Coudersport, PA 16915  
(814) 274-0368  
24 Hour Hotline: (877) 334-3136 or (814) 274-0240  
<http://www.myawayout.org>  
[awayout@zitomedia.net](mailto:awayout@zitomedia.net)

- Legal Programs
  - Legal advocacy and court accompaniment
  - Legal representation for Protection from Abuse, Support and Custody proceedings.
- Eligibility:
  - Victim of Domestic Violence
  - Cannot make more than 235% of the Federal Poverty Guidelines

### **Potter County Housing & Redevelopment Authorities**

109 Market Street  
P.O. Box 312  
Coudersport, PA 16915  
(814) 274-7031  
[www.pottercountyhousing.com](http://www.pottercountyhousing.com)

## Schuylkill County

### **Schuylkill County Office of Senior Services**

110 East Laurel Blvd.  
Pottsville, PA 17901  
(570) 622-3103 or (800) 832-3313  
<http://schuykillloss.org/>

- Contracts with MidPenn and a private attorney
- Eligibility guidelines: 100% of the Federal Poverty Level
- Fees: on a sliding scale
- Contact: Georgene M Fedoriska, Exec. Admin.

### **MidPenn Legal Services**

315 North Centre Street, Suite 201  
Pottsville, PA 17901  
Apply for Services: (800) 326-9177  
Office Number: (866) 638-0606 or (570) 628-3931  
<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody/kinship care)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Generally does not handle Guardianship Issues
- No fees if eligible.

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Schuylkill County Victim Services**

Schuylkill County District Attorney's Office at Schuylkill County Courthouse  
401 North Second Street  
Pottsville, PA 17901

(570) 628-1363

Patricia Joseph, Victim/Witness Coordinator (as of July 2018)

<http://www.co.schuylkill.pa.us/Offices/Victim-Witness/index.asp>

**Sexual Assault Resource & Counseling Center (SARCC) of Schuylkill County**

17 Westwood Centre

Pottsville, PA 17901

(570) 628-2965

<http://www.sarcclebanon.org/>

- Legal Programs:
  - Advocacy, support and counseling for victims of Sexual Assault
- Fees: All services are free

**Schuylkill County Housing Authority**

245 Parkway

Schuylkill Haven, PA 15982

(570) 385-3400

(570) 385-7695 fax

TDD: (570) 385-7860

Executive Director: Thomas F. Hale

<http://www.schcoha.org>

## Snyder County

### **Union/Snyder Counties AAA**

116 North Second Street  
Lewisburg, PA 17837  
(570) 524-2100 or (570) 374-5558  
[www.usaaa17.org](http://www.usaaa17.org)

- Does not have a contract with a legal services provider
- Can refer seniors to private attorneys who will provide services for a reduced fee
- Contact: Vanessa Hartman, Protective Services Coordinator or Sandy Richard, Administrative Assistant

### **North Penn Legal Services**

133 N. 2<sup>nd</sup> Street  
Sunbury, PA 17801  
(570) 286-5687 or (877) 515-7730  
Monday - Friday 8:30am - 4:30pm  
<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Do NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **District Attorney and Victim Services - Office of the District Attorney**

Snyder County Courthouse  
P.O. Box 217  
Middleburg, PA 17842

Heather Keister, Victim/Witness Coordinator

(570) 837-4232

Fax: (570) 837-2528

[http://www.snydercounty.org/Depts/DA\\_Victim\\_Services/Pages/DistrictAttorneyandVictimServices.aspx](http://www.snydercounty.org/Depts/DA_Victim_Services/Pages/DistrictAttorneyandVictimServices.aspx)

**Snyder County Housing Authority**

106 Drake Court

Middleburg, PA 17842

(570) 837-3979

Fax: (570) 837-0575

Executive Director: Denise G. Miller

(no official site as of July 2018)



## Somerset County

### **AAA of Somerset County**

1338 S. Edgewood Ave.  
Somerset, PA 15501  
(814) 443-2681 or 800-452-0825  
[www.somersetaaa.org](http://www.somersetaaa.org)

- Contracts with Southwestern PA Legal Services for personal planning, guardianship petitions, and representation in benefit appeals
- ALSO: Can provide a list of attorneys who have agreed to provide reduced fee or pro bono services to seniors in appropriate circumstances, to be determined by the attorney
- Eligibility guidelines: 125% of the Federal Poverty Level
- Fees: none

### **Summit Legal Aid (*formerly Southwestern Pennsylvania Legal + Laurel Legal Services*)**

203 West Union St.  
Somerset, PA 15501  
(800) 846.0871  
(814) 443-4615  
New Clients: (888) 855-3873  
Mortgage Foreclosure: (866) 940-7257  
<https://summitlegal.org/>

- Legal issues handled:
  - Consumer (includes debt collection and repossession)
  - Family (includes domestic violence, protection from abuse, support, and custody/visitation)
  - Housing (includes landlord/tenant, subsidized housing, fair housing initiative, and foreclosure)
  - Public benefits (includes Food Stamps, Social Security, Social Security Disability, unemployment compensation, Unemployment hearings, SSI, general assistance, TANF, WIC and LIHEAP)
  - Protections from abuse
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available

- Limited Guardianship advice

### **Somerset County Victim Services**

Somerset County District Attorney's Office at Somerset County Courthouse  
 111 East Union Street, Suite 30  
 Somerset, PA 15501  
 Beth Paquette, Victim/Witness Coordinator  
 (814) 445-1459 or (866) 977-2717 (toll-free inside PA)  
<http://www.co.somerset.pa.us/departments.asp?deptnum=155>

### **Women's Help Center, Inc. – Somerset County Satellite Office**

124 North Center Avenue  
 Scull Building, Suite 214  
 Somerset, PA 15501  
 Satellite Office, 24 Hour Hotline: (814) 443-2824 OR  
 Main Office 24 Hour Hotline: (814) 536-5361  
 Toll Free: (1-800) 999-7406 (PA only)  
<http://www.womenshelpcenter.org>

- A Women's Help Center advocate will help to prepare, transport and accompany victims to legal appointments and court appearances, and provide support through the entire legal process.
  - Filing For:
    - A Protection From Abuse Order
    - Custody
    - Divorce
  - Pressing Criminal Charges for:
    - Simple Assault
    - Aggravated Assault
    - Stalking
  - Actions due to physical, emotional, sexual or financial abuse.

### **Victim Services, Inc.**

Administrative/ Counseling Office  
 638 Ferndale Avenue  
 Johnstown, PA 15905  
 (814) 288-4961  
 24 Hour Hotline: (800) 755-1983  
<http://www.victimservicesinc.org/>

203 E. Patriot Street, Suite 100  
 Somerset, PA 15501  
 (814) 443-1555

- Confidential free advocacy and education services for victims of sexual assault and violent crime in Cambria and Somerset Counties.

### **Housing Authority of Somerset County**

350 Garrett Avenue, Box 38  
 Boswell, PA 15531

(814) 629-5147  
Fax: (814) 629-7394  
[foskerl@comcast.net](mailto:foskerl@comcast.net)

## Sullivan County

### **Bradford/Sullivan/Susquehanna/Tioga County Senior Services**

Sullivan County Courthouse  
245 Muncy Street, Suite 205  
Laporte, PA 18626  
Sullivan Office: (570) 946-4316  
24 Hour Protective Services: (800) 982-4346  
Monday – Friday 8:00am – 5:00pm  
<http://www.bsstaaa.org>

- Contracts with North Penn Legal Services
- Covers most issues including simple wills & POAs
- No fees or eligibility requirements

### **North Penn Legal Services**

33 North Main Street, Ste 200  
Pittston, PA 18640  
(570) 299-4100 OR Toll Free (855) 236-6405  
Monday – Friday 8:00am – 4:00pm  
<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and some elder law.

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Sullivan County Victim Services**

P.O. Box 272

Laporte, PA 18626  
Main Office: (570) 946-4063  
Hotline: (local) 570-946-4215 OR (non-local) 800-894-3706  
24 Hour Hotline: (570) 946-4215  
<http://www.sullivancountyvictimservices.org/>

**Sullivan County Housing Authority**

245 Muncy Street  
P.O. Box 157  
Laporte, PA 18626  
(570) 946-7677  
Fax: (570) 946-4421  
<https://www.sullivancounty-pa.us/offices/housing-authority/>

## [Susquehanna County](#)

### **Bradford/Sullivan/Susquehanna/Tioga County Senior Services**

157 Spruce Street, Ste 1  
Montrose, PA 18801  
(570) 278-3751 OR 1-800-634-3746  
24 Hour Protective Services: 1-800-982-4346  
Fax: (570) 278-9371  
<http://www.bsstaaa.org>

- Contracts with North Penn Legal Services

### **North Penn Legal Services**

213 Main Street, Suite 1  
Towanda, PA 18848  
(877) 515-7732  
Monday - Friday 8:00am - 5:00pm  
<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and some elder law.

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

**Susquehanna County Victim Services**

Office Address:

11 Maple Street

Montrose, PA 18801

Erica Johnson, Victim/Witness Coordinator

(570) 278-6657

[DA@susqco.com](mailto:DA@susqco.com)<http://susqco.com/court-offices/da-office/victim-services/>

Mailing Address:

31 Lake Ave

P.O. Box 218

Montrose, PA 18801

**Susquehanna County Housing and Redevelopment**

33 Public Avenue

Montrose, PA 18801

(570) 278-4096

Fax: (570) 278-1123

## [Tioga County](#)

### **Bradford/Sullivan/Susquehanna/Tioga County Senior Services**

48 Plaza Lane  
Wellsboro, PA 16901  
(570) 723-0935 OR 1-800-822-6793  
<http://www.bsstaaa.org>

- Contracts with North Penn Legal Services
- Covers most issues; includes POAs but NOT wills
- No fees or eligibility requirements

### **North Penn Legal Services**

25 West Third Street  
Ste 400- Penn Tower Building  
Williamsport, PA 17701  
(570) 323-8741 OR (800) 326-7436  
<http://www.northpennlegal.org/>

Monday – Friday 8:30am – 12:00pm; 1:00pm – 4:30pm

- Legal issues handled include:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and some elder law.

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807

Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Tioga County Victim Services**

Tioga County District Attorney's Office  
Tioga County Courthouse  
118 Main Street  
Wellsboro, PA 16901



(570) 724-1350

[http://www.tiogacountypa.us/Court\\_of\\_Common\\_Pleas/District%20Attorney/Pages/DistrictAttorney.aspx](http://www.tiogacountypa.us/Court_of_Common_Pleas/District%20Attorney/Pages/DistrictAttorney.aspx)

### **HAVEN of Tioga County**

48 East Avenue

Wellsboro, PA 16901

(570) 724-3549

24 Hour Hotline: (800) 550-0447

[www.havenoftiogacounty.org](http://www.havenoftiogacounty.org)

- HAVEN's staff attorney provides legal representation for domestic and sexual violence survivors.
- HAVEN is unable to provide legal representation for custody, divorce, or anything else that is unrelated to domestic and/or sexual abuse.
- If you are a survivor of domestic and/or sexual abuse and wish to file for custody or support on your own, one of HAVEN's employees can assist you in filling out the paperwork and will accompany you to the hearing if you wish.
- Services are free of charge to survivors of domestic and sexual violence

### **Tioga/Bradford County Housing & Redevelopment Authorities**

4 Riverside Plaza

Blossburg, PA 16912

(570) 638-2151

Fax: (570) 638-2156

<http://www.tbhra.org>

## [Union County](#)

### **Union/Snyder Counties AAA**

116 North Second Street  
Lewisburg, PA 17837  
(570) 524-2100 OR (570) 374-5558  
[www.usaaa17.org](http://www.usaaa17.org)

- Does not have a contract with a legal services provider but can refer seniors to private attorneys who will provide services for a reduced fee

### **North Penn Legal Services**

133 N. 2<sup>nd</sup> Street  
Sunbury, PA 17801  
(570) 286-5687 or (877) 515-7730  
Monday – Friday 8:30am – 4:30pm  
<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse and some elder law.

### **PBA Lawyer Referral Service – use statewide number**

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Union County Office of Victim and Witness Services**

Union County Courthouse  
103 South 2nd Street  
Lewisburg, PA 17837  
Vicki Hackenburg, Victim Witness Coordinator  
(570) 524-8768  
[www.unioncountypa.org/residents/government/courts/victim/default.asp](http://www.unioncountypa.org/residents/government/courts/victim/default.asp)

**Union County Housing Authority**

1610 Industrial Boulevard, Suite 400

Lewisburg, PA 17837

(570) 522-1300

Fax: (570) 522-1329

<http://www.unioncountyhousingauthority.org/Pages/Home.aspx>

## Venango County

### **Venango County AAA**

Human Services Complex  
1 Dale Avenue  
Franklin, PA 16323  
(814) 432-9711

<http://www.vencohsnetwork.com/older-adult-all-services-available/service/231/vcaaa@co.venango.pa.us>

- Contracted with 2 private attorneys to provide legal services to handle abuse and neglect cases, defense of guardianship or protective services.
- Also refers cases to county court house which administers a pro-bono program for other legal issues.
- Eligibility guidelines: must be low-income, on a case by case basis
- Fees: none

### **Northwestern Legal Services**

1243 Liberty Street, Suite 406  
Franklin, PA 16323  
(814) 437-3028 or (800) 753-5705  
New Clients: (814) 452-6957 or (814) 452-6957

<http://www.nwls.org/>

- Legal issues handled:
  - Education & Employment: Alternative Education Hearings, Vocational Rehabilitation, Expungement of criminal and child abuse records to secure or maintain employment. Limited legal advice on school suspensions, expulsions and enrollment.
  - Health Law: Medical Assistance and Long Term Care, Medicare appeals, nursing home involuntary discharge. Advance Directives/Living Wills and Health Care Power of Attorney for persons with serious illness. Limited legal advice on medical bill collections.
  - Family Law: Domestic violence/ Protection from Abuse, guardianship, legal separation. Limited legal advice on custody/visitation, child support, adoptions, name change and emancipation of minors, grandparent custody.
  - Housing Law: Private landlord issues including eviction, failure to repair and security deposit problems. Public housing, Section 8, and mortgage foreclosure on a limited basis.
  - Denial or Termination of public benefits, Social Security or SSI
  - Consumer Law: Limited legal advice on debt collection and harassment, repossession, Sheriff Sale, bankruptcy, student loan issues and utility termination.
  - Financial eligibility: 125-150% of the Federal Poverty Level, depending on expenses. No financial eligibility cut-off for protection from abuse.

- Does NOT handle Guardianship Issues

**PBA Lawyer Referral Service** – use statewide number  
(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.

<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Venango County Victim Services**

Venango County District Attorney's Office  
Venango County Courthouse, 3<sup>rd</sup> Floor  
1168 Liberty Street  
Franklin, PA 16323  
(814) 432-9598

<http://www.co.venango.pa.us/index.php/about-district-attorney>

### **Housing Authority of the County of Venango**

110 Moran Street  
Oil City, PA 16301  
(814) 676-5764  
Fax: (814) 677-5505

[www.Oilcityhousing.org](http://www.Oilcityhousing.org)

[info@oilcityhousing.com](mailto:info@oilcityhousing.com)

## Warren County

### **Experience, Inc. Warren/Forest AAA**

905 Fourth Avenue  
PO Box 886  
Warren, PA 16365  
(814) 723-3763 OR (800) 281-6545  
<http://www.experienceinc.org/>  
[info@experienceinc.org](mailto:info@experienceinc.org)

- Contracts with Northwest Legal Services
- No fees or eligibility requirements

### **Northwestern Legal Services**

First Niagara Building, Suite 401  
315 Second Avenue  
Warren, PA 16365  
Telephone: (814) 726-2530 OR (800) 753-5707  
New Clients Call: (814) 452-6957 OR (800) 665-6957  
<http://www.nwls.org/>  
Legal issues handled:

- Education & Employment: Alternative Education Hearings, Vocational Rehabilitation, Expungement of criminal and child abuse records to secure or maintain employment. Limited legal advice on school suspensions, expulsions and enrollment.
- Health Law: Medical Assistance and Long Term Care, Medicare appeals, nursing home involuntary discharge. Advance Directives/Living Wills and Health Care Power of Attorney for persons with serious illness. Limited legal advice on medical bill collections.
- Family Law: Domestic violence/ Protection from Abuse, guardianship, legal separation. Limited legal advice on custody/visitation, child support, adoptions, name change and emancipation of minors, grandparent custody.
- Housing Law: Private landlord issues including eviction, failure to repair and security deposit problems. Public housing, Section 8, and mortgage foreclosure on a limited basis.
- Denial or Termination of public benefits, Social Security or SSI
- Consumer Law: Limited legal advice on debt collection and harassment, repossession, Sheriff Sale, bankruptcy, student loan issues and utility termination.
- Financial eligibility: 125-150% of the Federal Poverty Level, depending on expenses. No financial eligibility cut-off for protection from abuse.
- Does NOT handle Guardianship Issues

**PBA Lawyer Referral Service** – use statewide number  
(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

**Warren/Forest Victim Witness Program**

Warren County Courthouse  
204 Fourth Avenue  
Warren, PA 16365  
(814) 728-3460  
Contact Jessica or Lauren at Victim and Witness Services  
<http://www.warrencountyda.org/victimwitnessservices.html>

**A SAFE Place, Inc.**

210 North Drive  
Warren, PA 16365  
(814) 726-1030  
24 Hour Hotline: (814) 726-1030 or (800) 338-3460

- Sexual Assault and Domestic Violence Program

**Housing Authority of the County of Warren**

108 Oak Street  
Warren, PA 16365  
(814) 723-2312  
Fax: (814) 726-9882

## Washington County

### **Southwestern PA AAA**

150 West Beau Street  
216 Plaza Building  
Washington, PA 15301  
(724) 228-7080 or (888) 300-2704  
<http://www.swpa-aaa.org/>  
[contact@swpa-aaa.org](mailto:contact@swpa-aaa.org)

- Legal services provided by an in-house legal team of 2 attorneys and a paralegal
- Handles most civil matters except fee-generating
- Also refers to LSC and has a good referral network for other issues.
- No fees or eligibility requirements

### **Summit Legal Aid (*formerly Southwestern Pennsylvania Legal + Laurel Legal Services*)**

10 W. Cherry Avenue  
Washington, PA 15301  
(724) 225-6170 OR (800) 846-0871  
New Clients: (888) 855-3873  
Mortgage Foreclosure: (866) 940-7257  
<https://summitlegal.org/>

- Legal issues handled:
  - Consumer (includes debt collection and repossession)
  - Family (includes domestic violence, protection from abuse, support, and custody/visitation)
  - Housing (includes landlord/tenant, homelessness prevention, subsidized housing and foreclosure)
  - Public benefits (includes Food Stamps, Social Security, Social Security Disability, unemployment compensation, SSI, general assistance, TANF, WIC and LIHEAP)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **Equity Protection Legal Clinic**

NeighborWorks Western Pennsylvania.  
710 Fifth Avenue, Suite 1000  
Pittsburgh, PA 15219  
(412) 281-9773  
Fax: (412) 281-9987  
[info@nwwpa.org](mailto:info@nwwpa.org)  
<http://www.nwwpa.org/>



- Transactional legal services for lower income homebuyers and homeowners throughout the Western Pennsylvania region, including:
  - Legacy preservation
  - Foreclosure prevention
  - Estate planning
  - First time home buyer education
  - Financial literacy education
- No fees or eligibility requirements

### **Washington County Bar Association Lawyer Referral Service**

119 South College Street

Washington, PA 15301

(724) 225-6710

[http://www.washcobar.org/index.php?option=com\\_content&view=article&id=52&Itemid=56](http://www.washcobar.org/index.php?option=com_content&view=article&id=52&Itemid=56)

- Lawyer Referral Service
  - 30 min. initial consultation of \$30
- Modest means program
  - Refers to Southwestern PA Legal Services
- "Limited Representation Custody" Program
  - Provides an attorney at no-cost to income-eligible and program-eligible clients for assistance in custody proceedings up through the first pre-custody conciliation meeting.
  - Contact Southwestern PA Legal Services

### **Washington County Crime Victim / Witness Assistance Program**

Washington County Court House

Room 10 - Lower Level

Washington, Pa. 15301

Betsy Dane, Administrator

(724) 229-5922

(724) 250-4140 fax

<http://www.co.washington.pa.us/index.aspx?nid=125>

### **Domestic Violence Services of Southwestern Pennsylvania**

308 E Maiden Street

Washington, PA 15301

Administrative Office: (724) 223-5481

Legal Advocacy Office: (724) 223-8349

24 Hour Hotline: local- (724) 223-0910; toll-free- (800) 791-4000

<http://www.peacefromdv.org>

[admin@peacefromdv.org](mailto:admin@peacefromdv.org)

- Assists in filing Protection From Abuse orders
- Support and accompaniment services
- No fees for victims of domestic violence

**Washington County Housing Authority**

100 Crumrine Tower  
Franklin Street  
Washington, PA 15301  
(724) 228-6060  
TDD: (724) 228-6083  
Fax: (724) 228-6089  
<http://www.wchapa.org>

## Wayne County

### **Wayne County AAA**

323-Tenth Street  
Honesdale, PA 18431  
(570) 253-4262 OR 1-866-253-5986  
24 Hour Elder Abuse Hotline: (800) 648-9620  
<http://www.aging.co.wayne.pa.us>

- Contacts with North Penn Legal Services
- Eligibility guidelines: 125% of the Federal Poverty Level
- Fees: none

### **North Penn Legal Services**

Wayne Courthouse  
925 Court Street  
Honesdale, PA 18431  
(877) 515-7465  
Monday – Friday 8:30am - 12:00pm; 1:00pm - 4:30pm  
<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Wayne County Victim Services**

Wayne County District Attorney's Office  
Wayne County Courthouse  
925 Court Street  
Honesdale, PA 18431  
(570) 253-4912

Melinda Card, Victim/Witness Coordinator  
<http://da.co.wayne.pa.us/office-of-victimwitness/>

**Victim Intervention Program**

P.O. Box 986  
Honesdale, PA 18431  
(570) 253-4431  
24 Hour Hotline: (570) 253-4401 OR 800-698-4847  
<http://www.vipempowers.org/>

- Legal Services:
  - Assist with Protection from Abuse orders, victim compensation and general assistance navigating the legal system.
- Eligibility
  - Must be the victim of domestic or sexual violence
- No fees

**Wayne County Housing Authority**

130 Carbondale Rd  
Waymart, PA 18472  
(570) 488-6069  
Fax: (570) 488-6496  
<http://www.wchahousing.com/>

## [Westmoreland County](#)

### **Westmoreland County AAA**

Troutman's Building  
200 South Main Street  
Greensburg, PA 15601  
(724) 830-4444  
(800) 442-8000

[aaa@co.westmoreland.pa.us](mailto:aaa@co.westmoreland.pa.us)

<http://www.co.westmoreland.pa.us/index.aspx?nid=397>

- **Contracts with Laurel Legal Services**
- Eligibility guidelines: 125% of the Federal Poverty Level
- Fees: none
- Contact: Ray DuCoeur, Administrator

### **Summit Legal Aid (*formerly Laurel Legal + Southwestern Pennsylvania Legal Services*)**

16 East Otterman Street  
Greensburg, PA 15601  
(800) 846.0871  
(724) 836-2211

**Services: (800) 253-9558**

<https://summitlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse, support, divorce and custody/visitation)
  - Housing (includes landlord/tenant, homelessness prevention, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- **Will Assist with Kinship Care/Custody**
- **Only assists with Guardianship in Westmoreland County with referral from Office of Aging**
- Serves Armstrong, Cambria, Clarion, Indiana, Jefferson, and Westmoreland counties

### **Equity Protection Legal Clinic**

NeighborWorks Western Pennsylvania.  
710 Fifth Avenue, Suite 1000  
Pittsburgh, PA 15219  
(412) 281-9773  
Fax: (412) 281-9987

[info@nwwpa.org](mailto:info@nwwpa.org)  
<http://www.nwwpa.org/>

- Transactional legal services for lower income homebuyers and homeowners throughout the Western Pennsylvania region, including:
  - Legacy preservation
  - Foreclosure prevention
  - Estate planning
  - First time home buyer education
  - Financial literacy education
- Fee: Programs are offered free of charge
- Eligibility: There are no eligibility requirements

### **Westmoreland County Bar Association Lawyer Referral Service**

Office Address:	Mailing Address:
129 North Pennsylvania Avenue	Lawyer Referral Service
Greensburg, PA 15601	PO Box 565
	Greensburg PA 15601

(724) 834-8490

[http://lrs.westbar.org/about\\_lrs/referral.html](http://lrs.westbar.org/about_lrs/referral.html)

- 30 min. consultation for \$30
- Online intake form available
- Have attorneys that handle Grandparent Custody and Guardianship

### **Pro Bono Program**

Westmoreland County Courthouse  
2 North Main Street, Ste 403  
Greensburg, PA 15601  
(724) 837-5539

<http://www.westbar.org/probono>

- Legal issues handled:
  - Consumer (includes debt collection defenses)
  - Family (includes uncontested divorces, custody)
  - Housing (includes landlord/tenant)
  - Employments (includes unemployment compensation)
- Eligibility guidelines:
  - 125% of the Federal Poverty Level
  - No criminal matters
  - Resident of Westmoreland County
- Fees:
  - Courtroom fees or filing fees may apply
- Online intake form available

### **Westmoreland County Court of Common Pleas**

Civil Court Forms:  
<http://www.co.westmoreland.pa.us/index.aspx?NID=326>

Criminal Court Forms:

<http://www.co.westmoreland.pa.us/index.aspx?NID=271>

### **Westmoreland County Victim/Witness Services**

2 North Main Street, Suite 206

Greensburg, PA 15601

(724)830-3272

(800) 442-6926 ext. 3271 or 3272

Fax: (724) 830-3065

Amy Garris, Victim/Witness Coordinator

<https://www.co.westmoreland.pa.us/305/Victim-Witness-Services>

### **Alle-Kiski Area Hope Center**

P.O. Box 67

Tarentum, PA 15084

(724) 224-1100

Hotline: (888) 299-4673

[www.akhopecenter.org](http://www.akhopecenter.org)

- Legal Advocates provide assistance in both the civil and criminal court systems on behalf of domestic violence victims and their children.
- Civil Court:
  - Completion of appropriate documents needed to file a Protection from Abuse order. (PFA)
  - Assistance with Safety Planning
  - Education of victim's rights
  - Explanation of the PFA process
  - Reference to supportive services such as: legal representation, domestic violence counseling centers, children and youth services, and custody, divorce, and support agencies.
- Criminal Court:
  - Completion of appropriate documents needed to file a Protection from Abuse order. (PFA)
  - Assistance with Safety Planning
  - Education of victim's rights
  - Explanation of the PFA process
  - Reference to supportive services such as: legal representation, domestic violence counseling centers, children and youth services, and custody, divorce, and support agencies.
- Services are free of charge to victims of domestic violence.

### **The Blackburn Center**

Blackburn Center

PO Box 398

Greensburg, PA 15601-0398

Administrative: (724) 837-9540 (M-Th 8AM-4:30PM)

24 Hour Hotline: (888) 832-2272

[www.blackburncenter.org](http://www.blackburncenter.org)

Legal Programs:

- Domestic Violence
- Sexual Assault
- Children and Abuse (Child sexual assault and domestic violence)
- Teen Issue
- Elder Abuse (Elder sexual assault, domestic violence later in life)

**Westmoreland County Housing Authority**

167 South Greengate Road

Greensburg, PA 15601

(724) 832-7248 or (800) 924-2669

Fax: (724) 836-0988

[www.wchaonline.com](http://www.wchaonline.com)

- Section 8
- Homelessness Assistance Program



## Wyoming County

### **Area Agency on Aging for Luzerne/Wyoming Counties**

111 N. Pennsylvania Blvd., Ste 100  
Wilkes-Barre, PA 18701  
(570) 822-1158 OR (800) 252-1512  
<http://www.aginglw.org/>

- Has a contract with North Penn Legal Services

### **North Penn Legal Services**

33 N Main Street, Ste 200  
Pittston, PA 18640  
(570) 299-4100 OR (855) 236-6405  
<http://www.northpennlegal.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation, grandparent custody)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Does NOT handle Guardianship Issues
- Financial eligibility is determined by income, assets and family size. Income limits set at 125% of the Federal Poverty Level, except PFA

### **PBA Lawyer Referral Service** – use statewide number

(800) 692-7375 (in-PA callers only) or (717) 238-6807  
Monday – Friday, 8 a.m. – 4:30 p.m.  
<http://www.pabar.org/site/For-the-Public/Find-a-Lawyer>

- 30 min. consultation for \$30
- Kinship Care/Custody lawyers available
- Limited Guardianship advice

### **Victim Resource Center**

119 Warren Street  
Tunkhannock, PA 18657  
(570) 836-5544  
Hotline: (866) 206-9050  
TTY: 570-823-5853  
[www.vrcnepa.org](http://www.vrcnepa.org)

- Programs:
  - Legal accompaniment to court
  - Protection orders
- No fees or eligibility requirements

**Wyoming County Housing Authority**

133 SJ Bailey Rd

Nicholson, PA 18446

(570) 942-6155 OR (570) 836-7262

Fax: (570) 942-4379

[http://www.wycopa.org/Offices/GIS\\_Mapping/Pages/Housing-and-Redevelopment-Authority.aspx](http://www.wycopa.org/Offices/GIS_Mapping/Pages/Housing-and-Redevelopment-Authority.aspx)

## York County

### **York County AAA**

100 West Market Street

York, PA 17401

(717) 771-9610 or (800) 632-9073

<https://yorkcountypa.gov/health-human-services/agency-on-aging.html>  
[aging@yorkcountypa.gov](mailto:aging@yorkcountypa.gov)

- Contracts with MidPenn Legal Services for range of issues
- A qualified attorney who handles a wide range of legal problems confronting senior citizens provides legal services. Advice and representation are available for such issues as:
  - Landlord/tenant disputes
  - Health Care benefit issues
  - Consumer fraud issues
  - Fee-generating cases are excluded
- Legal Services are available on a limited, pre-authorized basis for York County residents 60 years of age or older, who do not have a regular attorney who feel that:
  - They have been exploited in a purchase or contract
  - They are receiving incorrect amounts of Social Security or Supplemental Security Income
  - Their Medicare benefits are not correct
  - They have other problems that they feel require the advice or services of an attorney
- Contact: intake unit or Mark W. Shea, Director

### **MidPenn Legal Services**

29 North Queen St.

York, PA 17403

(717) 848-3605

Centralized intake: 800-326-9177

<http://www.midpenn.org/>

- Legal issues handled:
  - Consumer (includes bankruptcy, sheriff sales and repossession)
  - Family (includes domestic violence, protection from abuse and custody/visitation)
  - Housing (includes landlord/tenant, subsidized housing, foreclosure and public utilities, grandparent custody/kinship care)
  - Public benefits (includes Food Stamps, Social Security, unemployment compensation, SSI, general assistance, TANF)
  - Elder law (includes powers of attorney and wills)

- Financial eligibility is determined by income, assets and family size. Income limits are set at 125% of the Federal Poverty Level, except in cases of protection from abuse.
- Generally does not handle Guardianship Issues

### **York County Attorney Connection Lawyer Referral Service**

137 East Market Street

York, PA 17401

(717) 854-8755

<http://www.yorkbar.com/?page=Howto>

[info@yorkbar.info](mailto:info@yorkbar.info)

- \$50 for a 30-minute initial consultation.
- Modest Means Program available for family and criminal law matters. Fees: \$25 fee which includes initial consultation, then no more than \$100 per hour. In order to be considered, you must complete application, available online or via email or fax.
- Online intake available.
- Have attorneys available for Grandparent Custody and Guardianship Defense

### **York County Self-Help Center**

York County Judicial Center

45 N. George Street

York, PA 17401

[courtselfhelp@yorkcountypa.gov](mailto:courtselfhelp@yorkcountypa.gov)

<http://yorkcountypa.gov/courts-criminal-justice/self-help-center.html>

- The Center provides assistance and information to those representing themselves regarding legal procedure and issues.
- They DO NOT provide any legal advice.

### **York County Victim Services**

York County Judicial Center

45 N. George Street, 3rd floor

York, PA 17401

(717) 771-9600 ext. 3142 or (877) 326-8262

[http://www.yorkda.com/victim\\_witness.shtml](http://www.yorkda.com/victim_witness.shtml)

### **YWCA of York**

320 E. Market St

York, PA 17403

(717) 846-5400

Hotline: (800) 262-8444

[http://www.ywcayork.org/site/c.7oIIJOPrGgIUf/b.8386715/k.42E0/Comprehensive\\_Victim\\_Services.htm](http://www.ywcayork.org/site/c.7oIIJOPrGgIUf/b.8386715/k.42E0/Comprehensive_Victim_Services.htm)

- Legal advocacy for victims of domestic and sexual violence including assistance with filing Protection from Abuse orders and court accompaniment.
- Services are free to victims and their partners.

**York County Veteran's Affairs—**

<https://yorkcountypa.gov/county-administration/veteran-affairs.html>  
717-771-9218

yorkvet@yorkcountypa.gov

Hours: 0800-1630 Monday through Friday

Director: Terry Gendron tgendron@yorkcountypa.gov

Deputy Director: Kevin Smyers ksmyers@yorkcountypa.gov

Service Officer: Jody Wilson jwilson@yorkcountypa.gov

Liaison Officer: Melissa Hunt mjhunt@yorkcountypa.gov

**SAFE Home/YWCA of Hanover**

23 West Chestnut Street

Hanover, PA 17331

(717) 637-2125

Hotline: (717) 632-0007

<http://www.ywcahanover.org>

- Legal advocacy for victims of domestic and sexual violence including assistance with filing Protection from Abuse orders and court accompaniment.
- Services are free to victims and their partners.

**Housing Authority of the City of York**

31 South Broad Street

York, PA 17405

(Rear of 27 South Broad Street)

(717) 845-2601

Fax: (717) 845-9251

TDD Phone: (717) 846-9157

Monday, Tuesday, Thursday and Friday 8:30am – 4:00pm

Wednesday 8:30am – 5:00pm

<http://www.yorkhousingauthority.com/>

# Statewide Services by Subject

## Aging

### **CARIE (Center for Advocacy for the Rights and Interests of the Elderly)**

1500 JFK Boulevard, Suite 1500

Philadelphia, PA 19102

(215) 545-5728 or Toll Free at 1-800-356-3606

[www.carie.org](http://www.carie.org)

- Free telephone and online consultation service providing information and resolving problems for older adults and those who care for them
- Court accompaniment and advocacy for older Philadelphians who are victims of crime or abuse, as well as assistance changing locks and securing the home
- Advocacy service to help resolve problems and complaints related to the Philadelphia Shared Ride program or CCT-Connect
- Complaint resolution and resident rights representation for nursing and personal care home residents living in north, central, south, west and center city Philadelphia
- Protects Medicare and Medicare beneficiaries from health care fraud and abuse.
- Caregiver GPS
  - The Elder's Advocate, CARIE's online resource for caregivers of older adults
  - <http://www.caregivergps.org/>

## **Consumer**

### **Attorney General, Pennsylvania Office of the**

16<sup>th</sup> Fl Strawberry Square  
Harrisburg, PA 17120  
(717) 787-3391  
[www.attorneygeneral.gov](http://www.attorneygeneral.gov)

### **Consumer Protection Hotline**

(800) 441-2555

- Investigation of telemarketing scams or identity theft, fighting for civil rights, monitoring charitable organizations and protecting consumers from deceptive advertising or other unfair business practices

### **Senior Protection Hotline**

(866) 623-2137

- Investigate and prosecute all forms of abuse of the elderly including financial exploitation, physical abuse and sexual assault

### **Home Improvement Consumer Hotline**

(888) 520-6680

- To report unregistered contractors operating in their communities.

### **Better Business Bureau**

<https://www.bbb.org/en/us/bbb-directory/pa>

#### **Western PA**

400 Holiday Drive, Suite 220  
Pittsburgh, PA 15220  
(877) 267-5222  
Fax: (412) 922-8656  
Email: [info@pittsburgh.bbb.org](mailto:info@pittsburgh.bbb.org)  
<http://www.pittsburgh.bbb.org/>

#### **Metro Washington DC and Eastern PA**

1411 K Street NW, 10<sup>th</sup> Floor  
Washington, DC 20005-3404  
(202) 393-8000  
Fax: (202) 393-1198  
Email: [info@mybbb.org](mailto:info@mybbb.org)  
<https://www.bbb.org/en/us/local-bbb/bbb-serving-metro-washington-dc-metro-philadelphia-and-eastern-pennsylvania>

### **Consumer Financial Protection Bureau**

<https://www.consumerfinance.gov/>  
1700 G. St. N.W.

Washington, D.C., 20552

(855) 411-2372

Government Bureau that regulates financial institutions and provides helpful consumer information tools

- Accepts and investigates complaints regarding unfair or deceptive business practices

### **HUD Certified Consumer Credit Counseling Services**

**Delaware Valley and Northeastern PA**– Clarifi, various locations

(800) 989-2227 or (215) 563-5665

<https://clarifi.org>

- Assistance with:
  - Budget and Credit improvement
  - Debt management
  - Financial wellness

**Western and Central PA** – Advantage Consumer Counseling Service

(866) 699-2227

<http://www.advantageccs.org/>

- Assistance with:
  - Budget and credit counseling
  - Debt management
  - Financial literacy

### **Free Annual Credit Report**

[www.annualcreditreport.com](http://www.annualcreditreport.com)

(877) 322-8228

- Get a free copy of your credit report every 12 months from each credit reporting company. Federally authorized.

### **Identity Theft Hotline – A Service of Social Security Administration**

(877) IDTHEFT (1-877-438-4338)

<http://www.ssa.gov/pubs/10064.html> Informational brochure

<http://www.idtheft.gov> Report identity theft to the Federal Trade Commission

### **Lifeline Program**

<http://www.lifelinesupport.org/lis/>

- Federal program that provides a monthly discount on either internet or phone service to eligible low-income households. May help limited income consumers keep their services connected, reduce monthly bills and avoid shut-offs.

### **Office of Consumer Advocate**

555 Walnut Street

5<sup>th</sup> Floor Forum Place



Harrisburg, PA 17101  
(800) 684-6560 or (717) 783-5048  
Email: [consumer@paoca.org](mailto:consumer@paoca.org)  
[www.oca.state.pa.us](http://www.oca.state.pa.us)

- Represents the public before the Public Utility Commission

## **Pennsylvania Human Relations Commission**

### **Harrisburg Regional Office**

333 Market Street, 8th Floor  
Harrisburg, PA 17101-2210  
(717) 787-9780

(717) 787-7279 TTY users only

Office Hours: 8:30 a.m. to 5:00 p.m. M-F

- Serves Adams, Bedford, Berks, Blair, Bradford, Cambria, Carbon, Centre, Clinton, Columbia, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lackawanna, Lancaster, Lebanon, Lehigh, Luzerne, Lycoming, Mifflin, Monroe, Montour, Northampton, Northumberland, Perry, Pike, Schuylkill, Snyder, Somerset, Sullivan, Susquehanna, Tioga, Union, Wayne, Wyoming and York counties

### **Philadelphia Regional Office**

110 North 8th Street, Suite 501  
Philadelphia, PA 19107  
(215) 560-2496

(215) 560-3599 TTY users only

Office Hours: 8:30 a.m. to 5:00 p.m. M-F

- Serves Bucks, Chester, Delaware, Montgomery and Philadelphia counties

### **Pittsburgh Regional Office**

301 Fifth Avenue  
Suite 390, Piatt Place  
Pittsburgh, PA 15222  
(412) 565-5395

(412) 565-5711 TTY users only

Office Hours: 8:30 a.m. to 5:00 p.m. M-F

- Serves Allegheny, Armstrong, Beaver, Butler, Cameron, Clarion, Clearfield, Crawford, Elk, Erie, Fayette, Forest, Greene, Indiana, Jefferson, Lawrence, McKean, Mercer, Potter, Venango, Warren, Washington and Westmoreland counties

<http://www.phrc.state.pa.us/>

- For those who believe they have been unfairly discriminated against due to age, race, sex, color, religious creed, ancestry, national origin or non-job related handicap or disability

- Addresses the following 5 areas: Employment, Education, Public Accommodations, Housing, and Commercial property
- Also investigate predatory lending

### **Pennsylvania Insurance Department**

Main Headquarters  
 1326 Strawberry Square  
 Harrisburg, PA 17120  
 Automated Consumer Hotline: (877) 881-6388 or (717) 787-2317  
[www.insurance.pa.gov](http://www.insurance.pa.gov)

Administrative Hearings  
 PA Insurance Department  
 901 North 7<sup>th</sup> Street, Ste 200  
 Harrisburg, PA 17102  
 (717) 783-2126  
 Fax: (717) 787-8781  
 Email: [ra-hearings@pa.gov](mailto:ra-hearings@pa.gov)

Children's Health Insurance Program (CHIP)  
 1142 Strawberry Square  
 Harrisburg, PA 17120  
 (800) 986-KIDS (5437)  
 Fax: (717) 705-1643  
<http://www.chipcoverspakids.com>

Consumer Services  
 Pennsylvania Insurance Department  
 1209 Strawberry Square  
 Harrisburg, PA 17120  
 (717) 787-2317 or 1-877-881-6388  
 TTY/TDD: (717) 783-3898  
 Fax: (717) 787-8585

- Receives, investigates and answers questions and complaints regarding insurance matters

### **Pennsylvania Public Utility Commission**

Commonwealth Keystone Building  
 400 North Street  
 Commonwealth Keystone Bldg.  
 Harrisburg, PA 17120  
 PUC Hotline: (800) 692-7380  
<http://www.puc.state.pa.us/>

Mailing Address  
 P.O. Box 3265  
 Harrisburg, PA 17105-3265

- Hotline available for customers to call for information about selecting an electric supplier, gas supplier or competitive local telephone company.

### **Pennsylvania Utility Law Project (provided through Regional Housing Legal Services)**

118 Locust St.  
Harrisburg, PA 17101  
(717) 236-9486 or 1-800-322-7572  
Toll Free Hotline: 1-844-645-2500  
Fax: 717-233-4088  
Email: [utilityhotline@palegalaid.net](mailto:utilityhotline@palegalaid.net)  
<http://www.rhls.org/utilities/pulp/>

- Provides information, assistance, and advice about residential utility and energy matters affecting low-income consumers.

### **Securities and Exchange Commission**

Office of Investor Education and Advocacy  
100 F Street, N.E.  
Washington, D.C. 20549-0213  
(800) 732-0330  
[www.sec.gov](http://www.sec.gov)

- Assistance with investment scams

### **Social Security Administration**

(1-800) 772-1213 TYY: (1-800) 325-0778  
Monday – Friday 7:00am – 7:00pm

- Apply for retirement, disability, and Medicare benefits
- Review Social Security statement
- Request replacement of Medicare card
- Access publications
- [www.socialsecurity.gov](http://www.socialsecurity.gov) (can find local office contact information on their website)

### **United States Senate Special Committee on Aging Anti-Fraud Hotline**

(1-855) 303-9470 9 a.m. - 5 p.m. EST.

- Anyone with information about suspected fraud can call the toll-free fraud hotline or contact the committee through its website, located at <http://www.aging.senate.gov/fraud-hotline>
- The hotline is staffed by a team of committee investigators who have experience with investment scams, identity theft, bogus sweepstakes and lottery schemes, Medicare and Social Security fraud, and a variety of other senior exploitation issues
- The investigators will directly examine complaints and, if appropriate, refer them to the proper authorities.

## **Veterans**

### **Military Assistance Project**

<https://militaryassistanceproject.org/>

2005 Market Street, One Commerce Square, Suite 1930

Philadelphia, PA 19103

(215) 557-3550

- Free legal bankruptcy services for veteran military personnel
- Provides attorneys and resources necessary for a fresh start

### **Pennsylvania National Guard Family Program**

[www.facebook.com/pngsmfs](http://www.facebook.com/pngsmfs)

14111 Hospital Rd, Fort Indiantown Gap, PA, 17028

1-844-604-5354, available 24/7

- Resource specialists empower Service Members and their families during all phases of the Deployment Life Cycle.
- Essential Services:
  - Emergency Family Assistance Centers
  - Crisis & Intervention
  - Financial Needs
  - DEERS & ID card info
  - TRICARE health insurance
- Additional Services:
  - Military, Veteran, Retiree Benefits
  - Deployment support
  - Behavioral health
  - Employment outreach
  - Household & Property

## **Health**

### **AIDS Law Project of Pennsylvania**

1211 Chestnut Street, Suite 600

Philadelphia, PA 19107

(215) 587-9377, 9:30 a.m. – 1 p.m.

Fax: (215) 587-9902

[www.aidslawpa.org](http://www.aidslawpa.org)

- Providing free legal assistance to people with HIV/AIDS and those affected by the epidemic.
- Bilingual staff available.
- Provides legal assistance with the following issues:
  - HIV/AIDS discrimination
  - Confidentiality of HIV-Related Information
  - HIV Testing Protocols

- Public/Private Benefits
- Housing
- Wills, living wills, & powers of attorney
- Financial/Consumer Debt
- Immigration
- Custody
- Special Programs include:
  - Criminal Records Resolution
  - Standby Guardianship
  - Medical/Legal Partnership
  - HIV Policy Collaborative of Pennsylvania
  - Compassionate Release
  - Case Management Training

### **Alzheimer's Association 24/7 Helpline**

1-800-272-3900

TDD: 1-866-403-3073

[https://alz.org/we\\_can\\_help\\_24\\_7\\_helpline.asp](https://alz.org/we_can_help_24_7_helpline.asp)

Delaware Valley Chapter Headquarters  
 399 Market Street, Suite 102  
 Philadelphia, PA 19106

Greater Pennsylvania Chapter – various locations listed at  
[https://www.alz.org/pa/in\\_my\\_community\\_contact.asp](https://www.alz.org/pa/in_my_community_contact.asp)

- Alzheimer's Association's Helpline is a phone line for anyone to call to get emotional support and coping strategies, information and resources available in the community, Alzheimer's research updates, and access to all Chapter programs and services.
- Alzheimer's Association's Helpline is available around the clock, 365 days a year. Calls are answered by staff and specially trained volunteers.
- The Helpline is available in over 160 languages.
- Callers get directed to their local chapter by calling the 1-800 number (based on area code)

### **APPRISE – A Service of Pennsylvania Department of Aging**

(1-800) 783-7067

<http://www.aging.pa.gov/aging-services/insurance/Pages/default.aspx>

Health insurance counseling and assistance program for seniors with Medicare. Services are free and confidential.

### **Department of Health – Complaint Hotline**

Rm 526 Health and Welfare Building  
 625 Forster Street  
 Harrisburg, PA 17120

(1-800) 254-5164

<http://www.portal.state.pa.us/portal/server.pt?open=514&objID=937981&mode=2>

- Handles complaints regarding nursing home care

### **DHS- complaint hotline**

Personal Care Home or Assisted Living Facility Complaints  
877-401-8835

### **Eldercare Locator**

(1-800) 677-1116

[www.eldercare.gov](http://www.eldercare.gov)

- A public service of the U.S. Administration on Aging connecting you to services for older adults and their families.

### **Federally Qualified Health Centers in Pennsylvania**

1035 Mumma Rd, Ste 1

Wormleysburg, PA 17043

(1-866) 944-CARE or (717) 761-6443

<http://www.pachc.org/>

- Can enter in zip code and receive local information

### **Office of the Long Term Care Ombudsman**

Pennsylvania Department of Aging

555 Walnut Street, 5th Floor

Harrisburg, PA 17101

717-783-8975

<http://www.aging.pa.gov/aging-services/Pages/Ombudsman.aspx>

- Advocates for seniors seeking long term care and resolves resident complaints.

### **PACE/PACENET - A Service of Pennsylvania Department of Aging**

P.O. Box 8806

Harrisburg, PA 17105-8806

(1-800) 225-7223

(888) 656-0372 fax

<https://pacecares.magellanhealth.com>

- PACE, PACENET and PACE Plus Medicare are Pennsylvania's prescription assistance programs for older adults, offering low-cost prescription medication to qualified residents age 65 and older

### **Pennsylvania Dental Association**

3501 North Front Street

P.O. Box 3341

Harrisburg, PA 17105

(717) 234-5941

Fax: (717) 234-2186

<http://www.padental.org/>

- File complaints about dental work
- Also has Senior Dental Care Program for low-income and/or uninsured seniors. <http://dentallifeline.org/pennsylvania/>

### **Pennsylvania Health Law Project**

Helpline: (800) 274-3258

[staff@phlp.org](mailto:staff@phlp.org)

<http://www.phlp.org>

#### **Philadelphia Office:**

Corn Exchange Building, Suite 400

123 Chestnut Street

Philadelphia, PA 19106

(215) 625-3990 or (800) 274 3258

#### **Pittsburgh Office:**

2325 E. Carson Street

1<sup>st</sup> Floor

Pittsburgh, PA 15203

(412) 434-5779

Fax: (412) 434-0128

#### **Harrisburg Office:**

118 Locust Street

Harrisburg, PA 17001-1414

(717) 236-6310

Fax: (717) 233-4088

- PHLP provides free legal services to lower-income consumers, seniors, and persons with disabilities who are having trouble accessing publicly funded healthcare coverage or services.

### **Seniors Eye Care Program**

(877) 887-6327 (General Information line)

8 a.m. – 12 p.m. M-F (Pacific Time)

Fax: (415) 561-8567

[www.eyecareamerica.org](http://www.eyecareamerica.org)

- Online referral center
- Must be a US Citizen or Legal Resident, 65 or older, not have seen an ophthalmologist in 3 years or more and cannot belong to an HMO or have VA benefits.
- This is a free service

### **Pennsylvania Health Access Network (PHAN).**

(877) 570-3642

online intake form at <https://pahealthaccess.org/gethelp/>.

- For assistance applying for Medicaid, They help consumers navigate the application process

## **Housing**

### **Disaster Legal Assistance Program**

211 N. Front Street  
Harrisburg, PA 17101  
(717)-780-3800

Email: [sgomez@phfa.org](mailto:sgomez@phfa.org)

[https://www.paprobono.net/program-directory/organization.264515-ABAFEMA Disaster Legal Assistance Program ABA Young Lawyers Division Penns](https://www.paprobono.net/program-directory/organization.264515-ABAFEMA%20Disaster%20Legal%20Assistance%20Program%20ABA%20Young%20Lawyers%20Division%20Penns)

- Provides temporary Pro bono disaster related legal services to low-income victims of federally-declared disaster.
- Provides services through Hotline, Clinics, and Resource Centers
- Created by Memorandum of Understanding between YLD of ABA and FEMA

### **PA Housing Search (program funded by PHFA)**

1-877-428-8844 (toll free) Monday-Friday, 9 a.m. - 8 p.m. Dial 7-1-1 for TTY.

<https://www.pahousingsearch.com>

- Website allows individuals and advocates to search for a (rental) home that fits specific needs and budget.
- This is NOT the list of public and subsidized-private rentals which has a waitlist, although availabilities in any of those sites may also be listed here. Users should also contact local housing agencies, if desired.
- Property providers can list then-currently available apartments or homes at any time—this means that not all available properties will be listed here, but all properties listed here should be available as advertised.
- Users can search by geography, price, features, income- / age- / disability-based housing.
- Users can run a search themselves online and get instant results.
- Users who prefer NOT to use computer may call the toll-free line, and the operator there can run specific search terms for the caller—then the operator can EMAIL the caller's specific results—may be able to fax, or send to a public address (legal aid, state rep, etc.?), if caller does not have email access.

### **Pennsylvania Utility Law Project (provided through Regional Housing Legal Services)**

118 Locust St.  
Harrisburg, PA 17101  
(717) 236-9486 or 1-800-322-7572  
Toll Free Hotline: 1-844-645-2500  
Fax: 717-233-4088  
Email: [utilityhotline@palegalaid.net](mailto:utilityhotline@palegalaid.net)



<http://www.rhls.org/utilities/pulp/>

- Provides information, assistance, and advice about residential utility and energy matters affecting low-income consumers.

### **Property Tax/Rent Rebate**

(888) 222-9190

<http://www.revenue.pa.gov/GeneralTaxInformation/PropertyTaxRentRebateProgram/Pages/default.aspx>

- Available to seniors 65 or older, widows or widowers over 50 and disabled persons over 18
- Income limits of \$35,000 annually for homeowners and \$15,000 annually for renters. Half of Social Security income is excluded.

### **Pennsylvania Department of Banking and Securities Consumer Services**

17 N. 2<sup>nd</sup> Street

Harrisburg, PA 17101

(800) PA-BANKS (722-2657)

Email: [enovak@pa.gov](mailto:enovak@pa.gov)

[http://www.pcacares.org/service\\_provider/understanding-reverse-mortgages-pa-department-of-banking-and-securities/](http://www.pcacares.org/service_provider/understanding-reverse-mortgages-pa-department-of-banking-and-securities/)

- Provides assistance to seniors facing mortgage foreclosure by explaining options suitable to the individual situation.
- May contact the loan servicer on the senior's behalf and mediate between the senior and the loan servicer.
- Can connect senior to a certified housing counselor in their area.

### **Certified Housing Counselors**

#### **Pennsylvania Housing Finance Agency**

Home Purchase, Assistance, or Mortgage Refinance Loans (1-800) 882-1174

Homebuyer Counseling and Education (1-855) 827-3466

Foreclosure Prevention/Assistance/ HEMAP (1-800) 342-2397

Other Homeownership Questions (1-855) 827-3466

<http://www.phfa.org>

#### **U.S. Department of Housing and Urban Development**

Philadelphia Regional Office

The Wanamaker Building

100 Penn Square East

Philadelphia, PA 19107-3380

#### **Housing Counseling Line**

(800) 569-4287

(800) CALL-FHA (225-5342)

TTY: (800) 877-8339  
<https://www.hud.gov/>

**Making Home Affordable Program** (sponsored by the U.S. Department of Treasury and U.S. Department of Housing and Urban Development)

888-995-HOPE (4673)

<http://www.makinghomeaffordable.gov>

- Helps individuals find out if they qualify for the federal loan modification program in order to avoid foreclosure.  
This number is also used for the “Homeownership Preservation Foundation”.

**Homeownership Preservation Foundation**

(888) 995-HOPE (4673)

<http://www.995hope.org/>

- Free, comprehensive foreclosure assistance in more than 160 languages.
- This number is also used for the “Making Home Affordable Program”.

**U.S. Housing and Urban Development- Approved Housing Counseling Agencies in Pennsylvania**

555 Walnut Street, 5th Floor  
Harrisburg, PA 17101-1919  
(717) 783-6207

<https://apps.hud.gov/offices/hsg/sfh/hcc/hcs.cfm?webListAction=search&searchstate=PA>

- Website contains a list of all Pennsylvania's HUD qualified financial counselors by region

## **Immigration**

### **HIAS Pennsylvania**

2100 Arch Street

Philadelphia, PA 19103-1300

(215) 832-0900 [Intake between 2pm-4:30pm Thursdays]

1-800-799 SAFE (7233) Domestic Violence Hotline

<http://hiaspa.org/legal>

Provides legal services to low-income and at-risk immigrants and refugees. We assist with a variety of immigration matters, including:

- Travel documents
- Extension of Status/Change of Status
- Family Petitions
- Adjustment of Status (Green Card Applications)
- Temporary Protected Status (TPS)
- Representing immigrant youth in their immigration matters (SIJ)
- Applications for political asylum
- Representation in removal (deportation) proceedings
- Representing immigrant victims of domestic violence in their immigration matters (VAWA, U visas)
- Applications for victims of interpersonal violence (U Visas)
- Naturalization/Citizenship Replacement of Immigration documents
- Custody

Eligibility guidelines: 187.5% Federal Poverty Level; victims of domestic violence and immigrant youth; Other factors, such as language barriers, age of applicant and situation with dependents, are taken into account when deciding whether to take a case.

### **Pennsylvania Immigration Resource Center**

112 Pleasant Acres Road, Suite I

P.O. Box 20339

York, PA 17402

(717) 600-8099

Fax: (717) 600-8099

[info@pirclaw.org](mailto:info@pirclaw.org)

<http://www.pirclaw.org/>

- Provides access to justice for vulnerable immigrants in detention and in the community through legal services – direct representation, coordination of pro bono legal assistance, and pro se assistance.

### **Board of Immigration Appeals (BIA) Pro Bono Project**

415 Michigan Ave NE Suite 200

Washington, DC 20017

(202) 756-5537

<https://cliniclegal.org/programs/advocacy/bia-pro-bono>

- Provides pro bono legal representation to indigent immigrants before the BIA
- Provides services to immigrants that were either accepted or denied by 1<sup>st</sup> level immigration judge

## **Legal**

### **AIDS Law Project of Pennsylvania**

1211 Chestnut Street, Suite 600

Philadelphia, PA 19107

(215) 587-9377, 9:30 a.m. – 1 p.m.

Fax: (215) 587-9902

[www.aidslawpa.org](http://www.aidslawpa.org)

- Providing free legal assistance to people with HIV/AIDS and those affected by the epidemic.
- Bilingual staff available.
- Provides legal assistance with the following issues:
  - HIV/AIDS discrimination
  - Confidentiality of HIV-Related Information
  - HIV Testing Protocols
  - Public/Private Benefits
  - Housing
  - Wills, living wills, & powers of attorney
  - Financial/Consumer Debt
  - Immigration
- Special Programs include:
  - Criminal Records Resolution
  - Standby Guardianship
  - Medical/Legal Partnership
  - HIV Policy Collaborative of Pennsylvania
  - Compassionate Release
  - Case Management Training

### **Center for Disability Law and Policy**

1617 J.F.K. Blvd.

Suite 800

Philadelphia, PA 19103

(215) 557-7112

<http://www.equalemployment.org/>

- Provides advocacy and legal services to individuals with disabilities throughout Pennsylvania
- Represents claims under ADA among other issues

### **Community Justice Project (CJP)**

118 Locust Street, Harrisburg, PA 17101  
 (717) 236-9486  
<http://www.communityjusticeproject.org>

- Protect and Expand civil rights of low-income people throughout Pennsylvania
- Enforces laws that protect civil rights in housing, education, employment and others

### **Court of Judicial Discipline of the Commonwealth of Pennsylvania**

Pennsylvania Judicial Center  
 601 Commonwealth Avenue, Suite 5500  
 PO Box 62595  
 Harrisburg, Pennsylvania 17106-2595  
 (717) 772-3771  
 Fax: (717) 772-3774  
<http://www.pacourts.us/courts/court-of-judicial-discipline>

### **Disability Rights Pennsylvania**

<https://www.disabilityrightspa.org/>

#### **Philadelphia Office**

The Philadelphia Building  
 1315 Walnut Street, Suite 500  
 Philadelphia, PA 19107-4798  
 (215) 238-8070

#### **Harrisburg Office**

301 Chestnut Street, Ste 300  
 Harrisburg, PA 17101  
 (800) 692-7743 or (717) 236-8110  
 TDD: (877) 375-7139

#### **Pittsburgh Office**

429 Fourth Avenue, Suite 701  
 Pittsburgh, PA 15219-1505  
 (412) 391-5225

- DRN works to ensure that people with disabilities have equal and unhindered access to employment, transportation, public accommodations, and government services; to enforce their rights to vocational, rehabilitative, post-secondary educational, health, and other services; and to protect them from abuse and neglect.
- Intake form: <https://www.disabilityrightspa.org/get-help/intake/> or can call Live Intake at (800) 692-7443 M-F, 9:00 a.m. – 3:00 p.m.

## **Disciplinary Board of the Supreme Court of Pennsylvania**

<http://www.padisciplinaryboard.org/>

- To find out if an attorney is in good standing has any grievances or complaints against him/her

### **District 1 Office - Philadelphia**

1601 Market Street, Suite 3320  
Philadelphia, PA 19103  
(215) 560-6296

### **District 2 Office - Southeastern Pennsylvania**

820 Adams Avenue, Suite 170  
Trooper, PA 19403  
(610) 650-8210

### **District 3 Office - Central Pennsylvania**

601 Commonwealth Avenue, Suite 5800  
P.O. Box 62675  
Harrisburg, PA 17106-8572  
(717) 772-8572

### **District 4 Office - Western Pennsylvania**

437 Grant Street  
Frick Building, Suite 1300  
Pittsburgh, PA 15219  
(412) 565-3173

## **Equality Advocates Pennsylvania**

1211 Chestnut Street, Suit 605  
Philadelphia, PA 19107  
(215)-731-1447

<http://www.equalitypa.org/>

- Clinical program of the Temple University Beasley School of Law
- Provides direct legal services to LGBT individuals on a statewide basis

## **Judicial Conduct Board**

601 Commonwealth Avenue, Suite 3500  
P.O. Box 6252  
Harrisburg, Pennsylvania 17120-0901  
(717) 234-7911

<http://www.judicialconductboardofpa.org/>

- The Judicial Conduct Board of Pennsylvania investigates allegations of ethical misconduct against Pennsylvania judges. If necessary, the Board prepares and brings cases against judges who are accused of unethical actions.

## **Justice at Work (Formerly known as Friends of Farmworkers)**

990 Spring Garden Street  
Suite 300  
Philadelphia, PA 19123  
(215) 733-0878

- Provide free legal services and education on legal rights to migrant and seasonal Agricultural workers in Pennsylvania
- Direct legal services for employment issues, minimum wage, workers rights, public benefits and more

### **Lawyers Saluting Veterans**

100 South Street  
Harrisburg, PA 17101  
(800)- 932-0311 ext. 2570

<https://www.pabar.org/site/For-the-Public/Military-and-Veterans-Services/Lawyers-Saluting-Veterans-Program>

- PBA members handle cases in their areas of practice of expertise for PA Military veterans, free of charge
- Ran by PBA Pro Bono Office and Military and Veterans' Affairs Committee

### **Mazzoni Legal Center**

215 South 12th Street, 8th Floor  
Philadelphia, PA 19107  
(215)-563-0657  
<https://www.mazzonicenter.org/>

- Provides Direct Legal Assistance for individuals facing discrimination based on sexual orientation or gender identity
- Pro Bono Assistance to low income persons for employment, housing, public accommodations, school bullying, second parent adoptions, custody, same sex union dissolutions and divorce, name changes, police misconduct, First Amendment claims and more

### **Mediation Council of Western PA**

P.O. Box 23698  
Pittsburgh, PA 15222  
(412) 213-8604  
<https://www.mediationcouncilpa.org/>

- Business breakups and management issues
- Employer-employee disputes
- Modification and interpretation of contracts
- Divorce, alimony, division of property
- Breach of contract
- Child custody and support
- Neighborhood disputes
- Disputes between estate heirs

- Landlord-tenant disputes
- Workplace discrimination issues

**Pennsylvania Council of Mediators**

414 Barclay Road  
 Rosemont, PA 19010  
 (610) 526-1802  
[info@pamediation.org](mailto:info@pamediation.org)  
<http://www.pamediation.org/>

**Pennsylvania Human Relations Commission**

**Harrisburg Regional Office**

333 Market Street, 8th Floor  
 Harrisburg, PA 17101-2210  
 (717) 787-9780  
 (717) 787-7279 TTY users only  
 Office Hours: 8:30 a.m. to 5:00 p.m. M-F

- Serves Adams, Bedford, Berks, Blair, Bradford, Cambria, Carbon, Centre, Clinton, Columbia, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lackawanna, Lancaster, Lebanon, Lehigh, Luzerne, Lycoming, Mifflin, Monroe, Montour, Northampton, Northumberland, Perry, Pike, Schuylkill, Snyder, Somerset, Sullivan, Susquehanna, Tioga, Union, Wayne, Wyoming and York counties

**Philadelphia Regional Office**

110 North 8th Street, Suite 501  
 Philadelphia, PA 19107  
 (215) 560-2496  
 (215) 560-3599 TTY users only  
 Office Hours: 8:30 a.m. to 5:00 p.m. M-F

- Serves Bucks, Chester, Delaware, Montgomery and Philadelphia counties

**Pittsburgh Regional Office**

301 Fifth Avenue  
 Suite 390, Piatt Place  
 Pittsburgh, PA 15222  
 (412) 565-5395  
 (412) 565-5711 TTY users only  
 Office Hours: 8:30 a.m. to 5:00 p.m. M-F

- Serves Allegheny, Armstrong, Beaver, Butler, Cameron, Clarion, Clearfield, Crawford, Elk, Erie, Fayette, Forest, Greene, Indiana, Jefferson, Lawrence, McKean, Mercer, Potter, Venango, Warren, Washington and Westmoreland counties

<http://www.phrc.state.pa.us/>



- For those who believe they have been unfairly discriminated against due to age, race, sex, color, religious creed, ancestry, national origin or non-job related handicap or disability
- Addresses the following 5 areas: Employment, Education, Public Accommodations, Housing, and Commercial property
- Also investigate predatory lending

### **Pennsylvania Institutional Law Project**

Main and Eastern Office  
 The Cast Iron Building  
 718 Arch Street, Suite 304 South  
 Philadelphia, PA 19106  
 (215) 925-2966  
[www.pailp.org](http://www.pailp.org)

Central Office – handling Central PA region and federal prison issues  
 Lewisburg Prison Project  
 P.O. Box 128  
 Lewisburg, PA 17837-0128  
 (570) 523-1104  
<http://lewisburgprisonproject.org>

Western Office  
 100 Fifth Ave, Suite 900  
 Pittsburg, PA 15222  
 (412) 434-6175

- Legal services for low-income residents of prisons, jails, state hospitals, and state centers

### **Pennsylvania Utility Law Project (provided through Regional Housing Legal Services)**

118 Locust St.  
 Harrisburg, PA 17101  
 (717) 236-9486 or 1-800-322-7572  
 Toll Free Hotline: 1-844-645-2500  
 Fax: 717-233-4088  
 Email: [utilityhotline@palegalaid.net](mailto:utilityhotline@palegalaid.net)  
<http://www.rhls.org/utilities/pulp/>

- Provides information, assistance, and advice about residential utility and energy matters affecting low-income consumers.

### **Veterans Consortium Pro Bono Program**

2101 L Street NW, Suite 420  
Washington, DC 20037  
(888) 838-7727 or (202) 628-8164  
<http://www.vetsprobono.org>

- Free pro bono attorneys to veterans and their qualifying family members who have an appeal pending at the U.S. Court of Appeals for Veterans Claims.
- Help with Discharge Upgrades: call (202) 733-3324 or email [upgrades@vetsprobono.org](mailto:upgrades@vetsprobono.org)

### **Women's Law Project**

(215) 928-9801, extension 5760 (Telephone counseling line)  
9:30-4:30 Monday-Friday

<https://www.womenslawproject.org/telephone-counseling-referral-service/>

- provides callers free information and guidance on many issues, including requests related to reproductive health, paid leave, domestic and sexual violence, sexual harassment, and sex and gender discrimination in schools, the workplace, and other institutions Telephone counselors CANNOT provide legal advice or represent callers in court. Resources also available online

## **Public Benefits/Benefits**

### **Benefits Checkup**

[www.benefitscheckup.org](http://www.benefitscheckup.org)

- A prescreening tool which contains resources from over 2,500 benefit programs for seniors.

### **Social Security Administration**

(1-800) 772-1213 TTY: (1-800) 325-0778

Monday – Friday 7:00am – 7:00pm

[www.socialsecurity.gov](http://www.socialsecurity.gov) (can find local office contact information on their website)

- Apply for retirement, disability, and Medicare benefits
- Review Social Security statement
- Request replacement of Medicare card
- Access publications

Pennsylvania Assistive Technology Foundation

888-744-1938

<https://Patf.us/apply> or email at [patf@patf.us](mailto:patf@patf.us)

- one-year pilot program offering no-interest, no-fee financial loans between \$100 and \$7,000 to Pennsylvanians with disabilities and older adults for the purchase of needed assistive technology devices and services that help them remain independent, safe, healthy, and connected during the pandemic, items like hearing aids, stair glides, vision devices, vehicle hand controls, smart home technology, computers, and tablets.

### **Emergency Broadband Benefit**

The Federal Communications Commission (FCC)'s [Emergency Broadband Benefit](#) provides a discount of \$50 per month for eligible low-income households or \$75 per month for households on Tribal lands to cover internet bills, as well as discounts on some devices. This program can also be combined with Lifeline benefits.

1. Contact [participating broadband providers](#) directly to learn about their application process.
2. Visit [GetEmergencyBroadband.org](http://GetEmergencyBroadband.org) to apply online and to find participating providers.
3. Call (833) 511-0311 for a mail-in application, and return it along with proof of eligibility to: Emergency Broadband Support Center, P.O. Box 7081, London, KY 40742.
4. Individuals who use videophones and are fluent in American Sign Language (ASL) may call the FCC's ASL Consumer Support Line at (844) 432-2275 (videophone).

A household is eligible for EBB if a member of the household meets *one* of these criteria:

5. Income at or below 135% of the Federal Poverty Guidelines or participates in certain assistance programs such as SNAP, Medicaid, or [Lifeline](#);
6. Approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision in the 2019-2020 or 2020-2021 school year;
7. Received a Federal Pell Grant during the current award year;
8. Experienced a substantial loss of income due to job loss or furlough since February 29, 2020, and the household had a total income in 2020 at or below \$99,000 for single filers and \$198,000 for joint filers; or
9. Meets the eligibility criteria for a participating Internet Service Provider's existing low-income or COVID-19 program.

## **Tax**

### **AARP**

#### **Tax Aide Sites**

888-687-2277

[https://www.aarp.org/money/taxes/aarp\\_taxaide/](https://www.aarp.org/money/taxes/aarp_taxaide/)

<https://secure.aarp.org/applications/VMISLocator/searchTaxAideLocations.action>

- Second link updated during tax season
- Free consultation and preparation of state and federal taxes provided to AARP members.
- TC<sup>1</sup>

### **Property Tax/Rent Rebate**

(888) 222-9190

<http://www.revenue.pa.gov/GeneralTaxInformation/PropertyTaxRentRebateProgram/Pages/default.aspx>

- Available to seniors 65 or older, widows or widowers over 50 and disabled persons over 18
- Income limits of \$35,000 annually for homeowners and \$15,000 annually for renters. Half of Social Security income is excluded.

## **Taxpayer Advocate**

Philadelphia Area  
600 Arch Street, Room 7426  
Philadelphia, PA 19106  
(267) 941-6624  
Statewide Toll-free: (877) 777-4778  
<http://www.irs.gov/advocate/>

Pittsburgh Area  
1000 Liberty Avenue, Room 1400  
Pittsburg, PA 15222  
(412) 404-9098

- An independent organization within the IRS that helps taxpayers resolve problems with the IRS.

## **Villanova School of Law: Federal Tax Clinic**

299 North Spring Mill Road  
Villanova, PA 19085  
(610) 519-5894  
Spanish-speaking Line (866) 655-4419  
<http://www1.villanova.edu/villanova/law/clinic/prospclients/Fedtaxclinic.html>

- Clinic addresses income tax returns being examined, administrative appeals, collection matters and cases before the US Tax Court and Federal District Courts
- Eligibility guidelines: 250% of the Federal Poverty Level (no age criterion)

## **Victims**

### **Attorney General, Pennsylvania Office of the**

16<sup>th</sup> Fl Strawberry Square  
Harrisburg, PA 17120  
(717) 787-3391  
[www.attorneygeneral.gov](http://www.attorneygeneral.gov)

### **Senior Protection Hotline**

(866) 623-2137

- Investigate and prosecute all forms of abuse of the elderly including financial exploitation, physical abuse and sexual assault

### **Identitytheft.gov**

<https://identitytheft.gov/>

- Report Identity theft and obtain a recovery plan

### **Office of Attorney General and the Office of Victim Advocate Partnership**

- Partnership focused on ensuring comprehensive victim services to crime victims and collaborating with county-based victim services agencies

- Victim advocate position in the Office of Attorney General- providing direct services to all crime victims whose cases fall under the jurisdiction of the Office of Attorney General, including crisis intervention, supportive counseling, case status updates, and accompaniment to court events; facilitating communication between county based-victim services and the staff within the Office of Attorney General, ensuring continuity of care for all crime victims
- Victim Assistance Coordinator: Annette Gantz -717-775-5177 or [agantz@pa.gov](mailto:agantz@pa.gov)

### **Office of the Victim Advocate**

Harrisburg Office (main)  
 1101 South Front Street, Suite 5200  
 Harrisburg, PA 17104  
 (800) 563-6399  
 TTY: (877) 349-1064  
[Ra-ovainfo@pa.gov](mailto:Ra-ovainfo@pa.gov)  
<http://www.ova.state.pa.us>

Philadelphia Office  
 3 South Penn Square  
 Philadelphia, PA 19017  
 (215) 686-9889

- Interpreters Available
- The Pennsylvania Office of Victim Advocate is dedicated to representing, protecting and advancing the individual and collective rights and interests of crime victims.

### **Pennsylvania Coalition Against Domestic Violence (717) 545-6400**

3605 Vartan Way, Suite 101, Harrisburg, PA 17110

Website: <https://www.pcadv.org/>

Services Available: PA Safe Law Victim Legal Helpline (833) 727-2335

Open Mon.-Fri. 9-5, chat and email services also available through website. Services available to all victims of domestic violence

<https://www.PAsafeLaw.org>

Also provide Custody Services for Grandparents of Children in abusive homes

### **Statewide Elder Abuse Hotline: 1-800-490-8505**

Any person who believes that an older adult is being abused, neglected, exploited or abandoned may call the elder abuse hotline. The hotline is open 24 hours a day.

## Statewide Services in Alphabetical Order

### AARP

#### Tax Aide Sites

(888) 227-7669

- Free preparation of state and federal taxes provided to AARP members.
- Sites are open annually from late January/early February to April 15.

### AIDS Law Project of Pennsylvania

1211 Chestnut Street, Suite 600

Philadelphia, PA 19107

(215) 587-9377

[www.aidslawpa.org](http://www.aidslawpa.org)

- Providing free legal assistance to people with HIV/AIDS and those affected by the epidemic.
- Provides legal assistance with the following issues:
  - HIV/AIDS discrimination
  - Confidentiality of HIV-Related Information
  - HIV Testing Protocols
  - Public/Private Benefits
  - Housing
  - Wills, living wills, & powers of attorney
  - Financial/Consumer Debt
  - Immigration
- Special Programs include:
  - Criminal Records Resolution
  - Standby Guardianship
  - Medical/Legal Partnership
  - HIV Policy Collaborative of Pennsylvania
  - Compassionate Release
  - Case Management Training

### APPRISE – A Service of Pennsylvania Department of Aging

(800) 783-7067

<https://www.aging.pa.gov/aging-services/insurance/Pages/default.aspx>

Health insurance counseling and assistance program for seniors with Medicare.

Services are free and confidential.

### Attorney General's Office

16<sup>th</sup> Fl, Strawberry Square

Harrisburg, PA 17120

(717) 787-3391

[www.attorneygeneral.gov](http://www.attorneygeneral.gov)

**Consumer Protection Hotline**

(800) 441-2555

- Investigation of telemarketing scams or identity theft, fighting for civil rights, monitoring charitable organizations and protecting consumers from deceptive advertising or other unfair business practices

**Senior Protection**

(866) 623-2137

- investigate and prosecute all forms of abuse of the elderly including financial exploitation, physical abuse and sexual assault

**Home Improvement Consumer**

(888) 520-6680

- To report unregistered contractors operating in their communities.

**Attorney General and the Office of Victim Advocate Partnership**

- Partnership focused on ensuring comprehensive victim services to crime victims and collaborating with county-based victim services agencies
- Victim advocate position in the Office of Attorney General- providing direct services to all crime victims whose cases fall under the jurisdiction of the Office of Attorney General, including crisis intervention, supportive counseling, case status updates, and accompaniment to court events; facilitating communication between county based-victim services and the staff within the Office of Attorney General, ensuring continuity of care for all crime victims
- Victim Assistance Coordinator: Annette Gantz -717-775-5177 or [agantz@pa.gov](mailto:agantz@pa.gov)

**Benefits Checkup**

[www.benefitscheckup.org](http://www.benefitscheckup.org)

- A prescreening tool which contains 1,550 public benefits to which seniors might be entitled.

**Better Business Bureau****Western PA**

400 Holiday Drive, Suite 200

Pittsburgh, PA 15220

(877) 267-5222

Fax: (412) 922-8656

[info@pittsburgh.bbb.org](mailto:info@pittsburgh.bbb.org)

<http://www.pittsburgh.bbb.org/>

**Metro Washington DC and Eastern PA**

1411 K Street NW, 10<sup>th</sup> Floor

Washington, DC 20005-3404

(202) 393-8000

[info@mybbb.org](mailto:info@mybbb.org)

<http://www.bbb.org/washington-dc-eastern-pa/>



### **CARIE (Center for Advocacy for the Rights and Interests of the Elderly)**

1500 JFK Boulevard, Suite 1500  
Philadelphia, PA 19102  
(215) 545-5728 OR (800) 356-3606  
[www.carie.org](http://www.carie.org)

- Free telephone and online consultation service providing information and resolving problems for older adults and those who care for them
- Court accompaniment and advocacy for older Philadelphians who are victims of crime or abuse, as well as assistance changing locks and securing the home
- Advocacy service to help resolve problems and complaints related to the Philadelphia Shared Ride program or CCT-Connect
- Complaint resolution and resident rights representation for nursing and personal care home residents living in north, central, south, west and center city Philadelphia
- Protects Medicare and Medicare beneficiaries from health care fraud and abuse.
- Caregiver GPS
  - The Elder's Advocate, CARIE's online resource for caregivers of older adults
  - <http://www.caregivergps.org/>

### **Center for Disability Law and Policy**

1617 J.F.K. Blvd.  
Suite 800  
Philadelphia, PA 19103  
(215) 557-7112  
<http://www.equalemployment.org/>

- Provides advocacy and legal services to individuals with disabilities throughout Pennsylvania
- Represents claims under ADA among other issues

### **Court of Judicial Discipline of the Commonwealth of Pennsylvania**

Pennsylvania Judicial Center  
601 Commonwealth Avenue, Suite 5500  
Harrisburg, Pennsylvania 17106-2595  
(717) 772-3771  
<http://www.pacourts.us/courts/court-of-judicial-discipline>

### **Community Justice Project (CJP)**

118 Locust Street, Harrisburg, PA 17101  
(717) 236-9486  
<http://www.communityjusticeproject.org>

- Protect and Expand civil rights of low-income people throughout Pennsylvania

- Enforces laws that protect civil rights in housing, education, employment and others

### **Department of Health – Complaint Hotline**

Division of Nursing Care Facilities Director  
PA Dept of Health

Division of Nursing Care Facilities

625 Forster Street, Room 526, Health and Welfare Building

Harrisburg, PA 17120

(800) 254-5164

<https://www.health.pa.gov/topics/facilities/nursing%20homes/Pages/Nursing%20Homes.aspx>

[c-ncomplai@pa.gov](mailto:c-ncomplai@pa.gov)

Handles complaints regarding nursing home care

### **DHS- complaint hotline**

Personal Care Home or Assisted Living Facility Complaints

877-401-8835

### **Disability Rights Network of Pennsylvania**

<http://www.drnpa.org>

#### Philadelphia Office

The Philadelphia Building

1315 Walnut Street, Suite 500

Philadelphia, PA 19107-4798

(215) 238-8070

[drnpa-phila@drnpa.org](mailto:drnpa-phila@drnpa.org)

#### Harrisburg Office

301 Chestnut Street, Ste 300

Harrisburg, PA 17101

(800) 692-7443 or (717) 236-8110

TDD: (877) 375-7139

[drnpa-hgb@drnpa.org](mailto:drnpa-hgb@drnpa.org)

#### Pittsburg Office

429 Fourth Avenue, Suite 701

Pittsburgh, PA 15219

(412) 391-5225

[drnpa-pgh@drnpa.org](mailto:drnpa-pgh@drnpa.org)

- DRN works to ensure that people with disabilities have equal and unhindered access to employment, transportation, public accommodations, and government services; to enforce their rights to vocational, rehabilitative, post-secondary educational, health, and other services; and to protect them from abuse and neglect. DRN identifies systemic issues which are important to people with disabilities and seeks change and reform through litigation, administrative advocacy, and public education.

### **Disciplinary Board of the Supreme Court of Pennsylvania**

<http://www.padisiplinaryboard.org/>

- To find out if an attorney is in good standing has any grievances or complaints against him/her

**District 1 Office - Philadelphia**

1601 Market Street, Ste 3320

Philadelphia, PA 19103

(215) 560-6296

**District 2 Office - Southeastern Pennsylvania**

820 Adams Avenue, Suite 170

Trooper, PA 19403

(610) 650-8210

**District 3 Office - Central Pennsylvania**

601 Commonwealth Avenue, Suite 5800

P.O. Box 62675

Harrisburg, PA 17106-8572

(717) 772-8572

**District 4 Office - Western Pennsylvania**

Frick Building, Suite 1300

437 Grant Street

Pittsburgh, PA 15219

(412) 565-3173

**Eldercare Locator**

[www.eldercare.gov](http://www.eldercare.gov)

(800) 677-1116

- A public service of the U.S. Administration on Aging connecting you to services for older adults and their families.

**Equality Advocates Pennsylvania**

1211 Chestnut Street, Suit 605

Philadelphia, PA 19107

(215)-731-1447

<http://www.equalitypa.org/>

- Clinical program of the Temple University Beasley School of Law
- Provides direct legal services to LGBT individuals on a statewide basis

**Federally Qualified Health Centers in Pennsylvania**

1035 Mumma Road, Suite 1

Wormleysburg, PA 17043-1159

(866) 944-CARE or (717) 761-6443

<http://www.pachc.org/>

**Free Annual Credit Report**

[www.annualcreditreport.com](http://www.annualcreditreport.com)

- Get a free copy of your credit report every 12 months from each credit reporting company. Federally authorized.

## **HUD Certified Consumer Credit Counseling Services**

**Delaware Valley and Northeastern PA**– Clarifi, various locations

(800) 989-2227 or (215) 563-5665

<https://clarifi.org>

- Assistance with:
  - Budget and Credit improvement
  - Debt management
  - Financial wellness

**Western and Central PA** – Advantage Consumer Counseling Service

(866) 699-2227

<http://www.advantageccs.org/>

- Assistance with:
  - Budget and credit counseling
  - Debt management
  - Financial literacy

## **Homeownership Preservation Foundation**

(888) 995-HOPE (4673)

<http://www.995hope.org/>

- Free, comprehensive foreclosure assistance in more than 160 languages.

## **Identity Theft Hotline – A Service of Social Security Administration**

(877) ID-THEFT (877-438-4338)

<http://www.ssa.gov/pubs/10064.html> Informational brochure

<http://www.idtheft.gov> Report identity theft to the Federal Trade Commission

## **Judicial Conduct Board of Commonwealth of Pennsylvania**

601 Commonwealth Avenue, Suite 3500

P.O. Box 62525

Harrisburg, Pennsylvania 17120-0901

(717) 234-7911

[contactus@jcbapa.org](mailto:contactus@jcbapa.org)

<http://www.judicialconductboardofpa.org/>

- The Judicial Conduct Board of Pennsylvania investigates allegations of ethical misconduct against Pennsylvania judges. If necessary, the Board prepares and brings cases against judges who are accused of unethical actions.

## **Legal Services for the Elderly**

305 Chamber Plaza

Charleroi, PA 15022

(724) 489-8080

[https://www.swpa-aaa.org/SWPA\\_Legal\\_Services\\_Elderly.php](https://www.swpa-aaa.org/SWPA_Legal_Services_Elderly.php)

- Provides Legal Services, Including Grandparent Custody and Guardianship Defense, to Seniors in Fayette, Greene, and Washington County

**Link to Aging and Disability Resources**

(800) 753-8827

<https://www.aging.pa.gov/local-resources/pa-link/Pages/default.aspx>

Improving access to Long Term Care supports for seniors and the disabled.

**Making Home Affordable Program (U.S. Department of Treasury)**

(888) 995-HOPE (4673)

<http://www.makinghomeaffordable.gov>

- Helps individuals find out if they qualify for the federal loan modification program in order to avoid foreclosure.

**Mazzoni Legal Center**

215 South 12th Street, 8th Floor

Philadelphia, PA 19107

(215)-563-0657

- Provides Direct Legal Assistance for individuals facing discrimination based on sexual orientation or gender identity
- Pro Bono Assistance to low income persons for employment, housing, public accommodations, school bullying, second parent adoptions, custody, same sex union dissolutions and divorce, name changes, police misconduct, First Amendment claims and more

**Mediation Council of Western PA**

P.O. Box 23698

Pittsburgh, PA 15222

(412) 213-8604

[mediationwp@mediate.com](mailto:mediationwp@mediate.com)

<https://www.mediationcouncilpa.org/>

- Business breakups and management issues
- Employer-employee disputes
- Modification and interpretation of contracts
- Divorce, alimony, division of property
- Breach of contract
- Child custody and support
- Neighborhood disputes
- Disputes between estate heirs
- Landlord-tenant disputes
- Workplace discrimination issues

**Military Assistance Project**

<https://militaryassistanceproject.org/>

2005 Market Street, One Commerce Square, Suite 1930

Philadelphia, PA 19103  
(215) 557-3550

- Free legal bankruptcy services for veteran military personnel
- Provides attorneys and resources necessary for a fresh start

### **Office of Consumer Advocate**

555 Walnut Street, 5<sup>th</sup> Floor Forum Place  
Harrisburg, PA 17101  
(800) 684-6560 or (717) 783-5048  
[www.oca.state.pa.us](http://www.oca.state.pa.us)  
[consumer@paoca.org](mailto:consumer@paoca.org)

- Represents the public before the Public Utility Commission

### **Office of the Long Term Care Ombudsman**

Pennsylvania Department of Aging  
555 Walnut Street, 5th Floor  
Harrisburg, PA 17101  
(866) 286-3636  
<https://www.aging.pa.gov/aging-services/Pages/Ombudsman.aspx>

- Advocates for seniors seeking long term care and resolves resident complaints.

### **Office of the Victim Advocate**

<http://www.ova.state.pa.us>

Board of Probation & Parole  
1101 South Front Street, Suite 5200  
Harrisburg, PA 17104  
(800) 563-6399

Department of Corrections  
1920 Technology Parkway  
Mechanicsburg, PA 17050  
(800) 322-4472

Philadelphia Office  
3 South Penn Square  
Philadelphia, PA 19107  
(215) 686-9889

### **PACE/PACENET - A Service of Pennsylvania Department of Aging**

P.O. Box 8806  
Harrisburg, PA 17105-8806  
(800) 225-7223  
Fax: (888) 656-0372

<https://pacecares.magellanhealth.com>

- PACE, PACENET and PACE Plus Medicare are Pennsylvania's prescription assistance programs for older adults
- Can submit documents via mail or fax

### **Pennsylvania Assistive Technology Foundation**

888-744-1938

<https://Patf.us/apply> or email at [patf@patf.us](mailto:patf@patf.us)

- one-year pilot program offering no-interest, no-fee financial loans between \$100 and \$7,000 to Pennsylvanians with disabilities and older adults for the purchase of needed assistive technology devices and services that help them remain independent, safe, healthy, and connected during the pandemic, items like hearing aids, stair glides, vision devices, vehicle hand controls, smart home technology, computers, and tablets.

### **Pennsylvania Council of Mediators**

414 Barclay Road

Rosemont, PA 19010

(610) 526-1802

[info@pamediation.org](mailto:info@pamediation.org)

<http://www.pamediation.org/>

### **Pennsylvania Dental Association**

3501 North Front Street

P.O. Box 3341

Harrisburg, PA 17105

(717) 234-5941

<http://www.padental.org/>

- File complaints about dental work
- Also has Senior Dental Care Program for low-income and/or uninsured seniors. <http://dentallifeline.org/pennsylvania/>

### **Pennsylvania Department of Banking and Securities Consumer Services**

(800) PABANKS (717-722-2657)

<https://www.dobs.pa.gov/Pages/default.aspx>

- Provides assistance to seniors facing mortgage foreclosure by explaining options suitable to the individual situation.
- May contact the loan servicer on the senior's behalf and mediate between the senior and the loan servicer.
- Can connect senior to a certified housing counselor in their area.

### **Pennsylvania Health Law Project**

Statewide Insurance Helpline: (800) 274-3258

[staff@phlp.org](mailto:staff@phlp.org)

<http://www.phlp.org>

Philadelphia Office

Corn Exchange Building, Suite 400

123 Chestnut Street  
Philadelphia, PA 19106  
(215) 625-3990

Pittsburgh Office

2325 E. Carson Street  
First Floor  
Pittsburg, PA 15212  
(412) 434-5779  
Fax: (412) 434-0128

Harrisburg Office

118 Locust Street  
Harrisburg, PA 17101-1414  
(717) 236-6310  
Fax: (717) 233-4088

- PHLP provides free legal services to lower-income consumers, seniors, and persons with disabilities who are having trouble accessing publicly funded healthcare coverage or services.

**Pennsylvania Human Relations Commission**

<https://www.phrc.pa.gov/Pages/default.aspx>

- For those who believe they have been unfairly terminated from their jobs due to age, race, sex, color, religious creed, ancestry, national origin or non-job related handicap or disability
- Also investigate predatory lending

Harrisburg Regional Office

333 Market Street, 8th Floor  
Harrisburg, PA 17101-2210  
(717) 787-9780

(717) 787-7279 TTY users only

Office Hours: 8:30 a.m. to 5:00 p.m. M-F

- Serves Adams, Bedford, Berks, Blair, Bradford, Cambria, Carbon, Centre, Clinton, Columbia, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lackawanna, Lancaster, Lebanon, Lehigh, Luzerne, Lycoming, Mifflin, Monroe, Montour, Northampton, Northumberland, Perry, Pike, Schuylkill, Snyder, Somerset, Sullivan, Susquehanna, Tioga, Union, Wayne, Wyoming and York counties

Philadelphia Regional Office

110 North 8th Street, Suite 501  
Philadelphia, PA 19107  
(215) 560-2496

(215) 560-3599 TTY users only

Office Hours: 8:30 a.m. to 5:00 p.m. M-F

- Serves Bucks, Chester, Delaware, Montgomery and Philadelphia counties

Pittsburgh Regional Office



301 Fifth Avenue  
Suite 390, Piatt Place  
Pittsburgh, PA 15222  
(412) 565-5395

Office Hours: 8:30 a.m. to 5:00 p.m. M-F

- Serves Allegheny, Armstrong, Beaver, Butler, Cameron, Clarion, Clearfield, Crawford, Elk, Erie, Fayette, Forest, Greene, Indiana, Jefferson, Lawrence, McKean, Mercer, Potter, Venango, Warren, Washington and Westmoreland counties

### **Pennsylvania Institutional Law Project**

Main and Eastern Office  
The Cast Iron Building  
718 Arch Street, Suite 304 South  
Philadelphia, PA 19106  
(215) 925-2966  
<https://pailp.org/>

Central Office  
Lewisburg Prison Project  
P.O. Box 128  
Lewisburg, PA 17837-0128  
(570) 523-1104  
<http://lewisburgprisonproject.org>  
[info@lewisburgprisonproject.org](mailto:info@lewisburgprisonproject.org)

Western Office  
429 Forbes Avenue, Suite 800  
Pittsburg, PA 15219  
(412) 434-6175

- Legal services for low-income residents of prisons, jails, state hospitals, and state centers

### **Pennsylvania Insurance Department**

Main Headquarters  
1326 Strawberry Square  
Harrisburg, PA 17120  
(877) 881-6388 or (717) 787-2317  
[www.insurance.pa.gov](http://www.insurance.pa.gov)

Administrative Hearings  
Capital Associates Building  
PA Insurance Department  
901 North 7<sup>th</sup> Street  
Harrisburg, PA 17102

Children's Health Insurance Program (CHIP)  
1142 Strawberry Square  
Harrisburg, PA 17120  
(800) 986-KIDS (5437)  
(717) 705-1643 fax

Consumer Services  
Pennsylvania Insurance Department  
1209 Strawberry Square  
Harrisburg, PA 17120  
(717) 787-2317

(717) 787-8585 fax  
TTY/TDD: (717) 783-3898

- Receives, investigates and answers questions and complaints regarding insurance matters

### **Pennsylvania Public Utility Commission**

Commonwealth Keystone Building  
400 North Street  
Keystone Bldg.  
Harrisburg, PA 17120  
(800) 692-7380

Mailing Address  
P.O. Box 3265  
Harrisburg, PA 17105-3265

<http://www.puc.state.pa.us/>

- Penn Public Utility Commission Competition Hotline available for customers to call for information about selecting an electric supplier, gas supplier or competitive local telephone company.

### **Pennsylvania Statewide Elder Abuse Hotline**

(800) 490-8505

- Signs of elder abuse – Although these signs do not always mean elder abuse, it is important to be aware that elder abuse can occur at any time to anyone:
  - Bruises or broken bones
  - Weight loss
  - Dementia may be blamed on “old age” when the real cause is malnutrition or drug interactions or side effects.
  - The older person never goes outside or never sees visitors
  - Withdrawing large sums of money from a savings account without apparent reason
  - Signing over his or her home to a relative

### **Pennsylvania Utility Law Project (provided through Regional Housing Legal Services)**

118 Locust St.  
Harrisburg, PA 17101  
(717) 236-9486 or 1-800-322-7572  
Toll Free Hotline: 1-844-645-2500  
Fax: 717-233-4088  
Email: [utilityhotline@palegalaid.net](mailto:utilityhotline@palegalaid.net)  
<http://www.rhls.org/utilities/pulp/>

- Provides information, assistance, and advice about residential utility and energy matters affecting low-income consumers.

### **Property Tax/Rent Rebate**

(888) 222-9190

<http://www.revenue.pa.gov/GeneralTaxInformation/PropertyTaxRentRebateProgram/Pages/default.aspx>

- Available to seniors 65 or older, widows or widowers over 50 and disabled persons over 18
- Income limits of \$35,000 annually for homeowners and \$15,000 annually for renters. Half of Social Security income is excluded.
- Deadlines do apply; see website for details

### **Reverse Mortgage – A Service of Pennsylvania Department of Aging**

555 Walnut Street, 5th Floor  
Harrisburg, PA 17101-1919  
(717) 783-6207

[https://www.hud.gov/program\\_offices/housing/sfh/hecm/hecmhome](https://www.hud.gov/program_offices/housing/sfh/hecm/hecmhome)

### **Securities and Exchange Commission**

Office of Investor Education and Advocacy  
100 F Street, N.E.  
Washington, D.C. 20549  
(800) 732-0330  
Fax: (202) 772-9295

<https://www.sec.gov/page/investor-section-landing>

- Assistance with investment scams

### **Seniors Eye Care Program**

(877) 887-6327 general information, Mon-Fri, 8 AM – 12:00 PM (Pacific Time)  
[www.eyecareamerica.org](http://www.eyecareamerica.org) online referral center

- Must be a US Citizen or Legal Resident, 65 or older, not have seen an ophthalmologist in 3 years or more and cannot belong to an HMO or have VA benefits.
- This is a free service

### **Social Security Administration**

(800) 772-1213 TTY: (800) 325-0778  
Monday – Friday 7:00am – 7:00pm (24 hr. automated services are offered)  
[www.socialsecurity.gov](http://www.socialsecurity.gov)

- Apply for retirement, disability, and Medicare benefits
- Review Social Security statement
- Request replacement of Medicare card
- Access publications

### **Statewide Elder Abuse Hotline: 1-800-490-8505**

Any person who believes that an older adult is being abused, neglected, exploited or abandoned may call the elder abuse hotline. The hotline is open 24 hours a day.

### **Taxpayer Advocate**

Philadelphia Area

Pittsburgh Area

600 Arch Street, Room 7426  
Philadelphia, PA 19106  
(267) 941-6624  
Statewide Toll-free: (877) 777-4778  
<http://www.irs.gov/advocate/>

1000 Liberty Avenue, Room 1400  
Pittsburg, PA 15222  
(412) 404-9098

- An independent organization within the IRS that helps taxpayers resolve problems with the IRS.

### **Federal Tax Clinic at Villanova School of Law**

299 North Spring Mill Road  
Villanova, PA 19085-1597  
(610) 519-5894  
<http://www.law.villanova.edu/>

- Legal issues handled:
  - Income tax returns being examined by the IRS
  - Tax collection problems
  - Tax cases pending before the US Tax Court
- Eligibility guidelines: 250% of the Federal Poverty Level (no age criterion)

### **United States Senate Special Committee on Aging Anti-Fraud Hotline**

(855) 303-9470 9:00 a.m.- 5:00 p.m.  
<http://www.aging.senate.gov/fraud-hotline>

- Anyone with information about suspected fraud can contact the office through the hotline or submit an online contact form.
- The hotline is staffed by a team of committee investigators who have experience with investment scams, identity theft, bogus sweepstakes and lottery schemes, Medicare and Social Security fraud, and a variety of other senior exploitation issues
- The investigators will directly examine complaints and, if appropriate, refer them to the proper authorities.

### **Veterans Consortium Pro Bono Program**

2101 L Street NW, Suite 420  
Washington, DC 20037  
(888) 838-7727 or (202) 628-8164  
<http://www.vetsprobono.org>

- Free pro bono attorneys to veterans and their qualifying family members who have an appeal pending at the U.S. Court of Appeals for Veterans Claims.